



Welcome to Anroach Farm



Thank you for booking your stay at Anroach Farm. We appreciate that it is a strange time for all of us and we don't want to have too many rules.

We want you to be assured that we are following Government and industry COVID-19 guidelines*, ensuring processes are in place to maintain cleanliness and aid social/physical distancing. We have been awarded the industry standard 'We're Good to Go' by Visit England in recognition of this.

During your stay, please can we advise that you:

- observe the Government advised social distance
- wash the glasses and crockery before using or bring your own
- wait before entering/leaving your room if you can hear/see another person doing the same
- use the antibacterial hand gel before entering the building (excludes Happy Hare as you have your own entrance)
- do not share picnic benches in the garden (behind the barn) with guests staying in other rooms
- do not move the picnic benches, they have been placed 2 metres apart for your safety

On day of check out, please can you:

- check out by 11am, this is to give our cleaners enough time to thoroughly clean before the next guests arrive
- take your bin and recycling to the main bins outside
- leave your key in the key box

We have removed some items from the lets, such as hair dryers, fans, DVD's, room brochure, tourist information, books, etc.

You can find a copy of the room brochure on our website. Look for your room on this page www.anroachfarm.co.uk/our-accommodation

We will not enter the holiday let rooms while you are in your room. We will only enter to clean vacated rooms and common areas.

If you show COVID 19 symptoms during your stay please follow UK Hospitality guidelines and check out and return home to self isolate. Of course if you need immediate medical assistance please call an ambulance /contact us.

If you show COVID 19 symptoms within a week of staying at Anroach Farm, please can you inform us via email. So we can inform the other guests and cleaners.

Thank you and we hope you enjoy your stay with us
Sophia & Steve

We've tried to answer FAQ's below. Please email/call us if you have any other questions/issues : steve@anroachfarm.co.uk/ 07540 723022/ 07944 834947

FAQ's

TV - check the input source on the TV is set to one of the HDMI inputs. The satellite box must also be switched on.

Wifi - Connect to 'Anroach Wifi' (there is no password). We use Satellite Broadband which is limited so please do not use the wifi to stream or download media. Browsing the web and checking emails is OK though.

Radiator - You can control your radiator in your room using the '+/-' keys on the panel on top of the radiator.

Hair dryer, Fan, Iron & Board, Antibacterial spray & cloth, all available on request.

Smoke alarm - the fire alarm panel is behind the cupboard door in the holiday lets entrance. There are instructions on the door on how to silence the alarm & reset the system (Happy Hare only - use reset button on smoke alarm). If it's a genuine fire follow the fire action plan.

Due to fire risks, please no BBQ's or camping stoves, as advised by Peak District National Park.

*A detailed cleaning checklist can be found on our website www.anroachfarm.co.uk/documents