

ATLAS **260**

# Your **Stairlift**

## **User Guide**

Please keep this in a safe  
place for future reference



**ATLAS**

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A Mobility and Accessibility Manufacturer

# Welcome to your user guide

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**Firstly, thank you for choosing Atlas to provide you with your new stairlift.**

To help you get the most from your new stairlift, please take a few minutes to read this guide. Then, please keep this guide in a safe place in case you need to check any details in the future. If you feel unsure about any aspect of your stairlift, please do not hesitate to get in touch with your stairlift supplier, whose details can be found on the back cover.

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# Safety information

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A stairlift is a device to transport a seated person up and down the stairs safely. It is important to us that our stairlifts always help you travel up and down the stairs in the safest possible way. **With this in mind, we recommend our stairlifts are serviced every year by an Atlas-trained service technician.**

**DO NOT** use the stairlift unless a Stannah stairlift supplier has demonstrated how to use the stairlift.

**DO NOT** allow children or people with mental impairment to use the stairlift unsupervised.

**DO NOT** allow children to play on the stairlift.

**DO NOT** use the stairlift to carry animals.

**DO NOT** use the stairlift in a standing position.

**DO NOT** allow liquids of any kind to come into contact with any parts of the stairlift.

**DO NOT** use the stairlift in the event of a fire. It is not designed for use in a fire and is not a means of fire escape.

**DO NOT** exceed the maximum weight limit. Only one person to use the stairlift at any time. Maximum weight is 300lbs.

**DO NOT** allow any type of object to dangle into, or become trapped in, the mechanism or moving parts of the stairlift, e.g. long clothing, scarves, belts or small foreign objects such as coins, pen lids, hair clips etc.

**DO NOT** swivel the seat until the stairlift has come to a stop.

At the top of the stairs **DO NOT** remove the seat belt or get up from the seat until it has fully swiveled.

**DO NOT** cover or remove the labels on the stairlift. They contain important information and safety advice.

**DO NOT** use any solvent cleaners, bleaches, abrasives, synthetic detergents, wax silicone polishes or aerosol sprays to clean any part of the stairlift or rail.

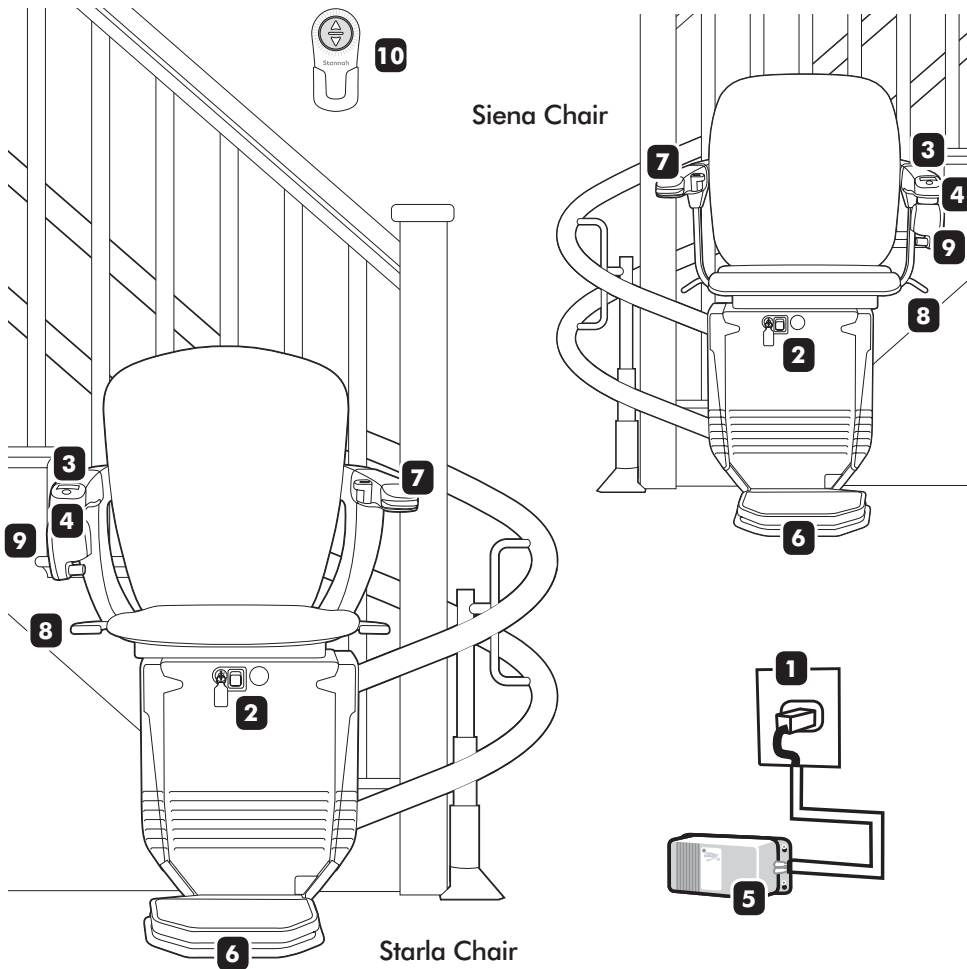
**DO NOT** attempt to maintain the stairlift yourself or dismantle or modify it in any way. Such actions will invalidate the product warranty and will not be covered or repaired by the Stannah stairlift supplier.

**DO NOT** dispose of any part of this product as part of your normal household waste. Contact your Stannah stairlift supplier for information about recycling and disposal of your stairlift.

# Getting to know your stairlift

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This guide is for both Starla and Siena stairlifts. The rest of the pictures in the guide are of the Siena, but the instructions are the same for both.



# Getting to know your stairlift

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## 1 Power outlet

Leave the battery charger plugged in so that the batteries in your stairlift are always charged.

## 2 Safety key and safety switch

For your stairlift to work, the safety key must be inserted and turned to the **ON** position.

**i IMPORTANT:** Remove the safety key if you want to stop others from using the stairlift

## 3 Armrest switch and light

The armrest light only comes on when the safety key is inserted and switched **ON**. To turn your stairlift **ON**, press down the **I** symbol on the armrest switch. Press down the **O** to turn it **OFF**.

## 4 Footrest fold button

Raises or lowers the footrest.

## 5 Battery charger

Located near the outlet, this unit charges your stairlift batteries. The batteries typically last three to five years and any problems will be identified by your Stannah stairlift supplier during annual servicing.

## 6 Safety edges

Located around the footrest and lower part of your chair. They stop your stairlift if they come into contact with any obstacles that might get trapped while your stairlift is being used.

## 7 Arm control

To move your stairlift, press the control on the end of the armrest in the direction you want to go. Your stairlift will start moving after a slight delay.

## 8 Swivel seat levers

Located on either side of the seat. Lift a swivel lever to swivel the seat to make it easier to get on and off.

## 9 Seatbelt

Provides security when your stairlift is moving.

## 10 Wall controls

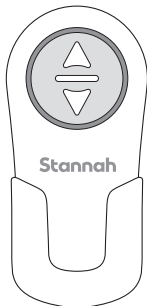
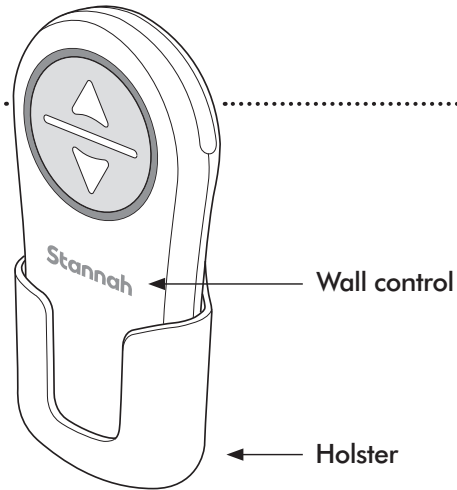
Located at the top and bottom of your staircase. Used to call your stairlift if it's at the opposite end of the staircase to you.

# Wall controls

**You have two wall controls, one at the top of the staircase and one at the bottom.**

Use them to call your stairlift to you.

The wall controls will **ONLY** work if all power switches are **ON** and the safety key is inserted and in the **ON** position.



## Calling your stairlift

Calling your stairlift UP stairs: Press and hold the ▲ button.

Calling your stairlift DOWN stairs: Press and hold the ▼ button.

If you release the ▲ or ▼ buttons when the stairlift is moving it will stop and will not start again for a few seconds. Wait, then press the button again to call.



**WARNING!** Ensure all areas are clear before calling the stairlift by wall control.

# Wall controls

## Battery power indicator lights

When you press the ▲ or ▼ buttons, the display will show how much power is left in the batteries. With average use, they last about 12 months.

Lights ROTATING

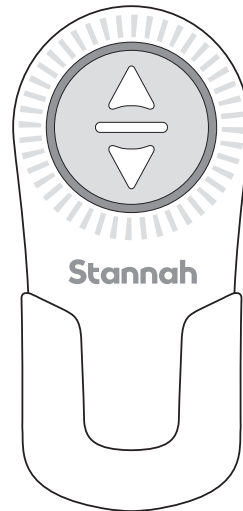
Batteries OK

Lights ON constantly

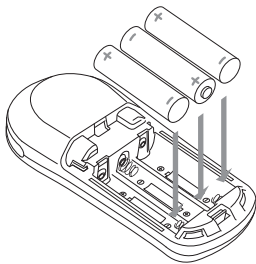
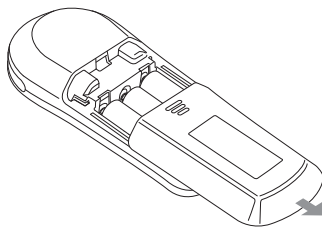
Batteries LOW on power  
Replace batteries as soon as possible

NO light

Batteries have NO power  
Replace batteries now



Your stairlift wall controls



## Replacing the batteries

- Remove the remote control from the wall holster.
- Slide off the battery cover.
- Remove the old batteries. Insert three new batteries the correct way as shown.
- Slide the battery cover back on and replace the remote control back into the wall holster.

## Batteries required:

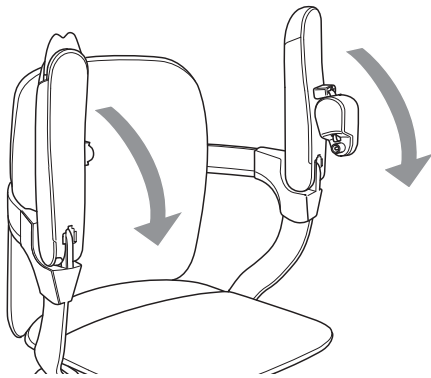
3 x AA batteries for each remote control.

# Operating

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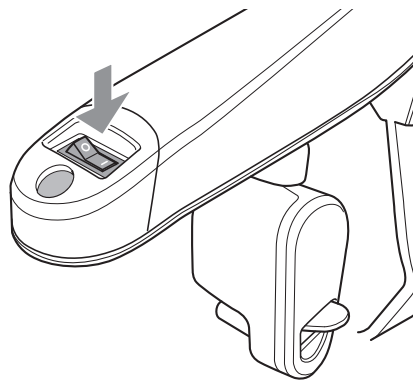
The stairlift will **ONLY** work when the power switch is **ON** and the safety key is inserted

**1 Lower the seat and armrests**



**2 Turn off the stairlift**

Press down the **O** symbol on the armrest before sitting on the stairlift



## **IMPORTANT:**

The downside arm must be lowered or down for the stairlift to work.



**WARNING!** Place feet well back on footrest when seated. Never allow them to dangle off the footrest. Keep your elbows tucked in when stairlift is moving. Risk of personal injury.



**WARNING!** While moving, keep sitting upright and do not lean forwards, backwards or to the side. Do not make any unnecessary movements such as rocking.

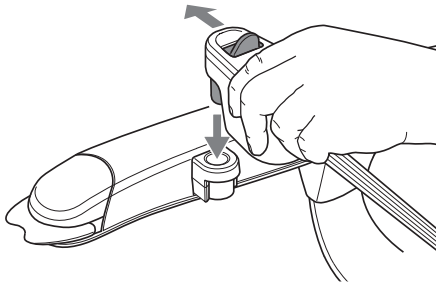


# Operating

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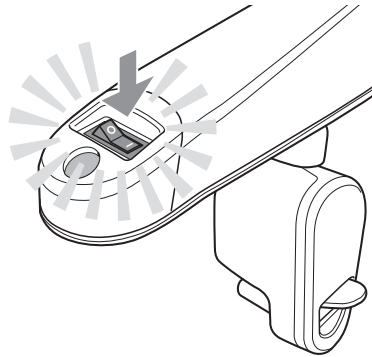
## 3 Sit on the seat

Put your seatbelt on by pulling it across your lap and clicking it into the holder on the opposite armrest.



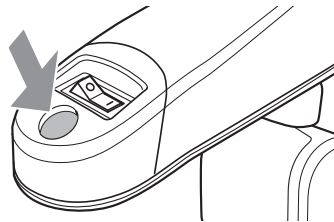
## 4 Turn the stairlift ON

Press down the **I** symbol on the armrest switch.



## 5 Lower the footrest

Press and release the footrest fold button (on the tip of one of the armrests) to raise or lower the footrest. This can be done before or after you sit in the chair. The footrest should be lowered to ride up or down the stairs.



### **IMPORTANT:**

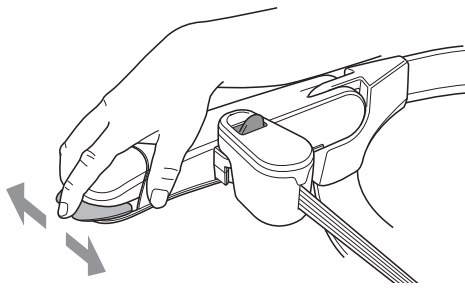
If the optional immobilizer seat belt is fitted, your stairlift will not start until you have secured the seat belt correctly.

# Operating

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## 6 Arm control

Move and hold the arm control in the direction you want to go. To stop at any point release it.



### IMPORTANT:

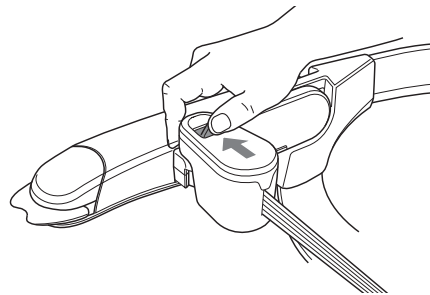
Your stairlift will start to move after a slight delay. This is a safety feature.

## 7 Getting off the seat

At the top of the stairs swivel the seat by lifting the levers on either side of the seat. Or continue to hold the arm control if you have the powered swivel seat option.

Turn armrest switch OFF.

Unfasten the seat belt by pressing the latch towards the armrest.



## 8 Folding the chair away

Raise both armrests and the footrest, then swivel the seat back to its travelling position using either the manual swivel levers or, if you have a powered swivel, the wall controls.



**WARNING! DO NOT** get off until the seat is swivelled and armrest switch is off.



**WARNING!** Do not fold up the seat, footrest and armrest when the stairlift is not in use. This will reduce tripping hazards and prevent blocking of exits.

# Cleaning

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**Before cleaning any part of your stairlift make sure that it is turned off and the safety key is removed.**

Use a clean, damp cloth to remove any dust or dirt from the upholstery and rail. If there are any aspects of cleaning your stairlift that you are unsure about, contact your Atlas stairlift supplier.



**WARNING! DO NOT** use any solvents, cleaners, bleaches, abrasives, synthetic detergents, wax silicone polishes or aerosol sprays without checking with your Atlas stairlift supplier first.

# Technical

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Maximum angle of installation	Up to 52° (depending on local codes)
Load of one person at a maximum weight	300lbs
Maximum sound emissions	70dB
Battery charger input	100-240VAC - 50/60Hz



**WARNING! DO NOT** dispose of any part of this product, or its batteries, as part of your normal household waste.



For more information about recycling and disposal of your stairlift and its components, please contact your Atlas stairlift supplier.

# Troubleshooting

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It is unlikely that you will experience a problem with your stairlift. If you do, please use the following checklist. If it doesn't help you to solve the problem, contact your Atlas stairlift supplier. See back page of this user guide for contact details.

## Stairlift will not move

### The armrest light is off

- Check that power switch is ON and that the safety key is inserted.
- Check that the seat is swivelled back to its travelling position and that the swivel levers are fully released. The stairlift will not move unless it is in this position.

### The armrest light is on

- Check whether there is anything obstructing the safety edges – If there is, the stairlift can be moved in the opposite direction to allow you to remove the obstruction. You can then continue to travel up or down the stairs.

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## If your Stairlift still does not move

(1) turn the armrest switch to the off position, then back on.

(2) move and hold the arm control in the direction of travel – after a few seconds the stairlift will start. If not, then call Atlas. See back page of this user guide for contact details.

If the stairlift stops during the above, repeat steps 1 and 2 until you reach the bottom of the stairs.

If steps 1 and 2 do not work, then alert another person in the home and ask them to contact your Atlas

If you are home alone when using your stairlift, we strongly recommend carrying a phone, or some other communication device, so you can alert others if you need help getting off the stairlift.

As a last resort, swivel the chair towards the top of the stairs, undo seatbelt and exit up the stairs. Then call your Atlas.

# Troubleshooting

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## Stairlift is beeping

The batteries are not being charged.

- Check that the battery charger is plugged in. See item 2 on page 4.
- Check that there has not been a power outage.
- Check that the stairlift is at the top or bottom of the stairs.

If you cannot correct the fault, you can switch off the beeper by pressing the switch next to the safety key to the off position. See item 2 on page 4. Then, please call Atlas.

Please note that your stairlift can continue to run on battery power.

## Multiple occupancy buildings

- Switch off the armrest switch before getting into and out of the seat. This will ensure that no one else can call the stairlift when you are getting into and out of the chair.
- Make sure the armrest switch is turned to the on position when you have completed your journey. This ensures the stairlift will work for other users.

## Remote controls do not work

- Check the batteries. See page 7

## Powered swivel seat does not work

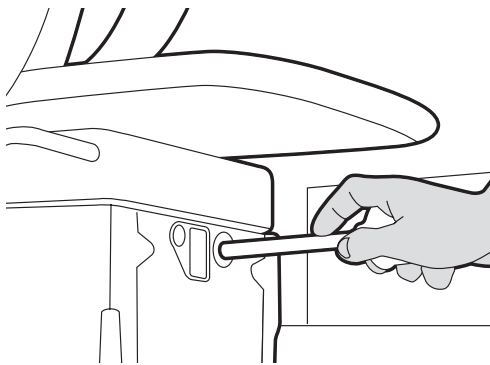
- Only in the event the (optional) powered swivel does not work, lift the release levers towards you and swivel the chair. Please then call Atlas.

# Troubleshooting

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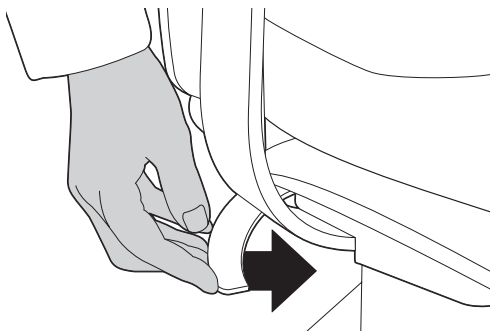
It is very unlikely that your stairlift will stop while travelling. However, if it does and is causing an obstruction, we have provided you with a hand-winding tool and instructions on how to manually move your stairlift out of the way.

If your stairlift stops at the end of the rail and the power light on the armrest goes off, see next page. If the checklist does not help you to solve the problem, please follow the instructions below. If in any doubt, please contact Atlas for help. Details are on the back page.



## **To move the stairlift using the hand-winding tool**

Switch off the safety switch.  
See item 2 on page 5.  
Remove the plastic cap on the front of the chair base.  
Put the hand-winding tool into the hole where labelled.  
Turn the handle as shown on the label on the chair base.



## **To swivel the (optional) powered swivel seat**

Switch off the master power switch. See item 2 on page 5.  
Push both levers inwards.  
You can then swivel the chair until it is in its travelling position.

# Notes

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Contact Details



**CANADA**

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**[www.atlasacces.com](http://www.atlasacces.com)**