

Ravi Bajnath

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ravibajnath.design

Experience

2016-2017 - Lemonade Insurance - New York City

Director of Customer Care

Developed Customer Care program for Property & Casualty Insurance, providing exceptional customer service and interpersonal skills to accurately and effectively handle all insurance and Product needs.

2011-2016 - Fiverr - Plantation, Florida

Director of Customer Success

Developed Customer Service organization including multiple departments covering Customer Service, Customer Success, Marketplace Integrity, and Fraud Monitoring.

2017-Current - Freelance - Davie, Florida

Ravi Bajnath Design

Created a Sustainability Research Platform centered on creating insights, designs, and resources for educational products related to Politics, Economics, Culture, and Ecology.

1989-Current - Child Day Care - Davie, Florida

Bajnath Family Daycare

Trained and certified child care professional cooperating a family daycare for infants up to three years.

Education

B.A. Political Science

University of Central Florida (2020)

Skills

Planning

Program Development
Project Management

Discovery

Academic Research
Business Analysis

Ideation

Product Brainstorming
Interaction Mapping

Design

UX/UI Design
Front-End Development

Validation

User Interviews
Product Prototyping

Product

Product Management
Scrum Management

Languages

Native

English (U.S.)

Intermediate

Spanish