



Foundation Music School Cancellation Policy

FMS classes are an 8-week commitment during the summer 2021 session. Tuition payments are due at registration.

When you register for a session, your child's success - and the success of our classes - depend on your commitment to attend. Please plan carefully to avoid canceling your registration. If you must cancel your registration, please refer to the following guidelines:

Family Music *(In-home live stream, in-home video recordings, or in-person classes at FMS)*

For Family Music classes we are happy to give a full refund if written notification is given at least 1 week prior to the start of the class. If cancellation occurs less than one week prior to the start of the class, a cancellation fee of \$25 will be charged and a prorated account credit will be given. Once classes begin, payment is due for any classes which have occurred, a \$25 cancellation fee will be charged, and a prorated account credit will be given. *After the second class of the session, refunds and account credits are not possible.*

Music Makers Classes *(In-home live stream, in-home video recordings, or in-person classes at FMS)*

We are happy to give a full refund if written notification is given at least 1 week prior to the start of the class. We strongly encourage students to commit to classes for the duration of the session. If registration cancellation occurs less than one week prior to the start of the class, a cancellation fee of \$25 will be charged and the prorated account credit can be used for future classes. Once classes begin, tuition is due for any classes which have occurred, a \$25 cancellation fee will be charged, and a prorated account credit will be given. *After the second class of the session, refunds and account credits are not possible.*

Instrument Classes/Workshops/Camps *(in-person classes at FMS)*

We are happy to give a full refund if written notification is given at least 1 week prior to the start of the class. We strongly encourage students to commit to classes for the duration of the session. If registration cancellation occurs less than one week prior to the start of the class, a cancellation fee of \$25 will be charged and the prorated account credit can be used for future classes. Once classes begin, tuition is due for any classes which have occurred, a \$25 cancellation fee will be charged, and a prorated account credit will be given. *After the second class of the session, refunds and account credits are not possible.*

FMS Afternoon Camps and Preschool Camps *(in-person camps at FMS)*

Music camps are sold individually and should be paid for in full at the time of registration. For camps, we are happy to give a full refund if written notification is given at least 1 week prior to the start of the camp. Cancellations which occur less than one week prior to the camp will result in a 50% account credit. Personal payment of the cancellation fee may be required if a scholarship percentage has been applied to the cost of camp. Preschool camps are not eligible for scholarship.

Due to the uncertainty of the COVID-19 situation, if the city/county/state places us under another Stay-at-Home order, we will be following their recommendation, which means your in-person class at FMS will be automatically transferred to a live-stream or video-recorded class. We will not be able to offer a refund in this situation that is beyond our control.