

Telehealth Appointment Instructions

WELCOME

If you are receiving this, you have already scheduled a telehealth appointment with a provider. Doxy.Me is a HIPAA compliant secure online clinic that enables you to do your appointment from anywhere in the state of Maryland.

- A new patient appointment is 60 minutes
- A follow- up appointment is 30 minutes

QUESTIONS

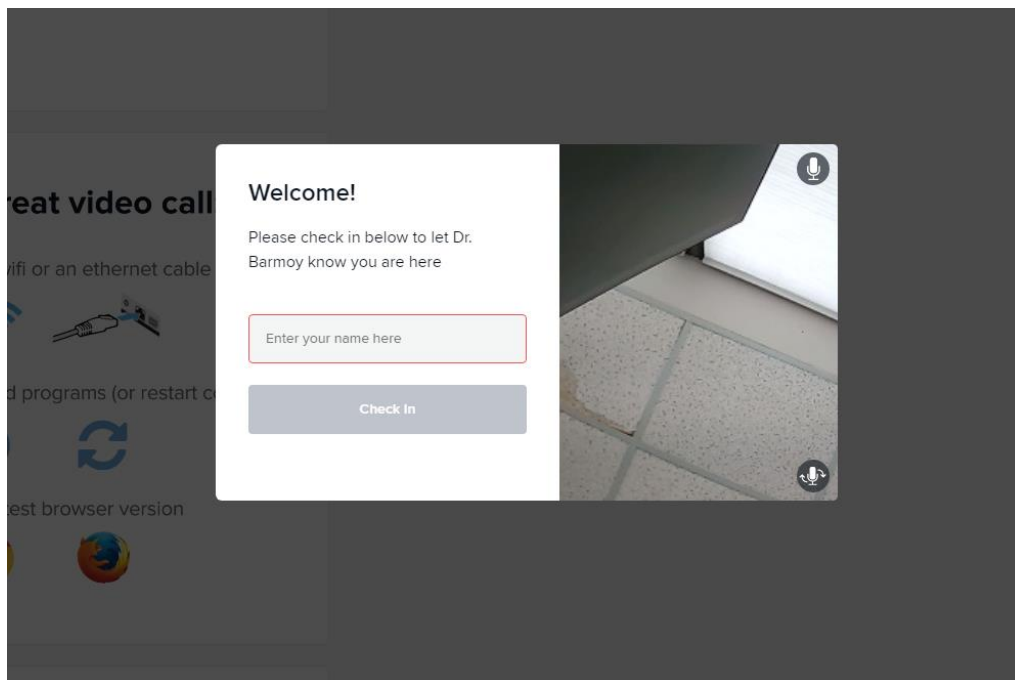
If you have any questions regarding these instructions – please contact us at 410-823-6408 or telehealth@pamlc.us

You will not get a new link for each appointment. Each link is specific to the provider and will work for that provider indefinitely. If this changes, we will contact you. Otherwise please save the link for future use.

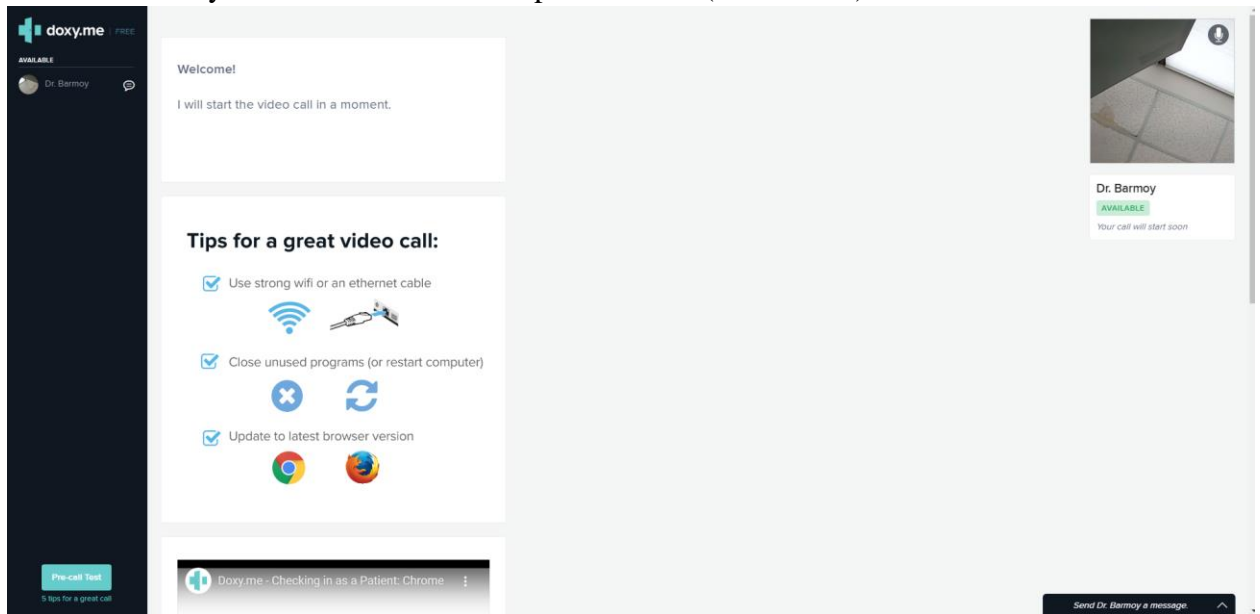
INSTRUCTIONS

Below are the steps for setting up Doxy.Me on a computer/smartphone.

1. Go to the link you received in an email. It will bring you to the screen below. Type in your name and click ‘check in’



2. It will bring you to the waiting room. Wait to be connected by the provider. It will connect automatically. Your camera is in the top right – if you do not see yourself, make sure to activate your webcam and to the ‘pre-call test’ (bottom left) if needed.



- 3.