

Customer Equipment

- Phone System Handsets
- Switches
- Routers

All warranty issues should be addressed to Next Telecom on **1300 00 6398** or emailed to **team@nexttelecom.com.au**

LIMITED WARRANTY

The following are special terms applicable to your hardware warranty.

Duration of Hardware Warranty: One (1) Year

Replacement or Repair for Hardware:

We warrant that, for the warranty period, the Equipment will be free of defects caused by faulty work done or materials used in making it or faulty work done by us in installing it.

We only have to repair or, at our option, replace the Equipment

at no charge to you. This warranty is void if the Equipment, or any warranty sticker on the Equipment, has been tampered with.

This warranty only covers the Equipment and not anything else (such as things attached to it or the wiring already at the Site).

This warranty does not cover defects caused or contributed to by you or others or by abuse or misuse of the Equipment.

All Next Telecom warranties apply to the Customer or Original Owner (the individual who purchased the product for their own use) also referred to as the End User; and are not transferable.