



DIGITAL AMPLIFIER

QUICK GUIDE



Thank you for your feedback
It is appreciated!

WARRANTY POLICY

1 Year warranty

30 day Money Back Guarantee

If for any reason you are not happy with the product, you may return for a refund or exchange.

Please contact us if you have any questions

QUICK START GUIDE



1 Choose the Dome size that best fits your Ear and install on Speaker as shown.



2 Remove Sticker from Battery, open the Battery Gate and install Battery with (+) positive sign facing up.



3 The Amplifier Tube can be turned left or right to fit either Ear.



4 Move Power Switch to the "ON" (up) position.



5 Before first use, adjust the volume to the lowest setting.



6 Insert the Dome into the Ear Canal making sure of a tight, secure fit.



7 Choose one of four Programs that work best for you and your surrounding environment.



8 Turn power "OFF" when not in use. The Amplifier will retain volume and program settings for next use.



9 Regular cleaning of the ear and Amplifier Dome will help ensure continued, reliable performance.

CUSTOMER SERVICE

If you have any problems or concerns you may refer to the user manual or contact us by email, phone or online chat.



Service Phone:

(866) 360 - 4567

Office Hour: 08:30 - 16:30 PST



Email:

support@britzgo.com



Website and online chat:

www.britzgo.com

RETURN PROCESS OPTIONS

1. Send an email request to: orders@britzgo.com
2. Contact us by phone: (866) 360-4567 ext 2
3. Visit us online: www.britzgo.com/returns/

Our customer service team will respond to your return request within 1 business day

Britzgo Inc.
3455 S Vallez View Blvd
Las Vegas, NV 89118

Thank you for shopping with Britzgo !

AMPLIFIER ADAPTATION



It is recommended to start wearing your new amplifier 1 – 2 hours per day within the home. Engaging in regular conversation, watching TV or performing household tasks will help in the acclimation of your hearing amplifier. It is common to not notice much of a difference within the first week.



Introduce your hearing amplifier to quite outdoor environments such as a park or open space. As your ears get used to the device, extend the hearing amplifier use to 3-4 hours per day. You may notice that you start hearing sounds you previously were not able to.



Regular and outdoor conversations should now be tolerated. Try bringing your hearing amplifier with you to a restaurant or work. Extend daily use to 5-6 hours per day but don't over do it as you are still getting used to the device.



Now is the time to start enjoying all the sounds of the world again. Try your hearing amplifier in any environment as you should now be well acclimated to the amplification.

TROUBLESHOOTING

Why can I hear a Whistle Sound when I use the amplifier?

This may be due to the Ear dome not being fully seated in the ear canal. Turn down volume on the Amplifier and fully insert the Ear Dome as to not allow any space between the dome and the ear canal. Once inserted you may increase the volume.

What should I do if I hear no Sound?

The Battery may be not functioning or properly seated. Try replacing the battery, after that adjusting the volume and modes may help verify if the unit is receiving power. If you suspect that Amplifier is not powering on with a fresh battery then it may be defective and a replacement will be sent. If the Unit is receiving power but you cannot hear amplification please replace / clean the ear dome as an occlusion will block sound from emitting.

My Amplifier works, but the sound is very low.

Replace the battery with a fresh one. Make sure the device is clean, dry and that the ear dome is free of any occlusions.

The Battery tray is very hard to open.

The Battery tray is designed with a very tight fit. This ensures that the Battery maintains a good solid connection which allows uninterrupted use. A fingernail or hard edge can help leverage the tray open.

BATTERY SPECS

BHA-220 Battery: 675 Zinc Air