

Pronexus offers comprehensive VBVoice training in three formats; three day, and five day in-person training, and via webinar. Review the outline below and contact [sales@pronexus.com](mailto:sales@pronexus.com) to discuss availability and pricing for the training that best suits your requirements.

| Topics of Discussion                                  | 3 day in person | 5 day in person | Webinar |
|---|-----------------|-----------------|---------|
| Advanced Bridging & Conference                        | ✓               | ✓               | ✓       |
| Advanced Controls Features                            | ✓               | ✓               | ✓       |
| Advanced Multithreading                               |                 | ✓               |         |
| AgentX and Connectivity                               |                 | ✓               |         |
| Building a Data Access Application                    | ✓               | ✓               | ✓       |
| Building Exercise Hands-on                            |                 | ✓               |         |
| Building a simple VBVoice Application                 | ✓               | ✓               | ✓       |
| Computer Telephony Hardware and Infrastructure        | ✓               | ✓               | ✓       |
| Conference Control                                    |                 | ✓               |         |
| Control Properties and Events                         | ✓               | ✓               | ✓       |
| Data Access / Outbound Dial Application               | ✓               | ✓               | ✓       |
| Data Access with WorkerThread                         |                 | ✓               |         |
| Distributing VBVoice Applications                     | ✓               | ✓               | ✓       |
| Greetings GUI   |                 | ✓               |         |
| Greetings Hands-on                                    |                 | ✓               |         |
| Greetings In-code                                     | ✓               | ✓               | ✓       |
| Hardware Installation                                 | ✓               | ✓               | ✓       |
| Installation of VBVoice and other supplied software   | ✓               | ✓               | ✓       |
| Introduction to VBVoice and Computer Telephony        | ✓               | ✓               | ✓       |
| Introduction to VBVoice Design Approach               | ✓               | ✓               | ✓       |
| Language Control                                      |                 | ✓               |         |
| Modularity  | ✓               | ✓               | ✓       |
| MRCP Hands-on   |                 | ✓               |         |
| MRCP-Speech Technology integration                    | ✓               | ✓               | ✓       |
| Setting up your .NET Application as a Windows Service | ✓               | ✓               | ✓       |
| Transferring Calls with VBVoice                       | ✓               | ✓               | ✓       |
| Using VBVoice with VoIP                               | ✓               | ✓               | ✓       |
| VBVConfig and VBVoice Card Installer                  | ✓               | ✓               | ✓       |

Established in 1994, Pronexus specializes in telephony, speech and database integration technologies. Our flagship product VBVoice IVR software enables developing feature-rich inbound and outbound IVR solutions that improve customer service and streamline internal processes. Thousands of companies all over the world use VBVoice in applications varying from auto-attendants to automated payments, fax applications, notifications, polls and surveys. Part of our business model is to provide customers flexibility to choose between developing an IVR application in house, leveraging Pronexus' Professional Services or buying a turn-key IVR application from one of our partners who have integrated VBVoice into their solutions.