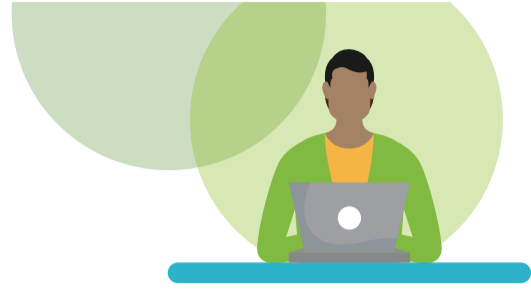


Streamlining processes with automation

How we automated management attestation and employee accreditation.



Who did we help?

Headquartered in the Isle of Man, IFGL provides investment, savings and protection solutions to international investors based around the world, with over 230,000 policyholders, over £17 billion assets under management and employs over 700 staff.



What was the challenge?



As part of compliance and risk management, the business required individuals at various levels to attest that internal controls have been applied and acknowledge that policies have been viewed and accepted. Specifically, insight was needed into:

- The level of compliance to controls at a specific point in time.
- Who actioned or acknowledged which version of a control or policy.



The solution

BSOLVE developed an application which:

- Puts in place a structure within which to manage all published policies.
- Automatically prompts individuals to indicate their acceptance and level of compliance.
- Provides detailed reporting and monitoring of acceptance progress and compliance to specific policies across the group structure.

The success

According to FGL's Group Risk Director:



We see business responsibility as a process where all of our employees take responsibility for their actions and encourage positive impacts through their activities, protecting the company, its employees, customers and other stakeholders. This tool is key to helping us understand where there may be gaps and to take steps to address any weaknesses.

