

# NCEIF Conference

## Program 2022

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**NCEIF**  
NATIONAL COMMUNITY ENGAGEMENT  
FOR INFRASTRUCTURE FORUM

### Tuesday 31st May

5.30pm - 7.00pm

**Welcome Drinks - Mr Percivals, Howard Smith Wharves**

An informal opportunity to relax, reconnect and make new friends before the forum official program kicks off on Wednesday 1 June at Cloudland.

### Wednesday 1st June

6.30am - 7.30am

**Guided walk around Brisbane**

**Guided Meditation (Breakout)**

7.30am

**Registration and Coffee commence**

8.15am

**Take your seats**

8.30am

**Welcome to Country**

with Maroochy Songwoman.

8.40am

**Official Opening**

The Honourable..... (we will tell you soon, promise)

8.50am

**Opening Address**

Romilly Madew AO, Infrastructure Australia - The Infrastructure Priority List and Community Engagement. What happens now?

9.20am

**Keynote Address: Water Infrastructure NSW - Wilcannia Weir Replacement Project  
– Listen, Learn, Adapt, Deliver - Together**

Hear from the Aboriginal Community about how they want and expect to be engaged. Meet the NSW government project team who delivered engagement that the Aboriginal community define as “the best they have seen and the benchmark for what all Aboriginal engagement should be like”. Hear from Wilcannia Community Leader Brendon Adams who will discuss how they were engaged and the outcomes they achieved for their community. They will be supported by key members of the Water Infrastructure NSW, Wilcannia Weir project team – Brendan O’Neill, Lead Project Manager and Felicity Rooney, Community Engagement Lead. They will also be joined by Donna Kennedy, Water Infrastructure NSW and Russell Hill, WaterNSW to share with the engagement sector the significant and transformative outcomes that can be achieved by working with Aboriginal communities in genuine collaboration.

10.00 - 10.40am

**Professor Sara Bice (Director, the ANU Institute for Infrastructure in Society) and Kirsty O’Connell (Industry Director, the ANU Institute for Infrastructure in Society) will talk about what’s driving trust for Australian infrastructure projects - a community perspective**

Join the team from the ANU Institute for Infrastructure in Society to learn what 3500 Australians and nine infrastructure intensive communities are thinking about the selection, planning, design and delivery of infrastructure and the way in which infrastructure projects engage.

**10.40am - 11.00am**

**Morning Tea**

11.00 - 11.40am

**Michelle Cramer, GHD will discuss engaging with Constantly Disrupted Communities**

The increasing and often compounding effects of climate change – as evidenced by more frequent and severe bushfires, floods and storms here in Australia – are not just damaging our environment and causing temporary or permanent migration. These impacts are also affecting our communities' mental health, with a "rising fear of the future" having been identified among young people by UNICEF Australia. This uncertainty is reflected in the views of emerging professionals too, with a recent GHD survey of graduate engineers showing that 65% rated the speed of community adaptation to climate change as 'slow'; 62% expect communities 'won't be resilient' or will only be 'somewhat resilient' over the next 10 years; and 70% rated current levels of collaboration between government and business on climate change strategies as 'ineffective'.

These opinions put greater emphasis on the need for place makers and engagement professionals to consider both the physical and emotional needs of communities, particularly of young people, when designing and consulting on planned social infrastructure. On the bright side, effective listening and contemporary two-way communication strategies can be utilised to learn from and respond to the wants and needs of the next generation – to deliver connected, resilient, productive and inspired communities and help allay concerns for the future.

During this presentation, Michelle will share her insights as a specialist advisor to UNICEF's Child-Friendly Cities Initiative and as a GHD Future Communities Leader with a passion for creating places and spaces that put people (of all ages) first. She will also share her perspectives on the enormous opportunity presented by the Brisbane 2032 Olympics to shape future-proof infrastructure that fulfils the ambitions and aspirations of the next generation by putting the 'S' in ESG at its heart.

11.40am - 12.20pm

**Hear from nationally recognised Carly Taylor from Carly Taylor Coaching about how to better relate, understand, consult and engage with our colleagues and the community.**

This presentation will especially focus on managing interactions with disenfranchised and enraged people. Carly is qualified in Acceptance and Commitment Therapy (ACT), Japanese Psychology (Morita Therapy and Naikan), a University qualified Nutritionist, a certified Personal Trainer and a certified Health Coach (IIN).

12.20pm - 1.00pm

**Our wellness session - hosted by Comacon**

Hear from Paul Taylor from the Mind Body Brain Performance Institute. Paul is a Neuroscientist, Exercise Physiologist, Nutritionist and host of The MindBodyBrain Project podcast. Learn strategies to ensure you're in peak shape to do our demanding job to the best of your ability. Learn how to protect your energy, to perform better and get better outcomes.

1.00pm - 2.00pm

**Comacon Wellness Lunch**

2.00pm - 2.45pm

**Young and Emerging professionals panel chaired by Marion Short, IAP2**

Panel will include: Courtney Webb (GHD), Alexandra King (Aurecon) and Sophie Perissinotto (Leisa Prowse Consulting).

2.45pm - 3.30pm

**Construction Comms 101 with Jill Boag from Gamuda**

Here from one of the nation's leading Infrastructure Project Directors on what we do right, what we can do better and how we can influence project outcomes.

3.30pm - 4.00pm

**Afternoon Tea**

4.00pm - 4.45pm

**Panel Discussion hosted by Kate Kernaghan from Factotum Communications**

COVID CRISIS - what did we learn from the comms we did during COVID? What engagement worked during COVID? How can this be the new norm? Has the increase in accessibility we provided during COVID changed how we engage? Panelists: Tim Holmes (Gamuda), Debbie Low (Water NSW), Rebecca Dean (Lendlease) and Jaimie Ledwidge (MRVP).

4.45pm - 5.15pm

**Cobi Murphy, Cross River Rail**

Delivering major infrastructure with a difference.

**Julie Castle and Debra Lancelot, Struber**

How can you get to know your community and activate them in ways that make a difference?

5.15pm - 7.15pm

**"Reflections: Looking into the future" Hosted by GHD**

Cocktail Party at Cloudland, level 2.

## Thursday 2nd June

7.00am - 7.45am	<b>Sunrise Yoga (Moon Room, Cloudland)</b>	<b>Guided Meditation (Breakout)</b>
7.30am	<b>Coffee served</b>	
8.00am - 9.00am	<b>Siobhan Hamblin, Counsel House will talk about Government Relations unveiled</b> What really happens in the Ministers Office? How do we get our comms through? Hear from the head of one of Australia's leading Government Relations Consultancies.	
9.00am - 9.20am	<b>Hear from the Director-General of one of Australia's largest infrastructure and transport departments</b> Key note address by Neil Scales from the Queensland Department of Transport and Main Roads on 'The value of community and stakeholder engagement in the delivery of infrastructure'.	
9.20am - 9.55am	<b>Melbourne Water - hear from the Melbourne Water Community Engagement team, led by Manager Greg Bain and supported by Andrew Mellor, Team Leader Business Communications and Engagement</b> They will detailing their award winning NextGen program. It's an organisational wide community engagement program, which ensures organisational buy in and commitment to Community Engagement. It is both innovative and effective and it works - especially in infrastructure delivery.	
9.55am - 10.30am	<b>Planning and community engagement</b> Who owns the process, what should the process be and what can we do to improve the planning process from a community engagement process.	

### 10.30 - 11.00am Morning Tea

11.00am - 11.30pm	<b>Jane MacMaster, Chief Engineer, Engineers Australia</b> Engineers Australia - Comms and Engineers - the synergy?	
11.30am - 12.10pm	<b>Nicola Mitchell - ARTC Inland Rail - Engaging with the Country - A new perspective</b> Delivering a multi-billion dollar government-funded program comprising 13 individual projects spanning 1,700km through 36 local government areas across three states.	<b>Vanessa Pilla RPS</b> How can community engagement support the creation of social value in communities?
12.10am - 12.45pm	<b>Oliver Bates, Mysite</b> Hidden Benefits of Going Hybrid.	

### 12.45pm - 1.45pm Mysite Technology Lunch

1.45pm - 2.15pm	<b>Anita Brown, Sydney Metro</b> Crisis Management on a major project.	
2.15pm - 2.45pm	<b>Leisa Prowse, Leisa Prowse Consulting - Mind your Qs and Qs</b> When it comes to engagement what's better: quality or quantity?	
2.45pm - 3.15pm	<b>Becky Hirst - For the Love of Community Engagement</b> Insights from a personal expedition to inspire better public participation.	

### 3.15pm - 3.30pm Afternoon Tea

3.30pm - 4.00pm	<p><b>Sarah Barclay from Bridge Housing</b>          Putting community engagement at the heart of social housing infrastructure.</p>	<p><b>Angela Peace, AAP Consulting</b>          Placing people and communities at the centre - the role of engagement in Social Impact Assessment for SSP.</p>
4.00pm - 4.30pm	<p><b>Ben Hughes, Hughes et al.</b>          How to use collaborative contracting and employment strategies as part of your community engagement planning. Hear how these planning processes have resulted in exceptional community outcomes in regional communities.</p>	
4.30pm - 5.15pm	<p><b>Sustainability and Community Engagement Panel chaired by Carolyn Gibbs, Infrastructure Sustainability Council (ISC)</b>          Working together to support the Carbon Emissions target and drive cultural change in sustainability.          Panel Members: Coral Reynolds (Comacon), Amanda Bromley (GHD) and Libby Mitchell (WSP).</p>	
5.15pm	<p><b>Closing drinks and networking</b></p>	

