

# Introducing Dreamtsoft

Dreamtsoft was founded with the vision of creating software that has no boundaries, that works like you expect it to. Our roots are in taking things apart, seeing how they, work, and solving real problems. And that's what we do.

## The Potential

At its best, software is an incredible driver of value for people and for businesses. Software makes you more efficient and productive. It helps you deliver amazing customer experiences. It empowers you to create new business models. When it works well, it is one of your most strategic business assets.

## The Challenge

But the reality rarely lives up to the promise. The cost to implement and manage software can be far more than expected. The burden to integrate legacy technology is constraining. Software from different vendors often don't work well together. There are too many features or not the ones you need for your business. And the underlying value gets trapped in organizational silos.

## Our Vision

At Dreamtsoft, we understand that a single vendor or product can't solve all your problems, but we have made it our mission to lead the way. We have spent years working with IT leaders such as yourselves, exploring how to get the most out of software. And our extensive experience creating the leading SaaS platforms in the industry has given us unique insights in the software development and deployment process.

We founded Dreamtsoft on the belief that the right approach to building and deploying software can fundamentally change how you experience it—and make that experience as good and game changing as it can be.

## Here's What We Do

For us, the right approach means starting with a foundation that is designed and built for change, for growth. We built a SaaS platform that allows you to imagine, develop, and deploy software that solves immediate problems, but doesn't create issues down the road. Software that doesn't box you in.

Using our platform, we created a pre-built ITSM application that helps IT meet the rising expectations and demands of their business. By taking the time and effort to build a fully thought out application, we can deliver a service management solution that transcends the traditional products on the market.

We designed for the reality of your technology environment, with all its complexity and challenges. We focused on solutions that give you flexibility and choice, that are connected and play well with others, and that truly enhances the value of all your technology. By doing so we help remove the barriers to your success, allowing you to focus on what you are good at and what's important to your business.

We don't guess about the future, we design for it.