

GlobalWorx Collaboration Platform – COVID-19 Response

Government Agency Solutions

GlobalWorx is actively adapting and deploying the capabilities of the GlobalWorx Collaboration Platform to assist government agencies and other involved parties with their response to the COVID-19 National Emergency. This platform has a proven track record in the retail grocery industry of streamlining communication between multiple parties, managing issues, simplifying work flows, and capturing relevant data. Included below are proposed solutions for government agencies that can be rapidly configured and deployed on an as-needed basis.

1. Individual COVID-19 Health Assessment Management

- Customizable assessments (surveys) to assess risk, prioritize testing, and capture key information
- Multiple deployment options:
 - Direct email to target populations
 - Embedded on web-site for on-demand access
- Real-time feedback based on assessment responses:
 - Direct to information pages with resources and additional information
 - If testing is recommended:
 - Identify nearby testing locations
 - Schedule appointments for testing at designated locations based on proximity and defined attributes (e.g., drive-thru, in-store)
- Results stored for documentation, follow-up, and risk management purposes

2. COVID-19 Testing Location Support

- Test kit management – track, report, and schedule test kit delivery and inventory
 - Test kit delivery schedules – capture and store from manufactures and distributors
 - Test kit inventory – capture and report on low test kit inventory status
 - Criteria-based alerts based on user-defined priority and action (e.g., out of stock)
 - Automated issue escalation and tracking based on user-defined protocols
- Testing site location management – capture and maintain locations and attributes
- Health care worker schedule management
 - Resource schedules viewed via web portal
 - Time and attendance tracking
- Appointment scheduling
 - Schedule appointments for testing at designated locations based on proximity and defined attributes (e.g., drive-thru, in-store)
 - Monitor scheduled appointments and alert on overscheduling and/or potential inventory issues

Please contact us at accountservices@goglobalworx.com if you would like to learn more about these services, or if there's anything else we can do to serve you during this time.