

# Acceptable Use Policy

Effective Jan 17, 2019

At Adtrib (MaestroQA), our goal is to help our subscribers (“Subscribers”) provide the best customer support experience to their customers (“Customers”). To ensure that Subscribers and Customers enjoy the benefit of our Services, we have developed this Acceptable Use Policy which applies to anyone who uses Adtrib’s Services (the “Services”) or who visits our website located at [www.maestroqa.com](http://www.maestroqa.com) (and any successor URLs, mobile or localized versions and related domains and subdomains). Specifically, you agree not to:

- a. probe, scan, or test the vulnerability of any system or network used with the Services;
- b. tamper with, reverse engineer or hack the Services, circumvent any privacy or security or authentication measures of the Services or attempt to gain unauthorized access to the Services (or any portion thereof), related systems, networks or data or the source code of any software making up the Services;
- c. modify or disable the Services or use the Services in any manner that interferes with or disrupts the integrity or performance of the Services or related systems, network or data;
- d. license, sublicense, sell, resell, rent, lease, transfer, assign, distribute, time share or otherwise commercially exploit or make the Services available to any third party, other than your employees or permitted agents in furtherance of your internal business purposes as expressly permitted in the Adtrib Terms of Service;
- e. Encumber, distribute adapt, combine, create derivative works of or otherwise modify any portion of the Service or Adtrib property;
- f. access or search the Services by any means other than our publicly supported interfaces, or copy, distribute, or disclose any part of the Services in any medium, including without limitation by any automated or non-automated “scraping”;
- g. overwhelm or attempt to overwhelm our infrastructure by imposing an unreasonably large load on the Services that consume extraordinary resources, such as by: (i) using “robots,” “spiders,” “offline readers” or other automated systems to send more request messages to our servers than a human could reasonably send in the same period of time using a normal browser; or (ii) going far beyond the use parameters contemplated for the Services
- h. solicit any individuals (including a subscriber’s customers or customer support personnel) for commercial purposes or purposes not related authorized by Subscriber;
- i. use the Services to generate or send unsolicited communications, advertising, bulk mail, or spam that directly or indirectly support pyramid schemes or other fraudulent activities or otherwise cause Adtrib to become impaired in its ability to send communications on its own or on its Subscribers’ behalf (e.g., by causing Adtrib to become registered on any Email DNS blacklist or otherwise be denied services by any other third party communications service provider);
- j. misrepresent yourself or disguise the origin of any data, content or other information you submit (including by “spoofing”, “phishing”, manipulating headers or other identifiers, impersonating anyone else, or falsely implying any sponsorship or

association with Adtrib or any third party) or access the Services via another user's account without their permission;

- k. remove or obscure any proprietary or other notices contained in the Services.
- l. use the Services in any unlawful manner including, but not limited to violating the privacy of others, or to collecting or gathering other users' personal information (including account information) from our Services;
- m. use the Services to stalk, harass, bully or post threats of violence against others;
- n. use the Services to post, transmit, upload, link to, send or store any content that is (or directly or indirectly supports activities that (i) infringe Adtrib's or a third party's intellectual property, privacy or other rights or that you don't have the right to submit (including confidential or personal information you are not authorized to disclose); (ii) that are deceptive, fraudulent, illegal, obscene, defamatory, libelous, threatening, harmful to minors, pornographic, indecent, harassing, hateful, religiously, racially or ethnically offensive, that encourages illegal or tortious conduct or that is otherwise inappropriate in Adtrib's discretion; (iii) that contain viruses, bots, worms, scripting exploits or other similar materials; or (iv) that could otherwise cause damage to Adtrib or any third party;
- o. use the Services to store or transmit Sensitive Personal Information;
- p. promote or advertise products or services other than your own without appropriate authorization;
- q. use meta tags or any other "hidden text" including Adtrib's or our suppliers' product names or trademarks;
- r. attempt to use or use the Services in violation of this Agreement, or
- s. permit or encourage anyone else to commit any of the actions above.

Without affecting any other remedies available to us, Adtrib may permanently or temporarily terminate or suspend a user's account or access to the Services without notice or liability if Adtrib (in its sole discretion) determines that a user has violated this Acceptable Use Policy.