

## **Emergency Preparedness with VBVoice 11 IVR Platform**

## The Highest Standard of IVR Software

Pronexus just released VBVoice™ 11, an interactive voice response (IVR) platform that enables organizations to develop feature-rich inbound and outbound IVR solutions that improve customer service and streamline internal processes. This intelligent platform is an intuitive development



experience – allowing developers to build applications faster than ever.

**Click to Download Now** 

## **Preparing Your Organization for the Unexpected**

VBVoice 11 can help you prepare for unexpected situations, like COVID-19. With this innovative IVR platform you will need little to no live agents and save significant operational costs, giving you more flexibility than ever, while also keeping your employees safe. VBVoice 11 is also capable of



showing your organization's name and credentials; adding trust to each call. Rock solid stability and enhanced security features, means your organization will have one less thing to worry about during a crisis. Download VBVoice 11 today!

For more information visit **VBVoice.com** or contact **info@pronexus.com**.

## **Latest Competitive Updates**

VBVoice offers key updates including but not limited to:

- New licensing model is automated.
- Auto Updater checks periodically for new software versions, saving you time and effort.
- Newest version of Announce allows you to select the input and output audio device of your choice.
- SIP support for outbound proxies improves service quality.
- Modularity has been redesigned for higher densities and improved stability.
- New Runtime Manager functionality has been added to increase security and stability.

Get in touch with us!

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