

City of Loganville Begins Water Valve Preventative Maintenance Program

City of Loganville is implementing a preventative maintenance program to protect the longevity and operation of the water system valves. This consists of a valve exercise program, which requires closing, then opening, each valve in a specific neighborhood. The operation of the valves is extremely important. In an emergency, sections of the water distribution system may need to be isolated without delay. During the valve turning exercise customers may experience a temporary interruption to their water service, we ask our customers to be patient and our crews will work to minimize the inconvenience when in your area.

A schedule of locations where the exercise will be performed is listed below or is available on the city website at: <http://www.loganville-ga.gov> or you can call 770-466-0911.

During this process customers may experience discolored water and sediment for a short period of time. Upon completion of the valve exercising in an area, it may be necessary to purge internal plumbing. Running several cold taps at full force for a period of 1 - 2 minutes should remove any discoloration from the water. It may be necessary to repeat the purging process after 30 minutes in some cases. Running water outside through a garden hose is also an effective way to purge discolored water. Although it may not look clear, the water is not harmful. In some cases, low water pressure and/or low flow volume may be experienced. In this event, remove and clean the screens in the water faucets. The screens may have gathered particles during the valve exercising process. If abnormally low pressure and/or low flow volume continue after cleaning the faucet screens, please call the number listed below.

Valve exercising will normally take place between the hours of 8:00am – 3:00pm, Tuesday through Thursday. For more information or concerns call 770-466-0911.

Valve Exercise Locations - by Month:

June: Zone: A - Hwy 20 South to Hwy 81 South

July: Zone: B – Hwy 78 West to Hwy 20 South

August: Zone: C – Hwy 81 South To Hwy 78 East

September: Zone D- Hwy 78 East – Hwy 81 North

October: Zone E: - Hwy. 81 North – Hwy 78 West