



From the Desk of Marsha Ort

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Project Representative**

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TO: SofSurfaces

I would like to thank you for providing the Fort Wayne Parks Department with a product that will provide us with a safe playground for our children for many years. We have the product installed inside and out, with the most current install in November 2014.

We like the ease of maintenance and the comfort of knowing the impact attenuation ASTM F 1292 will be compliant for 10 years which is best in the industry. Since the product warranty is at no cost to the Park Department, it helps us determine our long range goals and budget. That saves us time and money in the long run and most importantly keeps the children safer on the playground.

Your customer service is by far the best in the industry, which is important with the number of surfacing companies that have gone out of business in the last 10 years. We know we can still go to you for continued service.

We have been very happy with your products and service and look forward to future tile installations.

Regards,

Marsha Ort
Supervisor Project Administration
Fort Wayne Parks and Recreation Department