



Care & Maintenance Procedure

External Venetian Blinds

Care & Maintenance Procedure - External Venetian Blinds

External Venetian Blinds Systems and components are supplied in strict accordance with final approved drawings, and meet or exceed industry standards. All products and component materials are of the highest quality available.

Safety Instructions

- Before operating the External Venetian Blinds Systems make sure, that blinds are free moving. Lowering, the shade against an obstacle can damage the slats.
- Take care that doors and windows that are opened towards the outside remain closed when raising or lowering the shades.
- The motorized blinds are operated with motor that has a voltage of AC 230/50Hz. Before connecting please check the power supply provided by your network operator. Any other voltage can destroy the motor.
- Do not touch shades movable parts and do not place the hands into it during the operation.
- Ensure that clothing or body parts cannot get caught on the shade slat or other part of the shade system.
- Use the shade system for designated purpose. Wrong use can cause the damage to the product and endanger the user.
- Never let children play with the blind system.
- Due to the weight of the product, there is a risk of injury.
- Improper use of the products invalidates the Warranty

Motor

- Motors are maintenance free.
- Motors are not water proof (but splash water proof – for external application), and should not be immersed into water or exposed to excessively wet conditions.
- Motors can only operate at the correct voltage.

Cleaning Procedure

- External Venetian Blinds Systems have been designed to be maintenance free and should require very little attention during its life time. As those slats serve as a sun, heat, view and glare protection, the slats can get dirty in the course of the time. This will not impact the function of the slats. In the order to maintain the appearance and longevity of the powder slats they have to be cleaned regularly.
- All blinds require cleaning every three (3) months
- When blinds are accessible, dust can be easily brushed off at the regular intervals using clean soft cloth, feather duster or vacuum cleaner with brush attachment.
- Ensure any motorized blind to be turned off prior any cleaning.
- Do not use solvents, alcohol or scouring cleaning agents, harsh acidic or caustic cleaners.
- Do not apply scrubbing with abrasive cleaner or device.
- To dust, tilt the slats up and down (but not entirely closed) to reach the entire top and bottom surfaces.
- Blinds to be washed with fresh warm water via hose or mild pressure cleaner, the slats, the head and bottom rails of the blinds needs to be physically cleaned.
- A visual inspection of the ladder braid attachments and side cable position should be conducted quarterly.

Please note: Content may be updated at any time at the discretion of Horiso.

info@horiso.com.au
+61 2 8594 0700

Horiso.com.au

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