



Cancellations

Cancellation timescale	Cancellation charge
Up to 12 weeks before date of travel	Loss of deposit
Up to 8 weeks before date of travel	75% of full invoice
Up to 4 weeks before date of travel	90% of full invoice
Less than 4 weeks before date of travel	100% of full invoice

Refer to your personal travel insurance policy and contact your insurers directly. It is advisable to include cancellation and curtailment in your winter travel insurance policy.

Membership

You must be a member of Disability Snowsport UK at time of booking and during the dates of the DSUK Holiday. If you are not a current member, you will be invoiced for annual membership at time of booking.

Payment

To secure a place on a DSUK Holiday you must pay the required deposit of £300 per person at time of booking. You must pay the balance at the latest 12 weeks before the date of departure. Failure to do this could result in the cancellation of your booking with no refund, as stated above.

Insurance

You must have personal travel insurance that covers winter sports*. A copy of the policy (including the policy number and insurance emergency phone number) must be sent to the DSUK Head Office. It will be held securely within the office until your return trip, and details for in case of emergency will be given to the DSUK Lead Rep. You should also carry a copy with you at all times while on the trip.

**We strongly advise that insurance is in place at time of, or straight after, booking as you are then covered should you have to cancel or change the booking before travel.*

Information Forms

You must complete and return all relevant paperwork and declare that the information you have given to us is correct and complete, whether or not you have already been on DSUK Holiday in the past. We only hold information for as long as necessary so will need to go over information on an annual basis to ensure we correct details and also to comply with the new data protection laws stated within the GDPR.



DSUK Holiday

Terms and Conditions



All medical declaration forms must be accurate, failure to provide the correct information or if information is misleading DSUK reserve the right to refuse travel.

DSUK needs to have all the paperwork returned within 3 weeks of booking (receiving your holiday price breakdown) unless otherwise stated. A £50 administration fee per person will be applied to your booking if paperwork is not returned within this timeframe.

Passport, Visa Etc

IT is your responsibility to ensure your passport and visa's are in place for the countries you are traveling too. For trips to Europe, your passport must be valid for at least 3 months after your return to the UK.

Health and Safety

Disability Snowsport UK has to adhere to government guidelines. This includes a weight restriction policy. To implement this policy, we ask that anyone who cannot get themselves up when falling over or who cannot transfer themselves independently must contact DSUK to discuss this policy on bookings@disabilitysnowsport.org.uk or on 01479 788 770.

Care Provision

If you require personal care within your home situation or your condition has deteriorated, you must independently secure your own carer to accompany you on the trip. If the information you have given us is misleading, we reserve the right to refuse travel.

Vaccinations

If a person is, for genuine health reasons not vaccinated and the destination requires the person to be fully vaccinated then we will cancel and refund the holiday. However, this wouldn't apply if the destination allows entry following testing (pre-departure and/or in resort).

FCDO Advice

We are planning on taking clients to Andorra. Should FCDO advice impact your destination when you're due to be there we will contact you to discuss options. If your holiday has to be cancelled you will receive a full refund.