



Care & Maintenance Procedure

Rack Arm Systems

Please read the following carefully before operating your Rack Arm System for the first time.

Warranty & Installation

Horiso will not be held liable for Rack Arm System damage or installation errors if the installation has not been carried out by an authorised installer and electrician. Installation or interference by unauthorised persons will void the Horiso Warranty. Serious physical injury and damage to the blinds may result and incur additional costs.

Operation

- Do not place any objects near, in or under the Rack Arm slats, as these may cause damage and operation problems.
- Do not touch or interfere with the Rack Arm System during operation.
- Ensure that all control devices are used only by knowledgeable adults and are kept out of reach by children.
- The operation limits have been set by Horiso and checked at the time of installation.

If you require any installation or operation changes after installation has been completed please call your installer.

Safety

- Safety precautions are observed before, during and after installation by authorised installers and electricians.
- Authorised installers will demonstrate the safe operation of your Rack Arm System. Horiso will not be liable if an unauthorised person handles or interferes with the system, components or electrical components causing physical injury or damage to the Rack Arm System.
- Maintain a safe distance while operating the Rack Arm System.
- Fully close the slats on your Rack Arm System during extreme weather conditions such as strong winds and heavy snow.

Maintenance

- Ensure your system is regularly checked and maintained by an authorised person.
- Electrical outages or surges may occur and affect the operation of your blinds. Call an authorised electrician.

Cleaning

- Glazing - employ an authorised person to clean glazing on Rack Arm side as this requires knowledge and expertise.
 - clean glazing carefully on other side using a glass cleaner and soft cloth and or other appropriate method.
- Slats - using a soft cloth or sponge with a very mild non-acidic, non-alkaline and non-abrasive cleaning solution, carefully wipe along the surface and underside of each slat. Repeat the process if required. Frequency of cleaning is dependent on the installation environment.

Troubleshooting

If the operation of the Rack Arm System fails:

- check power supply to the Rack Arm System and OR
- Check your control device is operating correctly OR
- Replace batteries on remote controller.

Please note: Content may be updated at any time at the discretion of Horiso.

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