



March 13, 2020

Dear Valued Customers,

NUVO Taste takes food safety, and the health of its customers and employees, very seriously and we would like to take this opportunity to inform you of the enhanced food safety procedures we are operating under.

NUVO Taste is routinely inspected by Halton Public Health, and we are obligated to follow already stringent food safety procedures. Our most recent inspection occurred March 10, 2020 in which no issues were reported that would put the health and safety of customers at any risk. We are proud of our current sanitation practices and will continue to be vigilant.

In addition to our daily sanitation routines as outlined by Halton Public Health, we have introduced several new measures to further ensure the safety of the food produced by NUVO Taste. These measures include:

- Monitoring the health of employees for signs and symptoms of COVID-19, and requiring that no employee is to report to work who feels that they may be ill, or reporting any symptoms
- We have restricted access to the Kitchen Area to ONLY the employees of NUVO Taste and employees of Halton Public Health should they require access. Delivery drivers will have limited access to kitchen facilities
- We have required that NUVO Taste employees increase the frequency of handwashing
- We have implemented an increased frequency for the use of Quaternary Sanitizer on work surfaces and high contact areas
- We have required that all of our suppliers provide detailed measures on their respective policies and procedures as they pertain to the containment of COVID-19

Food service establishments already operate under very high standards to ensure food safety during normal operating times. As chefs and professionals, the best standards of sanitation practices are part of our everyday operations, not just during times of heightened alert. Our extra vigilance will simply assist in the containment processes as outlined by the WHO, Halton Public Health, and other governmental agencies.

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