

RISK ASSESSMENT 2019/20



HAZARD	GROUPS AT RISK	RISK LEVEL	CONTROLS
Public staircases to rink deck	Employees/Public	Low	Staircase with handrail.
Access ramps to marquee and rink deck	Employees/Public	Low	Low level ramp for wheelchair access.
Public viewing areas	Employees/Public	Low	All covered with Astro turf.
Rink entrance	Employees/Public	Low	Astro turfed for skate walking. Small step up clearly marked with handrails either side.
Glass doors to marquee	Employees/Public	Low	Highly visible step and stickers at eye level advising. Push bar for quick escape.
Walking in skates	Public	Low	All areas that skaters can walk in are carpeted with thick durable rubber matting that skates cannot penetrate. All other areas fenced off and clearly marked 'no skates past this point'
Trip hazards in skates	Public	Low	All benches kept in a row. Hinges of rink barriers covered. No materials left in skate on/off areas outside where walking might occur
Benches in marquee	Public	Low	All kept neat and tidy and walking areas kept clear. Checked regularly.
Crowding in skates on area	Public	Low	Move skaters to outside waiting area when ready to generate more space inside
Crowding in skates off area	Public	Low	Staff trained to manage queues. Plenty of space to queue into this area.
Crowding on rink	Public	Low	All tickets are timed and capped at maximum number of skaters. When session ends, marshals clear the ice through 'exit door' before allowing new customers on 'entry door'. No re-entry possible. Number of skaters remains within ticketed limits.
Ice quality	Employees/Public	Low	Condition of ice monitored by manager and ice marshals. Cleaning and resurfacing of ice takes place throughout the day after most sessions and is constantly monitored. In event of divots snow will be packed into hole and frozen with water. Area can be coned off for maintenance if needed. Excess water removed whenever necessary and chiller

			temperatures adjusted when necessary by management.
Cold discomfort	Employees/Public	Low	All staff provided with warm coats and ice marshals changed frequently. Public are advised to dress appropriately for winter attraction. Gloves available and heating inside marquee
Power failure	Employees/Public	Low	Emergency lighting in marquee. Manager trained to restart generators immediately. Outside exit lighting on different line. External street lighting will provide additional glow if required.
Hot liquids	Employees/Public	Low	Keep all urns and coffee machine away from public and staff trained in correct use.
Electric cables	Employees/Public	Low	All floor cabling to be secured underneath rubber pathways and connected to circuit breakers
Spills in café area	Employees/Public	Low	Staff to mop up immediately and dry.
Risk of burns from Log burner	Employees/Public	Low	Only trained staff to operate and maintain. Protective railing and signage placed around burner to keep public at a safe distance

Please note: There is always a minimum of 1 trained first aider on site at all times