

Current effects of the corona virus

Dear Sir / Madam,

The spread of the Covid-19 corona virus affects us all with unpredicted challenges. We have taken appropriate precautions in the company in order to ensure our responsibility towards you, our employees and everyone involved. These measures ensure that we continue our business with as few restrictions as possible.

We continue to support you with our sales and service team. They are at your disposal and the familiar contact persons will be happy to help you. The corresponding telephone numbers can be found on our website. However, especially in technical service, the continuously changing travel restrictions could lead to delays in commissioning and technician deployments. To compensate, we are now strengthening online and remote maintenance. Together with affected customers we are looking for a practical solution for both sides.

When selling spare parts and machines, we strive to meet the confirmed delivery dates. However, we ask for your understanding if delays or interruptions occur due to force majeure such as official measures or restrictions in procurement, production or logistics.

We are optimistic and confident that we can master this extraordinary situation together with you and hope that the situation will normalize soon. Please contact us for specific questions at any time!

Sincerely yours,

Dr. Axel B. Tübke
Managing Director

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