

# Valet Terms & Conditions

Little Outfitters

These Terms were last updated on 22 October 2019

Little Outfitters Valet is a handy consignment service for your outgrown children's clothing, accessories and larger goods. Auckland-based only at this stage.

Book a pick-up by choosing your preferred time slot between the hours of 9am and 1pm on Saturdays. Depending on the volume of pick ups booked in, we may not arrive exactly on time, therefore we will communicate with you via text message and you may wish to leave your items in a location disclosed by you. Any bookings made after 12pm on Friday will be required to choose a later date.

Little Outfitters is not responsible for any lost, stolen or damaged clothing that occurs in the valet process. The clothing will be picked up by an approved Little Outfitters Ambassador or courier of our choice.

## Items

Little Outfitters will choose at their sole discretion which items they wish to sell based on condition, quality and brand. All items that do not get listed will be donated to Little Sprouts Auckland. Read more about this amazing charity here <http://littlesproutsnz.org/>

Little Outfitters has final say on the decision and no correspondence will be entered into. The clothing cannot be picked up or returned once we have acquired it.

Little Outfitters will send an e-receipt with an itemised list and price within 3 - 5 business days. The pricing of items is chosen at the sole discretion of Little Outfitters and no correspondence will be entered into. Our pricing is determined by market research, brand and condition of each item. Please note: we may need to adjust the pricing of some items in the event of a retailer offering the same good at a sale price.

Items must be clean and washed prior to collection, be in Pristine or Gently Used condition, and where applicable, New With Tags, which means minimal marks, stains, rips or fading. We pride ourselves on reselling only the best quality and top brands. Please refer to our Accepted Brand Directory which outlines what we will sell on your behalf.

Please specify any large items you would like to Valet which will assist our courier arrangements.

## Fees

(a) There is a \$10 flat fee to book our Valet service.

(b) Our commission on Valet items is 50%. This means once the item is sold, 50% of the sale price will be credited into the user's bank account on the 10th day of each month. Once the item is sold it is the responsibility of Little Outfitters to send out the item to the buyer. Shipping costs are paid by the buyer at checkout.