Script for Services Vlog

Sharon Applegate: Hello everyone. My name is Sharon Applegate and I am the Executive Director of DEAF, Inc. in Boston. I hope all are doing well. Our hearts go out to those that have become sick or passed away due to COVID-19. We need to stay strong, healthy, and positive. DEAF, Inc. staff have been performing amazingly and working hard during this difficult time. I want to thank the staff for that. Next you will see several ways that staff are supporting individuals addressing challenges.

Devon Hostetler: I explain how to fill out the US Census online.

Chi Kwong-Sito: No internet? No problem, I help you to get new one.

Hayley Bernard: I distribute weekly newsletters with important information to keep people informed.

Catarina Lima: I support consumers with different levels of hearing loss find a phone system that works for them. For example, a caption phone, VP, and VP including VCO. All so they can stay connected with friends and family.

Emma Leigh Lawrence Vick: I provide peer support for Hard of Hearing seniors just like me. When they feel isolated or lonely, I give them suggestions on useful and fun things to do.

Marie Desrosiers: I guide consumers through filing for unemployment benefits.

Elaine Ducharme: DBCAN providers support DeafBlind people with essential needs, like food shopping, food delivery, and staying informed.

Tabatha Patrican: I explain the symptoms of COVID-19 and the importance of wearing masks.

Matt Kelley: I help late-deafened seniors get accessible technology, so they can stay safe and connected at home. Examples include flashing light fire equipment, and caption phones.

Ron Bergenheim: I support consumers if they have questions about Social Security benefits, including SSI, SSDI, and SSA.

Todd SuffreJ: I help consumers find out where their stimulus check is.

Samantha McDonald: Staff can help consumers figure out how to order food delivery.

Sofia German: I post important information on Facebook regularly. Such as posts that stress the importance of staying home and maintaining social distancing, because someone could have the virus and show no symptoms. To keep themselves and other safe, I stress the importance of staying home and maintaining social distancing.

Sandra Bass: I help consumers learn how to use Zoom. I explain the directions clearly until they understand how to use the program.

Robert Martin: Continuing to raise awareness of ASL and the Deaf community by providing online ASL classes to hearing students.

Matt Castiglione: We are still helping consumers find safe housing during the pandemic. The pandemic will not stop us from providing support.

Sharon Applegate: Contact us if you need DEAF, Inc. services. Stay well. Stay safe.