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To whom it may concern,

This letter is a testimonial with regards to SofSURFACES.

At our City Hall building we have a rooftop playground for the operational daycare. To our disappointment the aged safety surface failed a drop test which meant we had to close the playground and search for another alternative.

We specified SofTILE DuraSAFE for our playground because of its industry-leading fall height performance. The additional safety performance built into SofTILE DuraSAFE ensures long-term compliance to the standard as well as protects our municipality against liability for years to come.

Working with SofSURFACES was a great experience. SofSURFACES suggested an alternate method of installation that saved the City over \$20,000. An installer arrived free of charge to demonstrate the procedure to us. This type of value is rarely seen, but certainly appreciated.

Throughout the installation we were impressed with the leadership and teamwork that was demonstrated by the SofSURFACES Factory Certified Crew.

Once complete, Brennan from SofSURFACES requested that we meet to inspect the site. During the inspection the quality and durability of SofTILE was easily seen. The site looked better than anticipated. Not only that, I had the peace of mind that it performed well beyond the safety standards in place.

I have no hesitancy in putting my recommendations forward for this company. If any further clarification is required, please do not hesitate to contact me.

Thanks.

Dean Hanby.
Supervisor – Facilities Management.

