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Design Methods

Affinity Diagrams

Prototyping

Scenarios

Sketching

Storyboards

Usability Testing

Wireframing

Card Sorting

Consumer Journey Map

Research Methods

Contextual Inquiry

Ethnographic Studies

Interviews

Diary Studies

Surveys

Information
Architecture

Personas

Skills/Tools

Figma

InVision

Axure

Balsamiq

Sketch

HTML

CSS

Validately

Webflow

USER EXPERIENCE DESIGNER/RESEARCHER

UX designer with over 7 years' experience identifying and incorporating user needs into user-centered Web and mobile design. I enjoy creating quick mockups and prototypes for usability testing. I have worked on various web and mobile UX/UI solutions including eLearning, enterprise software, and healthcare.

Experience:

Sr UX Designer

CognizantSoftvision | West Palm Beach, FL | Dec 2019 – Present

- Work with clients to understand detailed requirements and design complete user experiences that meet client needs and vision.
- Conduct user research, user testing, A/B testing, rapid prototyping, heuristic analysis to address usability and accessibility concerns.

Sr UX Designer - Contract

Web.com | Jacksonville, FL | Jun 2019 – Nov 2019

- Led the research and redesign of NetSol checkout flow

UX Designer

Deloitte Digital | Lake Mary, FL | Jul 2016 – Jun 2019

- Worked with various clients including health insurance companies and state governments to understand user needs and design for a better user experience

UX Designer - Contract

Florida Blue | Jacksonville, FL | Mar 2016 – Jul 2016

- Participated in requirements gathering, definition, and design of new or changing applications
- Turned product requirements into detailed wireframes and prototypes.

UX Designer

Kaplan Professional Education | La Crosse, WI | Jul 2013 – Feb 2016

- Helped establish and document UX design standards for KPE
- Research, design, and test new interfaces for KPE and Kaplan websites
- Evaluate design concepts presented by platform owners

UX Designer - Internship

The Polis Center | Indianapolis IN | Jan 2013 – May 2013

- Gathered requirements through interviews, analysis, and research
- Created mockups and wireframes in Balsamiq and Axure

Education

M.S. Human-computer Interaction

Indiana University-Purdue University | Indianapolis IN | May 2013

BIT Information Technology

Clayton State University | Morrow GA | May 2010