



## **BARN RULES**

To ensure that Paragon Stables always remains a positive place to be for all, there are rules that all clients, lesson students, family members and guests need to follow. These rules are intended to make your experience at Paragon Stables as safe and pleasant as possible. These rules may periodically be updated and/or modified. Paragon Stables reserves the right to remove or refuse entry to anyone who violates any of these rules.

1. Help us make the farm a fun, friendly, supportive environment for all! Be respectful and polite to others, both people and horses, no exceptions.
2. Always ask a staff member of Paragon Stables before petting or feeding any horse you do not know as our number one goal is to keep both you and our horses safe.
3. Do not go into any pasture to get a horse without permission and do not go without an approved person. Always follow any instructions or suggestions for safety made by Paragon staff.
4. When moving around horses keep in mind that they cannot always see you. Make sure you speak to them and always approach them from the side.
5. Horses can get scared easily so no running or screaming in the barn.
6. When you are around a horse, be prepared to move out of the way quickly . . . do not kneel or sit down on the ground next to any horse at any time.
7. NO SMOKING
8. Drive slowly and close gates when entering and exiting the property.
9. All riders and guests must sign Paragon's Rider Registration and Equine Activity Release and Hold Harmless Agreement before handling or riding any horse.
10. Persons under 18 may not ride unsupervised without trainer's and parents' permission.
11. It is the responsibility of parents/guardians to supervise their minor children at all times when on the premises. Don't leave children unattended.
12. For Riders under the age of 18, approved helmets with chin harness in place must be worn at all times while mounted.
13. Long pants and hard-soled shoes or boots with a heel must be worn for riding. After the first month riders are required to purchase the proper riding attire for our Saddle Seat style and discipline of riding. At that time, your instructor will provide you with website links where these items can be purchased.
14. If you bring your dog, you must keep him/her on a leash or kenneled at all times.
15. If you bring friends or relatives, they will be expected to follow all the Rules and Regulations applying to this facility.
16. Access to the property is by appointment only during normal business hours unless previously approved by Paragon's Owner/Trainer.

**We are always here to help you but most of all we want you to be SAFE and have FUN!!**

## **IMPORTANT POLICIES**

### **Lesson Packages and other Promotional and/or Discounted Services**

These packages and any other special rate services purchased in advance are non-refundable and must be used within the month or number of days specified for each said package or promotion and not carried over.

### **Arrival Time for Lessons**

Please arrive at least 15 minutes before your scheduled lesson time if interested in preparation for lesson. Riding time will begin at scheduled lesson time. Should you arrive late, the end time of your original scheduled lesson will stay the same and not be extended.

### **Cancellation Policy & Make-up Lesson**

If you should need to cancel a riding lesson, please do so as soon as possible but no later than 24 hours prior to your scheduled lesson time. If you wish to cancel your Monthly Membership and not be charged, please provide at least 7 days' notice prior to the 1<sup>st</sup> of the upcoming month. One (1) make up lesson in that month, after providing the required 24 hour notice, will be offered based on our schedule.

### **Barn Helpers**

Often children wish to volunteer their help at the barn and we are most grateful for this help. This time at the barn also allows children the opportunity to learn the importance and responsibilities of caring for horses. We expect all barn helpers to follow directions and act in a safe, responsible manner at all times. Maintaining a safe environment is our most important concern. It is imperative that for each day they come as 'helpers', their drop-off and pick-up times must be approved and confirmed in advance. Please realize there may be certain days and/or times when it is not possible for them to be at the barn. To qualify as a barn helper, the child must be 13 years of age or older and a member on the Academy Team.

### **Social Media**

Social media can be a fun and useful tool to communicate with barn mates, friends, instructors and more. Social media can also be a dangerous tool if you are not careful. Every picture, link, quote, status, snap chat or post that you or your friends put online is forever a part of your digital footprint . . . these can help your reputation during showing, college acceptance, job applications or other important areas in your life OR it can hurt you. A negative social media image also reflects poorly on your sport and Paragon Stables. Remember these important guidelines:

1. Take responsibility for your online profile, including your posts and any photos, snap chats, videos or other recordings posted by yourself or others in which you appear.
2. Use social media to purposefully promote your abilities, your barn and sport, your community and social values.
3. Be aware of videos that you plan to post of yourself or barn mates riding. You always want to show our horses and riders at their very best. If there is any doubt as to whether to post something or not, ask before sharing.
4. Post only positive things about friends, parents, barn, instructors, opponents and officials.
5. Do not use foul language or post inappropriate photos or comments and refrain from acknowledging any negative comments directed toward you or someone you know. Speak with a parent or instructor for guidance.
6. Be aware that posting or sharing an image with a watermark is illegal and therefore should not be posted.

*Paragon Stables reserves the right to make any necessary changes to both the Barn Rules and Important Policies as they may arise.*