



Eran Industrial
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Eran Group

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eran industrial.

STEEL POLE GENERAL WARRANTY

Eran warrants its steel poles to be free of defects in material and workmanship for a period of ONE (1) YEAR from the date of shipment. Eran warrants that steel pole finish will be free from cracking, peeling, excessive fading, and corrosion defects during the Warranty Period. Steel pole finish warranty does not apply in areas where the product is used in an atmosphere where it is subjected to excessive acid, base, or salt conditions such as acid rain, lime, chemical plants, salt pits, caustic environments, coastal areas, etc.

This pole warranty does not cover failures due to improper installation, misapplication, improper grounding, shipping or handling damage, abuse, vandalism, vehicular impact, other impact, or excessive or continuous vibration (causes can include fixture profiles/ EPAs^{1,2}, wind conditions specific to site, natural disasters, external environmental factors, tunnels, bridges and suspension, certain traffic conditions, certain motors or air conditioners, etc.).

Wind speeds and listed EPAs^{1,2} are for ground-mounted installations only. Poles mounted on an incline, or any angle other than 90 degrees from grade are not covered. Poles mounted on structures (such as bridges and buildings) must consider the vibration and coefficient of height factors. It is the responsibility of the installer and specifier to consult AASHTO standards to calculate these factors. Extreme Wind Events such as hurricanes, typhoons or tornadoes expose poles to flying debris, wind shear, and other unpredictable aerodynamic forces not indicated by the wind velocity ratings are excluded from Warranty coverage.

This Warranty is limited to the repair or replacement of the steel pole only, and does not include any labour, equipment or transportation expenses which may be incurred. Warranty claims must be submitted in writing to Eran, and written authorization with a Return Goods Authorization (RGA) number must be obtained from Eran before any material is returned to evaluate the merits of an alleged defective product.

ERAN MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ERAN SHALL NOT BE LIABLE FOR ANY OTHER LOSS OR DAMAGE, INCLUDING BUT NOT LIMITED TO CONSEQUENTIAL DAMAGES, LIQUIDATED DAMAGES AND BACK CHARGES.

WARRANTY NOTE 1: Steel poles are designed to meet the EPA limits listed on the Product Specification Sheet. EPA limits originated from the AASHTO standard Wind Speed Map (www.aashto.org). Responsibility lies with the local municipality engineering firm or specifier for correct pole selection based on local codes and standards for the job location. Eran is not responsible if a pole has a lower EPA rating than the indicated wind loading zone where the pole will be located or mitigating factors not calculated during pole selection.

WARRANTY NOTE 2: This Warranty does not apply if the pole is used to support any other items such as banners, flags, or signs, which would exceed allowable EPAs for the pole. This Warranty does not apply if the product is used for any other purpose other than its intended use. Eran will not be liable for harm or damage caused in these situations.