



DELTA DENTAL Patients

Important Information

We accept Delta Dental PPO Insurance as an out-of-network provider. Our dental staff will help you maximize your benefit BUT Delta has decided to send YOU (the subscriber) the benefit check instead of our office. As a result, they are forcing us to collect in-full at the time of service. Delta PPO in-network offices are forced to run like clinics (high volume) which can compromise patient care.

EVERY OTHER INSURANCE

- ✓ A treatment plan is created showing our full fee, the estimated portion covered by insurance, and the patient portion or your co-pay due at time of service
- ✓ As a courtesy on your behalf, our office mails the dental claim to your insurance company
- ✓ The insurance company sends us a benefit check within 2-3 weeks of receiving the claim
- ✓ Any over/underpayment is addressed by issuing a refund or mailing a statement for the amount to be collected

EXAMPLE

Full Fee.	\$300
Estimated insurance.	\$240
Copay	\$60
Amount due at appointment . .	\$60
Insurance mails our office your benefit check	\$240

DELTA DENTAL INSURANCE

- ✓ A treatment plan is created showing our full fee, the estimated portion covered by insurance, and the patient portion or your co-pay due at time of service. **BUT**, Delta forces us to collect the full fee from you because they send you the check instead of us
- ✓ As a courtesy on your behalf, our office mails the dental claim to your insurance company
- ✓ Delta Dental send the insurance payment check directly to YOU written in YOUR name

EXAMPLE

Full Fee.	\$300
Estimated insurance.	\$240
Copay due at appointment . . .	\$300
Delta mails YOU the benefit check within 3 weeks.	\$240

*Paying in full at the time of service is the best solution that causes the least amount of confusion