



AN INTELLIGENT ASSISTANT FOR HOME SELF-INSPECTIONS

Say hello to home self-inspections. Bankers Insurance Group launches a new, state-of-the-art tool that simplifies the home inspection process.

It's simple.

Message & upload your photos easily. Communicate with a representative through text.

How does it work?

Using a smartphone or tablet, take a few pictures of your home; such as the exterior, the water heater, the electrical panel, etc. Then text them back to us! Our team will respond through text to quickly & efficiently assist you through the self-inspection process.

- 1. SIMPLE**
Easy step-by-step process
- 2. CONVENIENT**
Inspect on your schedule
- 3. FLEXIBLE**
No appointment or inspector needed



FREQUENTLY ASKED QUESTIONS

- 1. How will the home self-inspection information be provided to the policyholder?** The home self-inspection link will be texted to the policy holder when the policy is issued. It's an easy step-by-step process. The policyholder has 10 days to complete the home self-inspection.
- 2. Is the home self-inspection required?**
No. At any point, the policyholder can opt out of the self-inspection and schedule an inspector to come to their property by texting "inspector".
- 3. How will Bankers communicate with the policyholder?**
Notifications will be sent to the policyholder from our underwriting team.
 - The initial welcome notification is sent after opting in.
 - Inspection instructions sent and insured accepts self-inspection option.
 - If there is no response after 5 days, a reminder will be sent via text.
 - If the self-inspection is not completed by day 10, we will notify the policyholder that the self-inspection option has been closed and an inspector will be scheduled to visit the property.
- 4. What if the policyholder is unable to access areas of the home?**
The policyholder should only complete areas of inspection they are able to easily access. For example, if the hot water heater is located in the attic, the policyholder can add a comment as to where it's located in order to bypass the photo requirement. The policyholders should not take any photos that may place them in a dangerous position.

Self-Inspection 4 Point Instructions

Thank you for participating in the self-inspection option! Please follow the instructions below to text in photos of the interior and exterior of your home. Keep in mind that some of the examples may not pertain to you. Each photo should be followed by a brief description to identify the photo's view. (Please limit 5 photos max per text)

Examples:

1. Home Exterior - Minimum of 5 home photos including 1 of each side & 1 of the address number outside of the home. Include front, each side & rear of the home and the roof age. (include as much of the roof as possible in the photo from the ground). Also send wide angle overview photos of each interior room.



2. Yard & Detached Structures – Front, sides and rear yard views. Detached buildings, garage, shed, guest house, tree house, barns, dock & fences. (Photographs of all 4 sides of detached buildings)



3. Exterior Building Equipment – Outside A/C unit, sump pump, plumbing, exterior water heater, fuel tank, electrical panel & commercial equipment with a clear & readable copy of the manufacture labels. Include the age of the A/C unit, exterior water heater and exterior electrical panel following each photo.



4. Pool, Livestock/Pets – Pool & cage, diving board, slide, hot tub, trampoline, pets & home business signs.



5. Plumbing – Photos of plumbing under sinks in kitchen, bathrooms & behind each toilet. Pipework of plumbing connected to washing machine. Include the approximate age of the interior plumbing following each photo and where the plumbing is located (example: guest bathroom, kitchen, etc.)



6. Interior Heating & Electrical Panel– Air heating system including ductwork if possible & interior electrical circuit panel. Include clear & readable photos of manufacture labels. Include the approximate age of the interior heating unit and electrical panel following each photo.



7. Water Heater – Full view of water heater, overview of water heater location, top of water heater & clear & readable manufacture label along with age. Photo of the yellow energy guide sticker is not needed.



(Do not take any photos that may place you in a dangerous position. If water heater, a/c or heating unit is inaccessible, the item age is still required.)

Thank you!