



Celebrating
50 YEARS of
transforming
lives

Annual **IMPACT REPORT**

2018



Who We Are

We strive to provide comprehensive support systems for challenging situations, including improving access and quality of life for those we serve.

We transform lives by tailoring our services to individual's needs, including emotional, practical, and cultural.

We continually educate and break stereotypes.



NEW VISION

We envision a world in which all people see themselves and others as valued, integrated members of society



NEW MISSION

Transform the lives of individuals with diverse abilities by helping them discover their voice and realize their dreams

A New Generation of Services

REACH's first 50 years (Let the Celebration Begin!) has given birth to a new generation of services. Our core values have shaped our services and forged our legacy of finding **progressive and innovative solutions that transform lives**. We intend to continue doing just that! Informed by and forged through strong partnerships with families and service users, as well as colleagues in the public and private education and other service systems, we have begun to persuade communities across California and the United States to more fully adopt inclusive, integrated models of service. This includes an emphasis on lives that are a balance of emotional, practical, and cultural details. **REACH is a comprehensive support system for challenging situations.**

We have adopted this holistic approach across our core services by partnering with dynamic professionals and trusted partners who provide co-treatment opportunities in areas of body regulation and counseling (for service users and families) that ensure more successful participation in housing, communication and education. This new generation of services is being modeled at a new site in Monrovia, California where families will have improved access to these co-located services all at one location. This vision was made possible through the generous support from several Southern California foundations for which we are eternally grateful.

While the majority of our services are funded by the government, it doesn't cover all of our ongoing operational needs. The hope and expectation is that we will be able to **attract more support from donors who realize the importance of sustainability** to tailor our solutions for real-world situations. REACH's new strategic plan will guide our path and further strengthen the agency's legacy as a progressive and institutional leader in services for people with disabilities. We strive every day to educate the public about the needs of hundreds of children and adults in their communities, because **if everyone is included, then we all triumph together.**

Thank you for your trust, dedication, and belief in our mission to help individuals with diverse abilities discover their voice and realize their dreams.



STEVE BOYER
CEO



**BRADY MILLER-
WAKEHAM**
BOARD PRESIDENT

Strategic Impact Goals 2019-2023

1



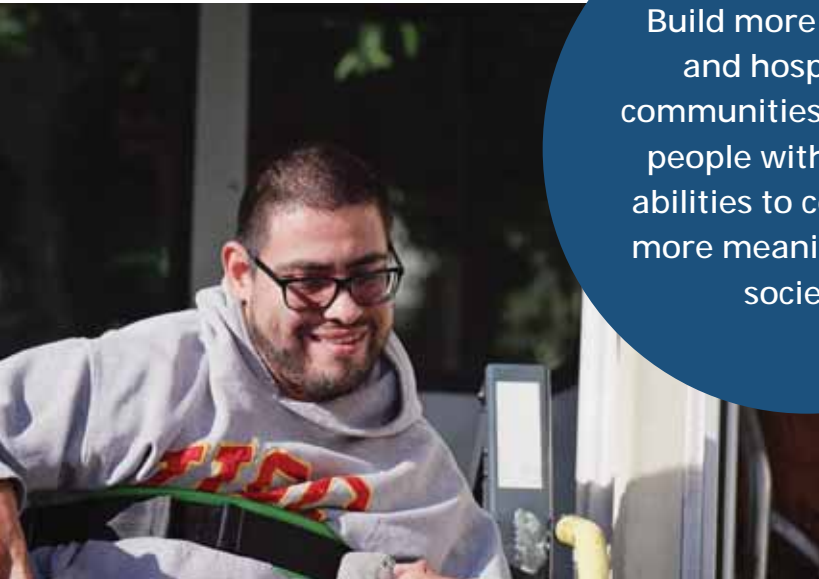
Build the highest quality portfolio of services to holistically meet the needs of people with diverse abilities



2



Build more tolerant and hospitable communities to enable people with diverse abilities to contribute more meaningfully to society



3



Build REACH's organizational capacity to successfully achieve its mission and strategic impact goals



To read the executive summary visit:
<https://www.reach.services/stay-informed>

REACH Communication Services

From speech and language assessments and therapy to assistive technologies, coaching, and training, we offer a range of services to help children and adults communicate more effectively.



Communication enables us to connect with others and develop important relationships. To help children and adults with disabilities or communication challenges discover and learn the most efficient means of communication for them, we use strategies that increase the person's use of speech, body language, and technology.



Nonverbal and diagnosed with autism, Nicole joined REACH at age 13 to learn how to communicate through typing.

"It was a beautiful thing because we could see that there was hope for Nicole and that this was a place in which they could provide her the opportunity to communicate and transform her life." – Nicole's Mom.

"Working with her to use the communication device in an effective way, really allowed Nicole to be all that she can be." – Nicole's Dad.

~ Nicole is now in high school and plans to attend college as an English major. ~

As part of a grant from DCF in 2018, we developed a four part training video series aimed to better equip communication partners and professionals who work with individuals with communication needs.



Check them out on our YouTube Channel or on our website.

<https://www.reach.services/services/communication>

REACH Housing Services

We believe everyone can live in a home of their choosing, with the right support, regardless of disability.



In 2018, REACH transitioned 3 clients into their own home. We are honored that they have chosen REACH to be a part of this new milestone in their lives. Thanks to the incredible support of staff, family, and community members who make our impact possible so everyone can live in their own home and feel supported of their dreams and goals.

Home is where you can be yourself.



“After Mikel finished High School, we had a person centered plan meeting. And one of the questions was: ‘where do you see yourself living in the future?’ He answered that he wants to live by himself. He wants to be independent.”

–Mikel’s mom.

Mikel joined REACH, which allowed him to live independently and in his own home. In addition to living independently, Mikel spends every day out in his community.

“Mikel and his support staff go grocery shopping, do laundry, and all these things that I thought he would never be able to do. I just feel so secure with Mikel being at REACH because they are such loving and caring people. They really respect the client and I couldn’t have asked for a better situation.”

–Mikel’s mom.

REACH Education Services

Many people wish they could become more independent in their community. We provide education and training for people with disabilities to make it happen.

All of our educational programs are optimized with family, staff, and community input for the best in care, personal performance, and individual potential.

You'll experience:

- 1:1 or 1:3 staff-to-client ratios
- AAC support
- Flexible scheduling
- An individualized approach to housing education
- Emphasis on developing friendships
- Integration with the community



As a part of Julian's final at Cypress College, he had to make a table.

"It was tough! I learned many different skills such as working with the machinery, using various grades of sandpaper, and how to read the measuring tape correctly. This class was very enjoyable, I met different individuals, and I really liked the instructor... I proved to myself that I am capable of attending a community college and I fulfilled a life-long dream!" – Julian.

3rd Annual Gallery Night hosted by our ArtSource on November 8, 2018. Highlighting the artwork of over 40 artists. Thank you to more than 150 community members, friends, and family in attendance who enjoyed a fun evening with live music, appetizers, refreshments, raffle, and of course the incredible variety and display of art!



Impact Story

This is Dalton.



“On his birthday when he turned 10, we got a phone call that he did have muscular dystrophy (MD).” – Dalton’s mom

Dalton can no longer walk and requires a wheelchair.

“We knew that Dalton wanted to see and do more.”



As an adult, Dalton entered REACH’s Education program that allows him to be active and out in his community. When he started coming to REACH, Dalton fell in love with the art class. His talent has grown and he has sold many pieces, which are regularly displayed in the community and at Gallery Nights. His support staff have helped him live a happy life.

“He looks forward to seeing them every day, rain or shine. He just wants to get out and do things. There is never a dull moment. He knows with REACH, he is able to live his dreams and be able to not be limited to where he can go.” – Dalton’s mom

Help us help more people like Dalton.
Donate today!

REACH in Numbers



REACH SERVICES & TRAININGS IMPACTED NEARLY

2,200
PEOPLE ACROSS

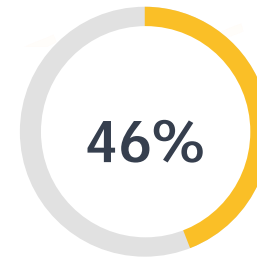
141
CITIES AND IN

33
CALIFORNIA SCHOOL
DISTRICTS.

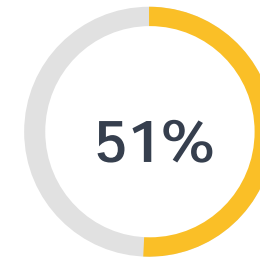
OUR STAFF SERVED MORE THAN

300
INDIVIDUALS PER DAY.

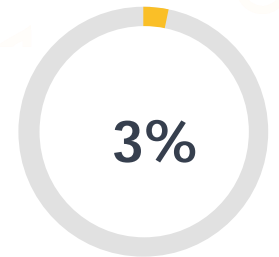
SERVED BY AGE



Under 18



18-64



65+



43
CLIENTS ATTENDED
SECONDARY
EDUCATION.



80
ARTISTS PARTICIPATE
WEEKLY IN OUR
ARTSOURCE PROGRAM.



350
STAFF



80
VOLUNTEERS



1,200
HOURS OF SERVICE

ANNIVERSARIES

We celebrated 22 anniversaries in 2018!

35 YEARS

Steve Boyer
Migdalia Lloret

30 YEARS

Caryn Sanders

20 YEARS

Rebecca Lujan
Alicia Melendez

15 YEARS

Erik Vargas
Norma Reza
Linda Wicker
Richard Scribner
Stephen Parker

10 YEARS

Norma Godoy
Perpetua Wahome
Jennifer Rubio
Alana Lopez
Jeffrey Mohler
Irene Palacios
Tina Egans
Margarita Chulde

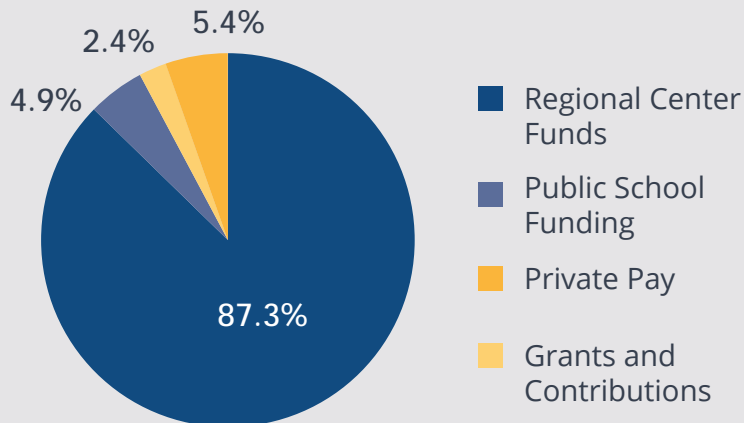
5 YEARS

Peggy Garcia
Rebecca Velasco
Rachel Vasquez
Ericca Zarate

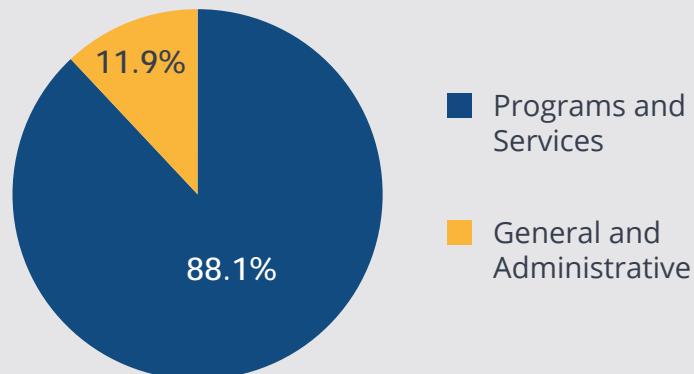
Financials at a glance

Audited Ending June 30, 2018

Revenue **\$12,266,278**



Expenses **\$12,029,464**



Board of Directors (FY18/19)



Back row: Nels Mitchel, Eileen Falvey, Rita Rubin, Ben Zequeira-Russell, Steve Boyer.

Front row: Yolanda Garcia, Brady Miller-Wakeham, Sarah Salazar

Not pictured: Kyle Worrell, John Newton, Ruri Pierre

ADVISORY COUNCIL MEMBERS:

Christopher I. Torres
Robert Rubin
Linda Brand

Barbara Granillo
Tina Sawires
Brendan O'Reilly

Mary Falvey
Ruth Valadez

Interested in joining one of REACH's leadership groups? Contact us via email at info@reach.services or phone 562.946.0467 xt.404

What's New

INTRODUCING THE NEW REACH.SERVICES

A brand new website from beginning to end.
Discover the REACH services that transform lives.

Easy navigation.

Get involved.

Stay informed.



NEW CO-TREATMENT LOCATION FOR PEOPLE WITH DISABILITIES OPEN IN MONROVIA, CA.

REACH and Real Connections Child Institute partnered up to provide youth with disabilities convenient access to comprehensive services designed to support their transition to adulthood and independence.

Our Qualities

CUTTING EDGE SERVICES

Services for individuals with disabilities have never been more innovative and effective. Setting the highest quality standards.

A TEAM FOR YOUR NEEDS

Reimagining the service system. Instead of chasing from one appointment to another across multiple cities, build your service team at one location with better trained and prepared care partners.

GROWTH

Access to comprehensive services at your fingertips. Our answer to your goals is "yes". Improved quality of life.



THANK YOU TO OUR GENEROUS DONORS AND SPONSORS!

FOUNDATIONS & GRANTORS

The Rose Hills Foundation
Weingart Foundation
The Ahmanson Foundation
Disability Communications Fund
The Green Foundation
The Albert & Bettie Sacchi Foundation
The Audrey & Sydney Irmas Charitable Foundation
The Charitable Foundation
Cathay Bank Foundation
Walmart
Janice Hahn- LA County Board of Supervisors

INDIVIDUAL VISIONARIES \$1,500 +

Stephen L. Boyer
Lyle and Darlene Hanson
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The Mintz Family
Dr. Rodric Rhodes
Robert and Rita Rubin
Christopher I. Torres
Henry Wong

INDIVIDUAL LEADERS \$500-\$1,499

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Kathleen Goin
Wayne Hogue
Rodger and Cindy Hubbard
Mike Kennedy
Joseph Martinelli
Alicia Melendez
Bill and Joy Miller
Brady Miller-Wakeham
Nels Mitchel
Tony Palacios
Channarith Pot
Monica Rejniak
Sabri Rizkalla
Tina Sawires
Stanley Schwartz
Vinh Tran
Yolanda Umeda
Kyle Worrell
Ben Zequeira-Russell

INDIVIDUAL CHANGEMAKERS

\$150-\$499

Patrick Aguirre
Soheil Aval
Randy and Tami Barmache
Ryan Burke
Karen Cladis
Mike Cueto
Eileen Falvey
Yolanda Garcia
Barbara Granillo

John Greenwood
Hal Jurcik
Stephanie Kaiser
James Knight
Jim LaCoste
Marianne Lynch
Carol Magarino
Jason Miller
Gerald Morris
Laryn Nolan
Sandra Rego
Charlene Roe
Richard Rosenberg
Armin and Barbara Sadoff
Sarah Salazar
Ana Santoyo
Brent Smith
Tom Smithson
Dawn Stille
Youbert Tabar
Joan Tay
Karen Torres
Dick Van Eck
David and Myra Weiss
Dale Yoshihara

CORPORATE CHANGEMAKERS

\$1,000-\$4,999

Anonymous
Bolton & Company
Epson
GM Business Interiors
Hanson Distributing Company
Imagine Systems
Special Children's League
CHOICESS
KitMasters
Superior Truck Supply
Boeing Corporation
Tom Miller & Associates

INDIVIDUAL FRIENDS \$75-\$149

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Christy Boyer
Mary Brown
Paulette Chin
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Aracely Gordon
Paul Grammatico
Karen Jansen
Greg and Jeanne Jenkins
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Sunny Kim
Lori LaNoue
Joan McLean
Jerry and Carolyn Mook

Maria Morales
Mario Navarro
Jim Newton
Chris O'Brien
Lois Oppenheim
Geraldine Rodriguez
Wan Ling Roth
Mark Sawires
Jerry Sibbald
Heidi Smith
Ellen Tellez
Jean Trainor
Carol Whaling
Dorothy Wong

CORPORATE FRIENDS

\$500-\$999

Acro Printing
Total Wine and More
Wescom Insurance Services

INDIVIDUAL DONORS < \$75

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Gil Fragoso
Daniela Franco
Troy Francis
Lisa Fuhrman-Torres
Lourdes Gallardo
Christina Gonzalez

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Bebe Hermosillo-Kellogg
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Ken Hoffman
Martha Huevo-Santana
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Michael Torres
Ruth Valadez
Frank Wells
Virginia Wylie
Virginia Young
Matthew Zurita

CORPORATE DONORS < \$500

AB Building Maintenance
Coyote Hills Golf Club
Credit Union of Southern California
Golf Galaxy

Helpline Youth Counseling
Norwalk/La Mirada Plumbing
Shannon Center for the Performing Arts
SpedEx Consulting
The 6740
The Bicycle Hotel Casino
U.S. Bancorp Investments
Universal Studios Hollywood
Whittier Medical Supply
Whittier Police Officers Assoc.

REACH Inner Circle:

As an ongoing donor, monthly or annually, you share our commitment to sustaining REACH's comprehensive, high-quality programs and services, and we'd like to show our appreciation through special benefits and recognition. You can join our Inner Circle today!

To read more, visit www.reach.services/donate



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Santa Fe Springs, CA 90670

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Our Locations

REACH HOME OFFICE

9300 Santa Fe Springs Rd.
Santa Fe Springs, CA 90670
Phone: (562) 946-0467
Fax: (562) 944-1189

REACH CO-LOCATION PROJECT

222 E. Huntington Dr. Suite #211
Monrovia CA 91016
Phone: (562) 946-0467

REACH COMMUNICATION THERAPY AND EDUCATION CENTER

12000 Slauson Ave. Suite #2
Santa Fe Springs, CA 90670
Hours: Monday - Friday
Phone: (562) 946-0467 x107

PLEASE DONATE TO HELP REACH
TRANSFORM LIVES INTO THE FUTURE.

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Donate via credit/debit card by calling 562.946.0467
xt.404 or online at www.reach.services/donate



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Tax-ID#: 23-7036873.