

Privacy Policy

Data Protection

1. Name and contact details of the controller and the company data protection officer

This privacy policy applies to data processing by:

Responsible:

Karyna Tymoshenko

Am grünen Prater 13, 1020 Vienna Austria

Email: office@privatetourguide.at, Phone: +43 (0) 680 325 9941

2. Collection and storage of personal data as well as the nature and purpose of their use

a) When visiting the website

When you visit my website www.privatetourguide.at, the browser used on your device automatically sends information to the server of my website. This information is temporarily stored in a so-called log file. The following information will be collected without your intervention and stored until automated deletion:

- IP address of the requesting computer,
- Date and time of access,
- Name and URL of the retrieved file,
- Website from which access is made (referrer URL),
- used browser and, if applicable, the operating system of your computer as well as the name of your access provider.

The data mentioned will be processed by me for the following purposes:

- Ensuring a smooth connection of the website,
- Ensuring a comfortable use of my website,
- Evaluation of system security and stability,
- as well as for further administrative purposes.

The legal basis for data processing is Art. 6 para. 1 p. 1 lit. f DGPR. My legitimate interest follows from the data collection purposes listed above. In no case do I use the data collected for the purpose of drawing conclusions about you.

b) Using my contact form

In order to facilitate our conversations you will be asked to provide the following information:

- name and email address
- phone number (optional)
- and further information regarding your request (optional)

In addition, I use cookies and analysis services when visiting my website. Further details can be found under no. 4 and 5 of this privacy policy.

3. Disclosure of data

A transfer of your personal data to third parties for purposes other than those listed below does not take place.

I will only share your personal information with third parties if:

- You, according to Art. 6 para. 1 p. 1 lit. a DGPR, have given explicit consent to this,
- the disclosure pursuant to Art. 6 para. 1 sentence 1 lit. f DGPR is required to assert, exercise or defend legal claims and there is no reason to assume that you have a predominantly legitimate interest in not disclosing your data,
- in the event that disclosure pursuant to Art. 6 para. 1 sentence 1 lit. c DGPR is a legal obligation,
- as well if it is legally permissible and, according to Art. 6 para. 1 sentence 1 lit. b DGPR, required for the settlement of contractual relationships with you.

4. Cookies

I use cookies on my site. These are small files automatically created by your browser that are stored on your device (laptop, tablet, smartphone, etc.) when you visit my site. Cookies do not harm your device, do not contain viruses, Trojans or other malicious software.

In the cookie information is stored, each resulting in connection with the specific terminal used. However, this does not mean that we are immediately aware of your identity.

On the one hand, cookies serve to make the use of our offer more pleasant for you. For example, we use so-called session cookies to recognize that you have already visited individual pages on our website. These are automatically deleted after leaving our page.

In addition, to improve usability, I also use temporary cookies that are stored on your device for a specified period of time. If you visit our site again to take advantage of our services, it will automatically recognize that you have already been with us and what inputs and settings you have made, so you do not have to re-enter them.

On the other hand, I use cookies in order to statistically record the use of my website and to evaluate it for the purpose of optimizing my offers (see Section 5). These cookies allow me to automatically recognize when you visit our site again that you have already been with us. These cookies are automatically deleted after a defined time.

The data processed by cookies used for the aforementioned purposes is required in order to safeguard our legitimate interests as well as those of third parties according to Art. 6 para. 1 sentence 1 lit. f DGPR.

Most browsers accept cookies automatically. However, you can configure your browser so that no cookies are stored on your computer or always a hint appears before a new cookie is created. However, disabling cookies completely may mean that you can not use all features of our website.

5. Affected rights

You have the right:

- pursuant to Art. 15 DGPR to request information about your personal data processed by me. In particular, you can request information on
 - the processing purposes,
 - the category of personal data,
 - the categories of recipients to whom your data has been disclosed,
 - the planned retention period,
 - the right to rectification, deletion, limitation of processing or opposition,
 - regarding the existence of a the right to complain,
 - the source of your data, if not collected by us,
- and regarding the existence of automated decision-making including profiling and, where to obtain appropriate, meaningful information about them in detail;
- in accordance with Art. 16 GDPR to demand the rectification of incorrect or completed personal data stored by me immediately;
- in accordance with Art. 17 GDPR, to demand the deletion of your personal data stored by me, unless the processing is for the exercise of the right to freedom of expression and information, for the fulfillment of a legal obligation, for reasons of public interest or for the assertion, exercise or defense of legal claims is required;
- in accordance with Art. 18 GDPR to demand the restriction of the processing of your personal data, as far as the accuracy of the data is disputed by you, the processing is unlawful, but you reject their deletion and I no longer need the data, but you to assert, exercise or defense of legal claims or you have objected to processing in accordance with Art. 21 GDPR;
- pursuant to Art. 20 GDPR to receive your personal data, which you have provided me, in a structured, common and machine-readable format or to request transmission to another person responsible;
- to revoke any given consent at any time pursuant to Art. 7 para. 3 GDPR. As a result, I can not continue to process that data processing based on this consent for the future and
- according to Art. 77 GDPR to complain to a supervisory authority. As a rule, you can contact the supervisory authority of your usual place of residence or work or our office.

6. Right to object

If your personal data is processed with legitimate interests in accordance with Art. 6 para. 1 sentence 1 lit. f DGPR, you have the right to file an objection against the processing of your personal data in accordance with Art. 21 DGPR, provided that there are reasons for this, arising from your particular situation or the objection is directed against direct mail. In the latter case, you have a general right to objection that is implemented by me without stating a particular situation.

If you would like to exercise your right of revocation or objection, please send an e-mail to office@privatetourguide.at

7. Data security

I use the popular SSL (Secure Socket Layer) method within the site visit, combined with the highest level of encryption supported by your browser. In general, this is a 256-bit encryption. If your browser does not support 256-bit encryption, I'll use 128-bit v3 technology instead. Whether a single page of our website is encrypted is shown by the closed representation of the key or lock icon in the lower status bar of your browser.

Incidentally, I use appropriate technical and organizational security measures to protect your data against accidental or intentional manipulation, partial or complete loss, destruction or against unauthorized access by third parties. My security measures are constantly being improved in line with technological developments.

8. Updating and changing this privacy policy

This privacy policy is currently valid and is valid as of May 2018.

As a result of the further development of my website and offers thereof or due to changed legal or official requirements, it may be necessary to change this privacy policy.