

**Medix International**



# International Patient Process

**How it Works**

## 1 Initial Consultation

1. Upon receipt of your inquiry, a patient coordinator (PC) contacts you to thoroughly understand your diagnosis and medical history.

2. Your case is then reviewed by the medical team and depending on the complexity of the case will recommend a plan, usually one of the following:

- A 1st medical visit and examination in Barcelona. If further tests are required, they will be organized for the same day at our partner clinic, Creu Blanca, a 20-min taxi-ride away, allowing you to travel back after the tests. The test results and medical assessment will be provided to you the following day by email or videoconference. The treatment plan and surgery can then be planned for a later date.
- For a very straight forward case, the medical visit will be organized as above however followed by surgery a few days later, all completed during the same trip.

## 2 Planning Your Procedure

3. Once the treatment plan and budget have been finalized your dedicated PC assists you in planning the procedure and trip. Working with the medical team and 3rd party travel partners, the PC helps with:

- Medical coordination - medical records transfer, doctor visits, preoperative test scheduling, prescriptions, hospital admissions, etc.
- Travel coordination - we have a select network of partners that help you develop a customized travel program. Should you prefer organizing the trip yourself, we will be happy to provide you with recommendations for accommodation, airport transfers, local transport and other activities.

## 3 Your Doctor's Visit

4. The day of your doctor's appointment your PC will accompany you to your visit and assist with any questions you may have.

5. If further tests are required they will be done after your doctor's appointment at our partner clinic. All will be scheduled by our team.

## Receiving Your Treatment

6. The day of the surgery your PC will assist you with admissions and other needs that may arise.

7. Typically you will be discharged the day after the surgery. The rehabilitation may start the same day as you are discharged or the following day depending on what has been decided in your treatment plan.

8. The rehabilitation is supervised by the treating doctor and performed by physiotherapists and rehabilitators in his medical team, ensuring total control after surgery.

9. Throughout the rehabilitation period you will be scheduled various medical control visits with the doctor who will take the final decision as to your satisfactory recovery and possibility to return home.

10. We always strive to make plans according to your personal travel situation as we understand that getting you home as quickly as possible is a priority.

## Contact Us

Siriwan  
Kaewchansilp

Director

Spain: + 34 659 464685

Sweden: + 46 72 0139062

Thailand: + 66 81 9260854

[siriwan@medixinternational.com](mailto:siriwan@medixinternational.com)