

CUSTOMER

ORTHOINDY
BONE · JOINT · SPINE · MUSCLE

Founded in 1962, OrthoIndy (www.orthoIndy.com) is a highly respected orthopedic practice in the Midwest. With over 70 physicians & 10 locations, OrthoIndy provides bone, joint, spine & muscle care to Indianapolis & surrounding communities. Owned & operated by the OrthoIndy physicians, the OrthoIndy Hospital is the recipient of many national awards for patient outcomes & patient satisfaction.

OrthoIndy Selects Saykara's AI assistant to Streamline EHR Documentation, Improve Outcomes

EHR

Allscripts TouchWorks

CURRENT SOLUTION

Live scribes, transcription services, VR apps, manual typing and other hybrid solutions

IMPACT

60%

Reduction in charting time (hours/week)

100%

Elimination of After-hours charting (nights/weekends)

20%

Increase in patient load (new patients)

25%

Increase in quality (note completeness)

"Saykara is very helpful in reducing the stress of patient encounter documentation. It makes it much easier to stay up to date and saves a considerable amount of time which was previously consumed by EHR input."
Dr. Tim Dicke, MD



Timothy Dicke, MD
CEO, OrthoIndy

CHALLENGE

The Indianapolis based orthopedic group, OrthoIndy, is one of the nation's largest privately owned medical groups in the US with clinic visits for their providers ranging from 35-55 encounters per day. OrthoIndy's high patient volume coupled with their commitment to providing high quality patient care left their physicians with little time for clinical documentation.

To ease their documentation burden, OrthoIndy used a number of solutions ranging from on-premise scribes to transcription to voice recognition. These solutions were either too expensive or difficult to scale. Administratively, it was also difficult to manage the number of solutions that were implemented.

"As someone who sees over 130 patients a week, Saykara has changed my life! With Saykara, we spend less time staring at computers and more time seeing patients. The system pays for itself. It's a true virtual assistant."

Mihir Patel, MD
OrthoIndy
Board Member



KEY BENEFITS

- Easy-to-use Mobile App
- Intelligent Medical AI Engine
- High Quality Results from Day-1
- Fits Into Existing Workflows
- Works with All Major EHRs
- Fraction of the Cost of a Scribe
- Secure & HIPAA Compliant

SOLUTION

Saykara, a Seattle based corporation, leverages Artificial Intelligence and Machine Learning Algorithms to populate clinical notes into a healthcare organization's existing EHR. Saykara's solution was chosen by OrthoIndy for its hands free, simple to use solution that is easy to scale while populating clinical notes in structured data.

As Saykara began the pilot, the primary focus centered around four metrics:

- 1) To eliminate the after hours documentation burden.
- 2) To increase provider productivity.
- 3) To provide a more comprehensive patient document in AllScripts.
- 4) To provide documentation that is more structured in AllScripts.

Saykara took a personalize approach during the on-boarding phase. Our Clinical Documentation specialists worked closely with each of the providers to understand their schedule, workflow, and preferences. This allowed Saykara to develop an implementation plan to fit with their provider's needs. This also enabled Saykara to provide faster feedback and support as we monitored OrthoIndy's progress in real time.

With the initial success of the pilot, Saykara is currently working on a possible enterprise wide deployment. In addition, Saykara and OrthoIndy are working with AllScripts to begin the integration phase of this solution, which will automate the documentation process as well as implementing the predictive analysis portion of the solution.

RESULTS

Since the initial pilot launch in early 2018, Saykara has been able to deliver a measurable impact to clinical processes and outcomes at OrthoIndy:

- **Eliminated after-hours charting.** Physicians are home by dinner time and have weekends to themselves
- **Improved completeness of notes.** Comprehensive notes, diagnoses and coding reduced revenue leakage
- **Increased physician productivity.** Several physicians are able to see up to 10 more new patients per week.
- **Happier physicians, better care.** Physicians using Saykara are stress-free and able to deliver high-quality patient care

GET STARTED

Saykara is an AI-powered healthcare assistant that simplifies the documentation process for physicians, allowing them to spend more time treating patients & less time on administrative tasks. By leveraging voice & AI, Saykara automates critical workflows & provides a smart & scalable solution for any customer, regardless of size. Saykara's unique approach minimizes deployment lead time & offers customers a high-quality, personalized experience from day-1.

Email us at info@saykara.com to learn more and get started with a live demo.