Kaitlyn Xinhao He

kaitlynhe.com

LinkedIn

cranehxh@gmail.com

experience

User Experience Designer 2

@Pacific Northwest National Laboratory, Battelle

Nov. 2019 - Current

Leading a project user experience design and research team specialized in complex application design

Collaborating with sponsors from Department of Energy, government utilities from the Philipines, Puerto Rico, and other parts of the world

Suppoting researchers and scientists on groundwater data analytics, hurricanes & flood GUI analysis, and chemical & radiological securities

Optimizing the UCD process within the Software Development Life Cycle

Partnering with UW HCDE Program on senior capstones

education

University of Washington, Seattle

Bachelor of Science, Class of 2019

Human Centered Design & Engineering (HCDE):

Human Computer Interaction specialization

Mathematics minor

award

Outstanding Performance 2019 - 2021 x 5

presented by Energy and Environment Directory @ PNNL

Best in Show: 2019 HCDE Capstone

sponsored by Nordstrom and Vibe. Inc.

Enhancing customer engagement in physical stores in the climate of e-commerce

METHOD
UCD Process
White boarding
User Empathy
Infor. Architecture

Pen & Paper
Laser Cutting
Arduino
Rhino

PROGRAMMING

Python
Java
HTML & CSS
JavaScript