

eGoldFax Pure Cloud Faxing

Security, Compliance, and Reliability Overview

Advanced Security & Reliability Features

- ✔ **Built on Microsoft Azure®**, the cloud infrastructure relied upon by 95% of the Fortune 500
- ✔ **End-to-End Encryption.** Send and receive faxes via TLS 1.2 Encrypted Email
- ✔ **PCI-DSS Level 1 Certified** data center
- ✔ **Meets compliance standards** for HIPAA, GDPR, FERPA, and more
- ✔ **Never miss a fax due to a busy signal** with unlimited scalability
- ✔ **Free Secure Fax Archiving.** Unlimited 256-bit AES encrypted PDF fax storage for up to 10 years
- ✔ **Voice-Quality Fax Connectivity.** TDM PRI connectivity ensures highest fax quality, uptime, and coverage
- ✔ **Disaster Recovery and Fault Tolerance** with redundant Telco Centers and Carriers

eGoldFax is a pure cloud fax service for multifunctional products (MFPs).

Designed as an enterprise-class solution, eGoldFax helps companies of all sizes ensure the highest levels of security, reliability, and regulatory compliance within their faxing environment.

Top 5 Advantages over MFP Fax Kits

eGoldFax offers a higher level of security and reliability unavailable with traditional MFP faxing.

- 1. Free Secure Fax Archiving.** Unlike traditional MFP faxing, eGoldFax saves a 256-bit AES encrypted PDF copy of all sent and received faxes with complete custom control of fax retention policy up to 10 years.
- 2. PCI-DSS Level 1 Certification.** The eGoldFax telephony data center has achieved PCI Data Security Standard Level 1 Certification in the USA. PCI DSS is the information security standard for protection of credit cardholder data.
- 3. Compliance.** eGoldFax is built on Microsoft® Azure®, which complies with international and industry-specific compliance standards, such as HIPAA, GDPR, FedRAMP, PCI DSS Level 1, ISO 27001, and more.
- 4. Redundancy.** Multiple data centers and redundant telco carriers protect against telco outages and ensure the highest level of uptime.
- 5. Scalability.** The eGoldFax telephony data centers provide a vast array of virtual fax ports that provide scalability when you need it, ensuring you will never miss an inbound fax due to a busy signal.



Enterprise-Class Security Built Right In

eGoldFax comes standard with enterprise-grade security and reliability you won't get with traditional MFP fax kits solutions.

In an era where data security breaches are a near-daily occurrence, and compliance regulations are increasingly more stringent, there is no more important consideration when choosing a fax solution than security.



Fax Paper Documents Via your MFP

eGoldFax provides an intuitive interface for scanning and faxing paper documents directly from your MFP. Auto fax cover page ensures faxes are sent with confidentiality statements and contact information for compliance requirements.

Send and Receive Faxes Via Secure Email

Printing received faxes or printing digital documents for scanning and faxing poses a security risk by exposing the document to unauthorized viewers at a shared printer or fax device. eGoldFax uses TLS 1.2 encrypted email and allows users to fax digital documents directly from email.

Secure Admin Portal

Manage users, fax cover pages, inbound fax routing, fax activity, reports, encrypted fax archive, and more from the secure eGoldFax Admin Portal.

Secure Fax Archive

If needed, meet regulatory compliance requirements by retaining sent and received faxes for up to 10 years as 256-bit AES Encrypted PDFs and control user level archive retention policies.

Direct Access Via Secure HTTPS Pull Down

Receive and access faxes stored securely in the eGoldFax cloud via a secure HTTPS link to access the fax from within the eGoldFax portal.

Fax Documents Deleted After Processing

Images/content being processed and faxed at the eGoldFax telephony data center only persist for the life of the fax transmission and are destroyed with all data being zeroed. Fax images are FIPS-140 deleted and permanently removed to meet all regulatory compliance requirements.

Porting and Direct Inward Dial (DID) Fax #s

Keep your existing fax numbers and simply port them to eGoldFax and obtain new numbers from eGoldFax if needed. Plus, unlike other cloud fax services, if you leave eGoldFax you can take your fax numbers and port to a new service.

Direct Inward Dial (DID) Fax Numbers

Use DID fax numbers to route faxes directly to specific users, departments, or business processes to reduce security risks of shared fax devices.



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