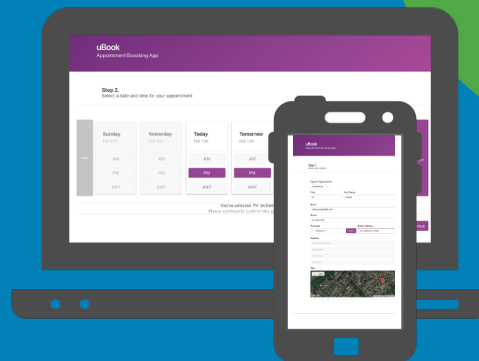


uBook

Easy Self-Service Appointment Scheduling

uBook provides a quick and easy way for businesses to deliver excellent customer service, by enabling customers to take control of their appointments.



What is uBook?

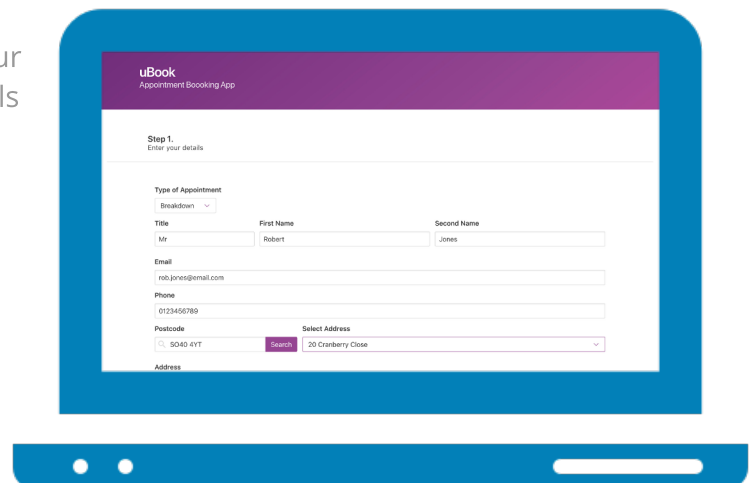
uBook is a web app that improves your customer experience and reduces calls to your contact centre.



The Next Step in Field Service

It gives your customers the power to organise their own schedule, by booking and rescheduling their appointments via your website.

It's fully integrated with the **Oracle Field Service Cloud** Capacity Module, so you're safe in the knowledge that the process is managed to your requirements.



Key Benefits

Enhance your customer experience by putting appointment scheduling in the hands of your customers

Reduce calls into the contact centre

Reduce customer no-shows

Get demand data direct from the customer

Leadent Gateway supports

ORACLE
FIELD SERVICE CLOUD



Key Features

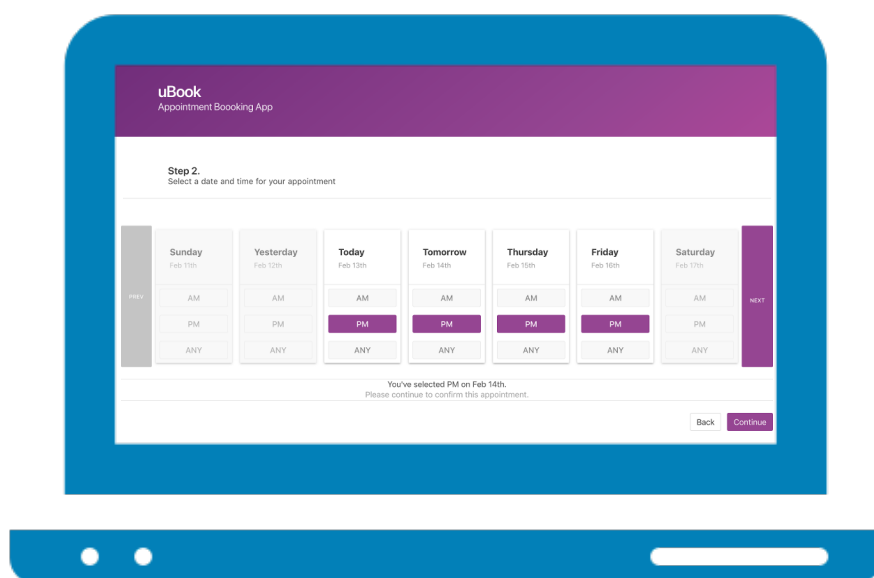
Fully **pre-integrated with OFSC** for a seamless experience – see appointments in real-time

Intuitive design and **responsive booking interface** for use with a wide range of devices, customised with your own branding

Configurable options to display information of your choice

Secure data transmission - your customers' information goes directly into OFSC, so there's no additional data security risk

Continuous, **ongoing support** from our expert team



Get in touch to put your customers in the driving seat

uBook is just one of the apps available to support your field operations via the Leadent Gateway. Visit www.leadentsolutions.com/leadentgateway to find out more.

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