

Dear Customer:

Thank you for entrusting Otter Creek Pest Control, LLC. with the health and wellbeing of your Home or Business. As we work together as a community and nation to better understand and mitigate the spread of the novel Coronavirus, we are all being asked to adhere to new guidelines and to do our best to practice social distancing.

Please know that as protectors of public health, food and property, we take our role in safeguarding your quality of life very seriously. Pest control professionals are responsible for protecting against rodents, insects, arachnids and other animals that can damage property and threaten people's health through the spread of disease and bacteria, in addition to inflicting painful bites and stings. Our critical services extend into people's homes and businesses, as well as major commercial operations such as healthcare facilities, food processing facilities and more.

We strongly encourage everyone to follow the advice set forth by the U.S. Centers for Disease Control and Prevention (CDC) and our government leaders. As an organization, we are taking additional measures to ensure we provide the best level of protection for both our customers and our employees. For more information on the steps we're taking, please see the CDC's guidance for businesses which can be found [here](https://www.cdc.gov/coronavirus/2019-ncov/community/guidance-business-response.html?CDC_AA_refVal=https%3A%2F%2Fwww.cdc.gov%2Fcoronavirus%2F2019-ncov%2Fspecific-groups%2Fguidance-business-response.html). (https://www.cdc.gov/coronavirus/2019-ncov/community/guidance-business-response.html?CDC_AA_refVal=https%3A%2F%2Fwww.cdc.gov%2Fcoronavirus%2F2019-ncov%2Fspecific-groups%2Fguidance-business-response.html)

This letter also serves to inform you that as of Friday, March 20, 2020, Otter Creek Pest Control, LLC. will be operating on a normal schedule where individuals are comfortable having the service completed. I can modify services to just the exterior or other areas as per you may request. You are welcome to reply to your appointment confirmation with individual instruction if you like. I can also reschedule your visit through the appointment confirmation as well if you prefer.

If you have questions about your routine service or are experiencing a pest control problem, please call 267-614-3815 Or email to info@ottercreekpc.com. We will do our best to provide you with the level of service and satisfaction you've come to expect from Otter Creek Pest Control, LLC.

Thank you again for your continued trust and we wish you safety, health and peace during this difficult and unprecedented time. We will all get through this together.

Sincerely,

John Mang
Otter Creek Pest Control, LLC.
John@ottercreekpc.com
267-614-3815

