

NCEIF Conference

Program 2022

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NCEIF
NATIONAL COMMUNITY ENGAGEMENT
FOR INFRASTRUCTURE FORUM

Tuesday 31st May

5.30pm - 7.00pm

Welcome Drinks - Mr Percivals, Howard Smith Wharves

An informal opportunity to relax, reconnect and make new friends before the forum official program kicks off on Wednesday 1 June at Cloudland.

Wednesday 1st June

6.30am - 7.30am

Guided walk around Brisbane

Guided Meditation

7.30am

Registration and Coffee commence

8.15am

Take your seats

8.30am

Welcome to Country

with Maroochy Songwoman.

8.40am

Official Opening

The Honourable..... (we will tell you soon, promise)

8.50am

Opening Address

Romilly Madew AO, Infrastructure Australia - The Infrastructure Priority List and Community Engagement. What happens now?

9.20am

Keynote Address: Water Infrastructure NSW - Wilcannia Weir Replacement Project – Listen, Learn, Adapt, Deliver - Together

Hear from the Aboriginal Community about how they want and expect to be engaged. Meet the NSW government project team who delivered engagement that the Aboriginal community define as “the best they have seen and the benchmark for what all Aboriginal engagement should be like”. Hear from Wilcannia Community Leader Brendon Adams who will discuss how they were engaged and the outcomes they achieved for their community. They will be supported by key members of the Water Infrastructure NSW, Wilcannia Weir project team – Brendan O’Neill, Lead Project Manager and Felicity Rooney, Community Engagement Lead. They will also be joined by Donna Kennedy, Water Infrastructure NSW and Russell Hill, WaterNSW to share with the engagement sector the significant and transformative outcomes that can be achieved by working with Aboriginal communities in genuine collaboration.

10.00 - 10.40am

Professor Sara Bice (Director, the ANU Institute for Infrastructure in Society) and Kirsty O’Connell (Industry Director, the ANU Institute for Infrastructure in Society) will talk about what’s driving trust for Australian infrastructure projects - a community perspective

Join the team from the ANU Institute for Infrastructure in Society to learn what 3500 Australians and nine infrastructure intensive communities are thinking about the selection, planning, design and delivery of infrastructure and the way in which infrastructure projects engage.

10.40am - 11.00am

Morning Tea

11.00 - 11.40am

Michelle Cramer, GHD will discuss engaging with Constantly Disrupted Communities
How can we do better?

11.40am - 12.20pm **Hear from nationally recognised Carly Taylor from Carly Taylor Coaching about how to better relate, understand, consult and engage with our colleagues and the community.**
This presentation will especially focus on managing interactions with disenfranchised and enraged people. Carly is qualified in Acceptance and Commitment Therapy (ACT), Japanese Psychology (Morita Therapy and Naikan), a University qualified Nutritionist, a certified Personal Trainer and a certified Health Coach (IIN).

12.20pm - 1.00pm **Our wellness session - hosted by Comacon**
Hear from Paul Taylor from the Mind Body Brain Performance Institute. Paul is a Neuroscientist, Exercise Physiologist, Nutritionist and host of The MindBodyBrain Project podcast. Learn strategies to ensure you're in peak shape to do our demanding job to the best of your ability. Learn how to protect your energy, to perform better and get better outcomes.

1.00pm - 2.00pm **Comacon Wellness Lunch**

2.00pm - 3.00pm **Young and Emerging professionals panel chaired by Marion Short, IAP2**
Panel will include: Courtney Webb (GHD), Alexandra King (Aurecon) and Sophie Perissinotto (Leisa Prowse Consulting).

3.00pm - 3.30pm **Construction Comms 101 with Jill Boag from Gamuda**
Here from one of the nation's leading Infrastructure Project Directors on what we do right, what we can do better and how we can influence project outcomes.

3.30pm - 4.00pm **Afternoon Tea**

4.00pm - 4.45pm **Panel Discussion hosted by Kate Kernaghan from Factotum Communications**
COVID CRISIS - what did we learn from the comms we did during COVID? What engagement worked during COVID? How can this be the new norm? Has the increase in accessibility we provided during COVID changed how we engage? Panelists: Tim Holmes (Gamuda), Debbie Low (Water NSW), Rebecca Dean (Lendlease) and Jaimie Ledwidge (MRVP).

4.45pm - 5.15pm **Cobi Murphy, Cross River Rail** **Julie Castle and Debra Lancelot, Struber**
Delivering major infrastructure with a difference. How can you get to know your community and activate them in ways that make a difference?

Thursday 2nd June

7.00am - 7.45am **Sunrise Yoga** **Guided Meditation**

7.30am **Coffee served**

8.00am - 9.00am **Siobhan Hamblin, Counsel House will talk about Government Relations unveiled**
What really happens in the Ministers Office? How do we get our comms through? Hear from the head of one of Australia's leading Government Relations Consultancies.

9.00am - 9.20am **Hear from the Director-General of one of Australia's largest infrastructure and transport departments**
Key note address by Neil Scales from the Queensland Department of Transport and Main Roads on 'The value of community and stakeholder engagement in the delivery of infrastructure'.

9.20am - 9.55am **Melbourne Water - hear from the Melbourne Water Community Engagement team, led by Manager Greg Bain and supported by Andrew Mellor, Team Leader Business Communications and Engagement**
They will detailing their award winning NextGen program. It's an organisational wide community engagement program, which ensures organisational buy in and commitment to Community Engagement. It is both innovative and effective and it works - especially in infrastructure delivery.

9.55am - 10.30am **Planning and community engagement**
Who owns the process, what should the process be and what can we do to improve the planning process from a community engagement process.

10.30 - 11.00am Morning Tea

11.00am - 11.30pm **Jane MacMaster, Chief Engineer, Engineers Australia**
Engineers Australia - Comms and Engineers - the synergy?

11.30am - 12.10pm **Nicola Mitchell - ARTC Inland Rail - Engaging with the Country - A new perspective**
Delivering a multi-billion dollar government-funded program comprising 13 individual projects spanning 1,700km through 36 local government areas across three states.

Vanessa Pilla RPS
How can community engagement support the creation of social value in communities?

12.10am - 12.45pm **Oliver Bates, Mysite**
Hidden Benefits of Going Hybrid.

12.45pm - 1.45pm Mysite Technology Lunch

1.45pm - 2.15pm **Anita Brown, Sydney Metro**
Crisis Management on a major project.

2.15pm - 2.45pm **Leisa Prowse, Leisa Prowse Consulting - Mind your Qs and Qs**
When it comes to engagement what's better: quality or quantity?

2.45pm - 3.15pm **Becky Hirst - For the Love of Community Engagement**
Insights from a personal expedition to inspire better public participation.

3.15pm - 3.30pm Afternoon Tea

3.30pm - 4.00pm **Sarah Barclay from Bridge Housing**
Putting community engagement at the heart of social housing infrastructure.

Angela Peace, AAP Consulting
Placing people and communities at the centre - the role of engagement in Social Impact Assessment for SSP.

4.00pm - 4.30pm **Ben Hughes, Hughes et al.**
How to use collaborative contracting and employment strategies as part of your community engagement planning. Hear how these planning processes have resulted in exceptional community outcomes in regional communities.

4.30pm - 5.15pm **Sustainability and Community Engagement Panel chaired by Carolyn Gibbs, Infrastructure Sustainability Council (ISC)**
Working together to support the Carbon Emissions target and drive cultural change in sustainability.
Panel Members: Coral Reynolds (Comacon), Amanda Bromley (GHD) and Libby Mitchell (WSP).

5.15pm **Closing drinks and networking**