

Participant Agreement

Love weekend retreat – Tora, Wairarapa

Terms and Conditions

BY BOOKING YOUR PLACE ON THE RETREAT AND ELECTRONICALLY TICKING THAT YOU HAVE READ, UNDERSTOOD & AGREED TO THE TERMS & CONDITIONS THESE ARE THE TERMS YOU ARE BOUND BY.

Payment Terms

You agree to the payment due dates and amounts as follows:

All payments in NZ Dollars	Non-refundable deposit	Final payment
Retreat programme with DOUBLE BED and sole occupancy - rooms allocated using 'first in, best served' policy in order of bookings received.	\$697.50 (50% due at booking)	\$697.50 (due 3 weeks before retreat)
Retreat programme with SINGLE BED and sole occupancy - rooms allocated using 'first in, best served' policy in order of bookings received.	\$625.00 (50% due at booking)	\$625.00 (due 3 weeks before retreat)
Retreat programme with twin share occupancy - rooms allocated using 'first in, best served' policy in order of bookings received.	\$575.00 (50% due at booking)	\$575.00 (due 3 weeks before retreat)

Once the deposit is paid, smaller, more regular payments can be arranged for the remaining amount on request by emailing Hayley, however full payment must be received three weeks before the retreat starts without exception.

Cancellation Policy

Exceptions to our policy will not be made for any reason. We do not offer discounts, refunds or credit for arriving late or leaving early and any offered activities missed while on the retreat.

Internal Solutions Limited, Trading as 'Hayley Lowe', offers no refunds for any reason, including weather, injury, or personal emergencies.

We are committed to providing a high quality retreat and have very limited spaces, therefore we expect to receive only firm bookings from intended guests. However, if a guest must cancel their reservation, our policy is as follows:

1. All deposits are non-refundable.
2. If you cancel between 30- 90 days prior to the first day of the retreat you are registered for, and have paid the full amount, 25% of your final payment is forfeited and 75% of your final payment is credited to any other date within an 18 month period of your original booking. Percentage returned is less the non-refundable deposit.
3. If you cancel within 30 days of the first day of your retreat 50% of your final payment balance will be credited to any other available date within an 18 month period of your original booking, 50% of your final payment is forfeited.
4. If a guest cancels within 14 days of their retreat start date, their payment is forfeited in full.
5. All cancellations must be received in writing sent via email or registered mail. Internal Solutions is not responsible for expenses incurred in preparation for any cancelled trips, such as airline tickets, or for costs incurred due to travel delays, flight cancellation or illness. **We strongly recommend all participants to obtain travel insurance with a trip cancellation policy which covers the individual.** Please check with your travel insurance company for more detailed information.

6. A retreat reservation is fully transferable to another female over the age of 18, for the same date and package.

If you choose not to take travel insurance you assume all risks and costs.

I understand that travelling with Internal Solutions may involve risks (and rewards) above and beyond those encountered on a more conventional holiday.

I agree to provide details of any pre-existing medical conditions I have to Hayley Lowe.

COVID-19

Should the retreat be postponed due to lockdown we will reschedule the event and advise of a new date as soon as possible. If your region is in lockdown, and you cannot attend even though the week-end is going ahead, we will reschedule you to another retreat at a later date or work with you to find another mutually agreeable solution.

Our Responsibility to You

This retreat is subject to change (only in a beautiful way) and grow before we leave.

Inclusions:

- Retreat programme: Love
- Accommodation from 17-19 September 2021 (2 nights) or another week-end if dates need to change due to lockdown.
- All meals, snacks and non-alcoholic drinks
- Workbook & Goodie bag

The main focus of this retreat is in the name "Love". We will be healing through meditation and other modalities completing activities to enhance your self-love. It is not guaranteed that you will find love but you will get the healing that is relevant to where you are right now. If you are concerned about the content of the week-end please contact Hayley directly before booking.

This retreat is about healing and meditation alongside like-minded people. Hayley will be there to guide you through the whole retreat.

We will be staying spread over two properties only 50m apart; the Little Tora Homestead & Tora Outstation.

As the retreat operator, we make arrangements with other parties to provide you with some of the services on your retreat. These parties are independent suppliers over whom we have no direct control. Internal Solutions holds no responsibility for independent contractors (or weather conditions) changing services on the retreat. Internal Solutions is not responsible for any claims, losses, damages, costs or expenses arising out of injury, accident or death, damage, loss of baggage or other property; or delay, inconvenience, loss of enjoyment, or frustration, whether physical or mental resulting from:

1. the act or omission of any party including Internal Solutions or its employees;
2. mechanical breakdown, government actions, weather or other factors beyond our control;
3. your failure to read information provided and follow instructions including, but not limited to, obtaining travel protection & health insurance and providing correct & complete personal, health and travel information;
4. your cancellation or change for any reason in travel services; and
5. your medical or health problems or physical disabilities.

In the unlikely event of a cancellation made by us, excluding pandemics and natural disasters, Internal Solution's liability will be to refund net money paid for the retreat package. Internal Solutions is not responsible for any fees caused by such cancellation paid to airlines and any other agreements made by guests with outside operators.

YOU HAVE AGREED TO ALL OF THESE TERMS ELECTRONICALLY BY PAYING YOUR DEPOSIT & TICKING, ON THE BOOKING FORM, THAT YOU AGREE AND UNDERSTAND THIS DOCUMENT IN FULL. Please seek legal advice, before booking, if you are unsure. You are under no obligation to book a place on this retreat.

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Liability Waiver and Assumption of Risk

Liability Waiver and Assumption of Risk

Love Retreat – Tora, Wairarapa Retreat – 17-19 September 2021

BY BOOKING YOUR PLACE ON THE RETREAT AND ELECTRONICALLY TICKING THAT YOU HAVE READ, UNDERSTOOD & AGREED TO THE LIABILITY WAIVER & ASSUMPTION OF RISK - THESE ARE THE TERMS YOU ARE BOUND BY.

In consideration of the services of Internal Solutions, their agents, owners, officers, volunteers, participants, employees, service suppliers and all other persons or entities acting in any capacity on their behalf (hereinafter collectively referred to as "Internal Solutions"), I hereby agree to release, indemnify, and discharge Internal Solutions, on behalf of myself, personal representatives and estate as follows:

1. I acknowledge that travelling entails known and unanticipated risks which could result in physical or emotional injury, paralysis, death, or damage to myself, to property, or to third parties. I understand that such risks simply cannot be eliminated without jeopardizing the essential qualities of some activities. My participation in all retreat activities is purely voluntary, and so I expressly agree to assume the risk of injury or damage while participating in all activities during my stay with Internal Solutions and agree these occurrences are not grounds for a refund or discount.
2. I certify that I have been strongly advised to take travel insurance to cover any injury or damage I may cause or suffer while participating on any of the retreat activities, or else I agree to bear the costs of such injury or damage myself. I further certify that I am willing to assume the risk of any medical or physical condition I may have.
3. I understand that weather, water, and conditions are beyond the control of Internal Solutions and its agents. Other natural elements such as reptiles, rodents, insects, and micro-organisms such as bacteria and viruses are also an inherent risk on an Internal Solutions Retreat and are not grounds for a refund or discount.
4. I hereby voluntarily release, forever discharge, and agree to indemnify and hold harmless Internal Solutions, its officers, employees and suppliers against all claims of losses, causes of action, damages or expenses of claim and against any costs including legal fees that may be incurred as a result of any such claims losses, damages or expenses whether valid or not, including any such claims which allege negligent acts or omissions of Internal Solutions.
5. Should Internal Solutions or anyone acting on their behalf, be required to incur attorney's fees and costs to enforce this agreement, I agree to indemnify and hold them harmless for all such fees and costs.

I acknowledge that if anyone is hurt or property is damaged during my participation on a retreat, I may be found by a court of law to have waived my right to maintain a lawsuit against Internal Solutions on the basis of any claim from which I have released them herein. This is to certify that Internal Solutions, its employees & suppliers are released from any responsibility for any loss, mishap, accident, injury or death that may occur during my participation on an Internal Solutions Retreat.

By ticking, on the electronic booking form, that I have read, understood and agree to these terms I am bound to these terms.

Please seek legal advice, before booking, if you are unsure. You are under no obligation to book a place on this retreat.