

PRIVACY STATEMENT LEV SERVICES

1. Getaround and the Lev services

By using the Lev services users can lease small electric vehicles (“Vehicles”) and use related services (together the “Lev Services”). The services are offered through the Lev website www.getlev.nl (the “Website”) and Lev smartphone internet application (the “App”). When you use the Lev Services, Website and/or App, we will process your personal data. In this privacy statement, we inform you about the use of your personal data and your rights with regard to them pursuant to the General Data Protection Regulation (“GDPR”) and other applicable laws and regulations on data protection.

Getaround1 B.V., Weteringschans 165C, 1017 XD, Amsterdam, Chamber of Commerce registration number 73536040, (“Getaround”) is the controller with regard to the processing of your personal data within the meaning of the GDPR when you use the Lev Services, Website and/or App. Getaround’s Privacy Officer can be contacted at data-protection@getlev.nl. Getaround is part of the Getaround group of companies, which is a pioneer in the field of car sharing and other transportation activities.

You can download and print a PDF of this privacy statement.

2. The use of your personal data

In this chapter we will inform you about the different purposes for which Getaround uses your personal data and the legal grounds on which the use of your personal data is based.

2.1 Your Lev-account

To be able to use the Lev Services, you must first create an account (“Lev-account”) through the App. To make a Lev-account, you have to register certain information about yourself, such as your name, email address (this is your user name), phone number, date of birth (you must be 18 years of age or older to use the Lev Services), payment details, an upload of your driver’s license and a verification picture (selfie) and your password.

The above-mentioned personal data are processed for the purpose of creating a Lev-account for you to be able to use the Lev Services. The legal basis for this processing is the performance of an agreement with you.

If necessary, the data may also be used for safety and security purposes on the basis of a legitimate interest of Getaround. This data may also be disclosed to third parties if Getaround is required to do so by law and/or regulations.

In order to verify whether the registered telephone number belongs to you, we will send you an SMS with a verification code which you must enter correctly in order to be able to rent a Vehicle. Because our system is entirely based on the App on your mobile phone this is necessary in the context of safety and for security purposes. The legal basis for this use of your telephone number is Getaround’s legitimate safety and security interest of Getaround.

Your verification photo (selfie) will be compared with the photo on your driver’s license using facial recognition software. We will use your picture to identify you and make sure that the person creating the account is the same as the person on the driver’s license. Whenever the software indicates that there is no match, a natural person will make a comparison. This is necessary in the context of safety and for authentication and security purposes. The legal basis for this use of your photo is the legitimate safety and security interests of Getaround and third parties.

The personal data that is visible on your driver’s license is used to verify whether your driver’s license is valid. This is a one-time check at the moment you create your Lev-account. If your driver’s license is due to expire shortly, you will receive a request to submit a new driver’s license. If you do not have a valid driver’s license, you may not use the Lev Services. The legal basis for this use of your photo is the legitimate safety/security interests of Getaround and third parties. When you upload your driver’s license, we will ask you not to upload your Citizen Service Number (*BSN*), which is shown on the back

of your driver's license. Getaround does not need your BSN and does not have a legal basis for processing it.

If you discover damage prior to renting a Vehicle, or if damage occurs when you are using a Vehicle, you can upload images of the damage to your Lev-account and submit them as evidence.

You can access and change the information in your Lev-account through the App and Website.

2.2 Using a Vehicle

When you lease a Vehicle, we will process certain information about your use of the Vehicle such as locations, duration, times and speed and actions in the App. At the end of your trip, you can access the history of it under "My Trips" in the App or on the Website. Here you can find the duration of your trip, the starting and finishing times, the costs, and a map showing the trip route.

The information about your use of the Vehicle is collected by the Vehicle's onboard computer (which includes GPS and bluetooth connections to your mobile phone). This data is used to show you the available Vehicles closest to your current location, to provide a route and directions (using Google maps) from you to the Vehicle.

If required, we may register any accidents, tickets, or complaints about you during your use of a Vehicle.

2.3 Using the App

The App is the Lev smartphone internet application that enables you to book and lease Vehicles. You can manage your Lev-account in the App. See Article 2.1 for information on the use of your personal data in the context of your Lev-account. See Article 2.2 for information on the use of a Vehicle.

When you are using the App, we need certain information to enable the App to function as well as for security purposes. Our App also uses cookies and similar technologies. For more information about this, see our cookie statement www.getlev.nl/cookies. The legal basis for using cookies and similar technologies is your consent; this does not include functional cookies and cookies which have little impact on your privacy. The legal basis for using the latter category is Getaround's legitimate interest in optimizing and securing our services.

You can also register, access and change the information in your Lev-account (see 2.1) via the App.

2.4 Using the Website

You may find our Website at www.getlev.nl. When you use the Website, we need certain information to be able to have the Website function and for security purposes. We also use cookies and similar technologies on our Website. You can find more information in our cookie statement www.getlev.nl/cookies. The legal basis for the use of cookies and similar technologies is your consent, except for functional cookies and cookies that have little impact on your privacy. The legal basis for using the latter category is Getaround's legitimate interest in optimizing and securing our services.

You can also register, access and change the information in your Lev-account (see 2.1) through the Website.

2.5 Customer service

If you contact our customer service we may save information about you and your question or complaint. We use this information to handle your question. The legal basis is the performance of the agreement (your request) with you.

We may also use this information to optimize our services and analyze the customer satisfaction on the legal ground of our legitimate interest in optimizing our services.

Our customer service can also help you create and/or update your Lev-account, but cannot change your email address / username, or see or change your password (you can change your password yourself via a link), nor can it access the full credit card number you have provided or request, acquire or change saved credit card information.

2.6 Communication from Getaround

You may register for our newsletter on the Website and in the App. If you do so, you consent to Getaround sending you information by email about the Lev Services and related services. If you provide consent, we may also send you information about the Lev Services and related services through push messages in the App. You can revoke your consent by unsubscribing via the unsubscribe link that can be found at the bottom of each message. You can also send an email stating that you wish to unsubscribe to data-protection@getlev.nl.

If you are an existing customer of Getaround, we may send you information about the Lev Services and similar services on the basis of our legitimate interest to send you marketing information.

2.7 Social Media

The Lev Services can be found on several social media. If you contact us through social media, we will save this information.

3. Retention terms

Getaround does not retain personal data for a longer period than the period required for the purposes for which they are collected or processed. Getaround applies several retention periods, depending on the purpose and the data category.

Cookies

For cookies and similar technologies, Getaround applies a lifespan of no more than six (6) months. Personal and other data that is collected by means of cookies is used for a maximum period of six (6) months.

Newsletter

If you have signed up for the newsletter, Getaround will retain your data in order to send the newsletter. You will continue to receive the newsletter unless you indicate that you no longer want to receive it.

Customer service

If you contact Getaround's customer service, your personal data will be retained for a maximum period of twelve (12) months after your request has been dealt with.

You can request additional information on retention periods by sending an email to data-protection@getlev.nl.

4. (Categories of) recipients

Getaround may use services of third parties to process your personal data in accordance with this privacy statement. These third parties act as processors for Getaround and Getaround makes sure that these parties offer sufficient guarantees with regard to the technical and organizational security measures. There is a processing agreement in place between Getaround and its processors. We use the services of processors for, inter alia, the following aspects of the Lev Services:

- Payment service providers
- Verifying your identity by comparing your verification picture (selfie) with the photograph on your driver's license by means of facial recognition software
- Hosting services

Other recipients

Getaround will only disclose your personal data to third parties with your consent, or if this is required by law and/or regulations, or if this is necessary for the legitimate interests of Getaround or a third party. Examples of such third parties are:

- the police and judicial authorities, for example in the event of traffic violations
- the insurer that Getaround engages when you sign up, and in the event of a traffic accident in which you are involved

Getaround may also offer services in cooperation with other parties, or other parties may be involved in providing services to you in another manner. You will be informed about this at the moment you use a service of such a third party.

5. Transfers to third countries

Getaround may use the services of third parties to process your data in accordance with this privacy statement. Those parties may be established outside the European Union / European Economic Area (EU/EEA).

We, or third parties engaged by us, will only store or process your personal data outside the EU/EEA if that is in compliance with the prevailing regulations on the transfer of personal data to countries outside the EU/EEA. This means that we will only transfer your personal data to countries outside the EU/EEA if the European Commission has decided that the third country concerned safeguards an adequate level of protection, or if other adequate safeguards are provided, such as an adequacy decision (such as the EU-U.S. Privacy Shield) or the use of unchanged standard data-protection clauses that have been approved by the European Commission. These can be found at https://ec.europa.eu/info/law/law-topic/data-protection/data-transfers-outside-eu/model-contracts-transfer-personal-data-third-countries_en.

6. Your rights

The GDPR provides you with the following rights regarding your personal data processed by Getaround.

- The right of access and rectification. If you want to know which of your personal data is processed by Getaround and for which purposes, you may contact us via data-protection@getlev.nl. You can also ask us to alter or correct your personal data. By logging on to your Lev-account you can access and alter a large portion of your data yourself.
- You may at all times object to the processing of your personal data for direct marketing purposes by contacting data-protection@getlev.nl. You may also find an unsubscribe link at the bottom of each marketing message. Objections to other processing activities on the basis of the legitimate interest on grounds relating to your particular situation may also be sent to data-protection@getlev.nl.
- If you want certain personal data to be erased, or to be restrict its processing, or you wish to receive and/or transmit certain data (data portability), you can ask us to do so by sending an email to data-protection@getlev.nl.
- The right to lodge a complaint with the supervisory authority, the Dutch Data Protection Authority:
- (<https://autoriteitpersoonsgegevens.nl/nl/zelf-doen/privacyrechten/klacht-indienen-bij-de-ap>).

Please note that we may need to verify your identity before we can process your request.

7. Security

Getaround takes appropriate technical and organizational measures to protect your personal data against loss or unlawful processing. Only persons who require access to your personal data due to their position may access your personal data. All such persons are subject to an obligation of secrecy.

One example of a security measure is the fact that the facial recognition software only informs Getaround whether or not there is a match between the verification photo (selfie) and the photo on the driver's license. Getaround does not store biometric data for purposes of unique identification.

8. Transfer of business

One or more (divisions or assets of the) Lev Services may in the future be transferred to a third party or Getaround may merge with a third party. In that case personal data may also be transferred to this third party. Getaround will at all times inform you in advance if this situation occurs.