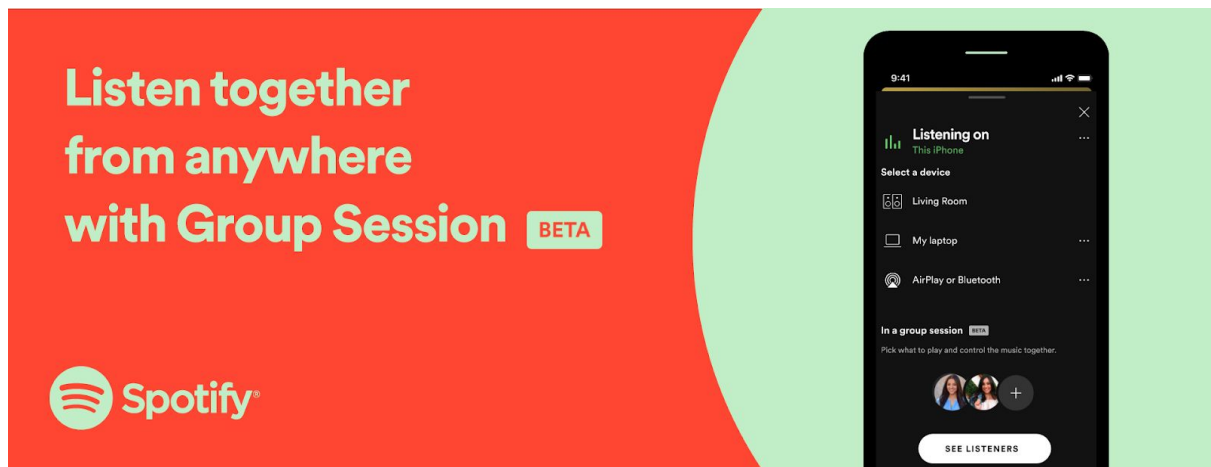# Usability evaluation of Spotify's group session feature

Task information document

The evaluation

This evaluation will focus on Spotify's group session feature.

Requirements

- Ensure you have Spotify downloaded on your phone
- Ensure you have access to a premium account
- If you don't have a premium account use these login details:
    - Email: j.norton4@uni.brighton.ac.uk
    - Password: spotifyevaluation
- Ensure you have Microsoft Teams downloaded on your phone and you are logged in to your uni account - **this test will be done on your mobile device while screen sharing**

Structure

1. Introduction and consent
2. Pre-test questionnaire (5 minutes)
3. The observational study (10 minutes)
    a. An introduction to the tasks
    b. Task 1
    c. Task 2
    d. Task 3
4. Post-test questionnaire (5 minutes)

Introduction and consent

- [Participant information sheet](#)
- Participant consent form **- facilitator will send you link**

Pre-test questionnaire

Below is a link to a pre-test questionnaire. Please fill this out in advance of the evaluation.

[View the pre-test questionnaire](#)
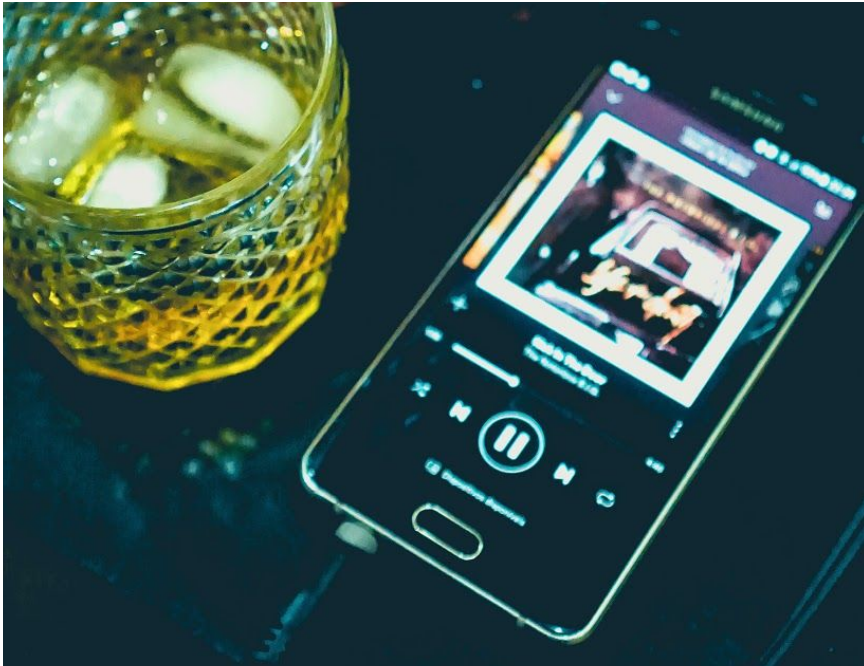
Observational evaluation

Task 1 - Discovering group sessions	
Scenario	- You are a Spotify user and you have just been told about the group sessions feature - Now you want to try it out - The first step is to find out how to access it
Instructions	Please carry out the following tasks while thinking aloud. There is no time limit but try to use the easiest possible route: 1. While in the app find where the group session feature exists

Task 2 - Hosting a party and inviting attendees to play a song	
Scenario	 - You are hosting a party and using Spotify to play music - Guests want to request songs - You don't want to disrupt the flow of music by disconnecting or let them use your device - You instead try to use the group session feature …
Instructions	Please carry out the following tasks while thinking aloud. There is no time limit but try to use the easiest possible route: 1. Start a group session 2. Invite the facilitator to the session 3. Task complete once I have joined the session

Task 3 - You're a guest at a party and want to play a song	
Scenario	 ● You arrive at a party and you want to play one of your songs ● You speak to the host ask if you can put a song on ● They don't want to disconnect the current device and disrupt the flow or allow you to use their device ● Instead, they invite you to join the session on Spotify where you can queue a song
Instructions	Please carry out the following tasks while thinking aloud. There is no time limit but try to use the easiest possible route: 1. The host invites you to join the session 2. You accept 3. Task complete once you have joined the session

Post-test questionnaire

The facilitator will now ask you some questions relating to the experience in the task.