

Canopy Cover

Policy wording

Please read this **policy** carefully. If anything is wrong, please tell Canopy immediately.

This **policy** is fully protected by the laws of copyright. No unauthorised use or reproduction is permitted.

Canopy

Canopy arranges and administers this **policy**. Canopy is a trading name of InsureStreet Limited. InsureStreet Limited is registered in England, under registration number 10287920. Canopy's registered office is at first floor, Buckhurst House, 42 / 44 Buckhurst Avenue, Sevenoaks, Kent TN13 1LZ.

Canopy is an appointed representative of Resolution Compliance Limited, which is authorised and regulated by the Financial Conduct Authority. This information can be checked using the Financial Services Register maintained by the Financial Conduct Authority, and reference number 574048.

Signed for and on behalf of InsureStreet Limited.

Tahir Farooqui
CEO, Canopy

The insurer

This **policy** is underwritten by Wakam.

Wakam is a public limited company with a share capital of €4,452,016, registered with the Paris Trade and Companies Registry under N° 562 117 085. Its head office is located at 120-122 rue Réaumur, 75002 Paris, France. Wakam is providing the policy through Canopy. Canopy is a trading name of InsureStreet Limited, which is an appointed representative of Resolution Compliance Limited, which is authorised and regulated by the Financial Conduct Authority.

Details about the extent of the **insurer's** regulation by the Financial Conduct Authority are available from the **insurer** on request.

The insurer's promise

In return for the **premium you** have paid, the **insurer** agrees to indemnify **your landlord** in accordance with the terms and conditions of this **policy**.

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What is covered

The **insurer** will indemnify **your landlord**, up to the **sum insured**, for the loss **your landlord** suffers as a result of an **insured event**, but only if, or if and to the extent that:

1. **you** have not already settled **your landlord's** claim; and
2. the **landlord** is entitled to a payment for the **insured event** under the terms of the **tenancy agreement**.

NOTE: If the **insurer** settles the **landlord's** claim, the **insurer** may be entitled to recover the cost of the **landlord's** claim from **you**. If that happens, it might affect **your** RentPassport. **You** will probably also have to pay more to the **insurer** than the amount **you** would have paid to the **landlord**. It might therefore be in **your** best interests to settle the **landlord's** claim directly, rather than waiting for the **insurer** to settle it first. There is more information about this, in "*The insurer's right of recovery against you*" section of this **Policy** (see below).

What is not covered

The **insurer** will not make a payment under this **policy**:

1. if **you** have not paid the **premium**;
 2. if the Claims conditions have not been met (See "*Claims conditions*" below);
 3. to cover cleaning costs and/or to remove **your** rubbish because **you** failed to return the **landlord's property** at the end of the **tenancy agreement** in the same state of cleanliness that it was in at the start;
 4. if the **insured event** occurred more than 60 consecutive calendar days after the end of the **tenancy agreement**;
 5. for any loss arising from a dispute between **you** and the **landlord** which started before the **tenancy agreement**;
 6. if **your landlord** has committed a crime, or acted in a way that is reckless or fraudulent;
 7. if **your landlord** breaches the terms of **your tenancy agreement**, deliberately, recklessly or with gross negligence;
 8. if **your landlord** fails to provide **you** with an **inventory** at the start and end of the **tenancy agreement**;
 9. for any loss of or damage to items not listed in the **inventory**;
 10. for any damage to, or the destruction of, the **landlord's property**, if **you** failed at the start of the **tenancy agreement** to check and confirm the accuracy of the **landlord's inventory**;
 11. for any damage or loss caused by fair wear and tear;
 12. if **your**, the **landlord's**, or the **insurer's** right of recovery is restricted by a contract other than the **tenancy agreement**; and or
 13. for an insured event arising from war, terrorism, confiscation, Infectious Disease or nuclear risks.
 14. Treaty reinsurance, Proportional Reinsurance and excess of loss including Pools and Stop Loss covers
 15. Binding Authorities, Line slips, or other delegated authority or similar facilities
 16. C. Financial guarantee, financial default, bankruptcy or insolvency risks;
 17. Damages due to loss of, destruction of, corruption of or unavailability of any kind of data on any kind of data media and/or damage due to malfunction of software (including chips) is excluded
 18. Atomic & Nuclear Energy Risks: Nuclear energy risks in accordance with the Nuclear Energy Risks Exclusion Clause NMA 1975a and
 - Any other liability, loss, cost or expense of whatsoever nature directly or indirectly reasonable control, and **your** aggregate annual income has fallen by at least 25%, as a result; or *unless you* did not pay **your** rent because:
 - caused by, resulting from, arising out of or in connection with nuclear reaction, nuclear radiation or radioactive contamination regardless of any other cause contributing concurrently or in any other sequence to the loss, save where such liability, loss, cost or
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expense arises under insurances or reinsurances expressly exempted from NMA 1975a in respect of which the Reinsured has specifically granted cover;

- 19 War Risks: Loss or damage directly or indirectly occasioned by, happening through or in consequence of war, invasion, acts of foreign enemies, hostilities or war-like operations (whether war be declared or not), civil war, mutiny, civil commotion assuming the proportions of or amounting to a popular rising, military rising, insurrection, rebellion, revolution, military or usurped power, martial law, confiscation or requisition, expropriation, nationalisation or destruction of or damage to property by or under the order of any Government or public or local authority;
- 20 Terrorism: any loss, damage, cost or expense of whatsoever nature directly or indirectly caused by, resulting from, happening through, and arising out of or in connection with any act of terrorism, regardless of any other cause contributing concurrently or in any other sequence to the loss, damage, cost or expense.
- 21 For the purpose of this exclusion, terrorism means an act or threat of violence or an act harmful to human life, tangible or intangible property or infrastructure with the intention or effect to influence any government or to put the public or any section of the public in fear.
- 22 In any action, suit or other proceedings where the Reinsurer alleges that by reason of this definition a loss, damage, cost or expense is not covered by this Agreement, the burden of proving that such loss, damage, cost or expense is covered shall be upon the Reinsured.
- 23 Any actual or alleged liability whatsoever for any claim or claims in respect of loss or losses directly or indirectly arising out of, resulting from or in consequence of asbestos, in whatever form or quantity
- 24 In case of accidental discovery all works must immediately cease. The above exclusions shall not apply if original insured has an accidental discovery and immediately upon discovery ensures all work ceases and a specific accident causes immediate actual and identifiable bodily injury definition of which for the purpose of this exclusion alone shall not include illness or disease or mental anguish arising from inhalation of and/or ingestion and/or consumption of and/or absorption of and/or exposure to asbestos fibres and/or dust and/or particles.
- 25 International Trade Control: No (re)insurer shall be deemed to provide cover and no (re)insurer shall be liable to pay any claim or pay any benefit hereunder to the extent that the provision of such cover, payment of such claim or provision of such benefit would expose that (re)insurer to any sanction, prohibition or restriction under United Nations resolutions or the trade or economic sanctions, laws or regulations of any jurisdiction applicable to that (re)insurer

The insurer's right of recovery against you

If the **insurer** makes a payment to (i) the **landlord**; or the (ii) **letting agent** for the benefit of the **landlord** in respect of **insured events** (a), (b) and/or (c), the **insurer** has the right to recover that amount from **you**, together with its reasonable associated costs.

If the **insurer** makes a payment to (i) the **landlord**; or the (ii) **letting agent** for the benefit of the **landlord** in respect of **insured event** (d), the **insurer** has the right to recover that amount from **you**, together with its reasonable associated costs, *unless you* did not pay **your** rent because **you** lost **your** employment as a direct result of an injury, illness, or disability certified by an appropriately qualified medical professional, and which first occurred during the life of the **tenancy agreement**

NOTE: If there is more than one of **you**, and the **tenancy agreement** makes all of **you** responsible for paying the whole of the rent (so that, if one of **you** does not pay anything, the other(s) must pay everything), the **insurer** will be entitled to recover its money from **you** in the same way. So, if the **insurer** makes a payment to (i) the **landlord**; or (ii) the **letting agent** for the benefit of the **landlord**, the **insurer** will be able to recover that payment, and its reasonable associated costs, from **you** and, if one of **you** does not pay anything, the other(s) must pay everything.

Policy conditions

The following conditions apply to the whole of this **policy**.

Inventory

1. If the **landlord** prepares an **inventory** or report on the condition of the **landlord's property**, and provides it to **you** at the beginning and/or end of the **tenancy agreement**, **you** must make sure that it is a full and accurate record of the condition of the **landlord's property** at the relevant time.
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Cancellation	<p>2. i. You have a right to cancel this policy during the Cancellation Period, unless a claim has been made on the policy.</p> <p>ii. If you wish to exercise your right to cancel, you must write to Canopy's Customer Relations Department, at first floor, Buckhurst House, 42 / 44 Buckhurst Avenue, Sevenoaks, Kent TN13 1LZ. Your letter must be sent before the end of the Cancellation Period, using recorded delivery. If you do not send your letter before the end of the Cancellation Period using recorded delivery, the cancellation will not take effect.</p> <p>iii. This policy cannot be cancelled after the Cancellation Period.</p>
Multiple insureds	<p>3. You agree that the person named in the Schedule (or the first person named, if there is more than one) is authorised to receive notices and agree any amendments to the policy on your behalf. You also accept that the most the insurer will pay is the sum insured, even if more than one person is entitled to make a claim on this policy.</p>
Rights of third parties	<p>4. For the purposes of the Contracts (Rights of Third Parties) Act 1999, each of the insurer, Canopy, the landlord and you may enforce the terms of this policy if and to the extent that it confers a benefit on them, but no other person may do so.</p>
Misrepresentation	<p>5. You must take reasonable care not to make a misrepresentation to us, at any time.</p> <p>If you deliberately or recklessly provided false information to us when you applied for this policy, the insurer may treat this policy as if it never existed, refuse all claims and keep any premiums you have paid.</p> <p>If you carelessly provided false information to us when you applied for this policy, and the insurer:</p> <p>i. would not have entered into this policy, if you had given us the right information, the insurer may avoid this policy and refuse all claims; but, if it does this, it must return the premiums paid;</p> <p>ii. would have entered into this policy, but on different terms (excluding terms relating to the premium), the insurer may amend this policy, and treat it as if it had been entered into on those different terms;</p> <p>iii. would have entered into this policy, but charged a higher premium, the insurer may reduce proportionately the amount to be paid on a claim.</p> <p>If you deliberately, recklessly or carelessly provide false information to us during the term of this policy, the insurer will have the same rights, and it will apply the same principles. Depending on the circumstances, the insurer might exercise its rights, or apply the principles, to the rest of the policy, or to the whole of the policy. The result is that, if you provide false information to us during the term of this policy, you might lose your cover altogether.</p> <p>Canopy will write to you if the insurer:</p> <p>i. intends to treat this policy as if it never existed; or</p> <p>ii. needs to amend the terms of your policy; or</p> <p>iii. requires you to pay more for your policy.</p>
Other insurance	<p>6. This policy does not cover any loss or claim where you or the landlord would be entitled to be paid under any other insurance if this policy did not exist.</p>
Governing law	<p>7. Unless some other law is agreed in writing, this policy will be governed by the laws of England.</p>
Arbitration	<p>8. Any dispute arising out of or relating to the terms of this policy will be referred to a single arbitrator in accordance with the Arbitration Act then in force.</p>
False claims	<p>9. If you or your landlord make a false or exaggerated claim, the insurer may refuse to pay the claim or treat this policy as though it never existed.</p>

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Recoveries

10. If, at any time after the **insurer** has paid a claim under this **policy**, recoveries are made by the **landlord** in respect of an **insured event** to which the claim or loss relates, the **insurer** shall be entitled to a share of the **landlord's** recoveries, to the extent of the payment and any expenses it incurred.

Claims

1. **Your landlord** is entitled to claim on this **policy** at any time during the period which (a) begins on the last day of the **tenancy agreement**; and (b) ends on the 60th calendar day after that (the **end date**). (If the **end date** is a Saturday, a Sunday, or a public holiday in England and Wales, the **end date** will be the first working day after that.)
2. The **landlord's** claim cannot be for any more than the **sum insured** (see "*What is covered*" above).
3. Within 10 working days of receiving notice of the **landlord's** claim, **you** must tell the **landlord** whether **you**:
 - a. accept the claim (**Option A**); or
 - b. accept part of the claim (**Option B**) – if **you** choose this option, **you** must also tell the **landlord** (i) which parts of the claim **you** accept; and (ii) which parts of the claim **you** do not accept, and why; or
 - c. dispute the the claim (**Option C**) – if **you** choose this option, **you** must also tell the **landlord** why.
4. If **you** choose:
 - a. Option A, **you** must settle the claim within 10 working days of giving the **landlord your** decision;
 - b. Option B, **you** must settle the undisputed part of the claim within 10 working days of giving the **landlord your** decision;
 - c. Option C, **you** must also tell the **landlord** why.
5. If **you** do not tell the **landlord** which option **you** have chosen within 10 working days of receiving the claim, the **insurer** will settle the **landlord's** claim. The **insurer** might also exercise its rights of recovery against you (see "*The insurer's right of recovery against you*" above);
6. If **you** tell the **landlord** that **you** have chosen Option A or Option B, but **you** do not settle the claim, or the undisputed part of the claim, in time, the **insurer** will settle the undisputed parts of the **landlord's** claim. The **insurer** might also exercise its rights of recovery against **you** (see "*The insurer's right of recovery against you*" above);
7. If **you** choose Option B or Option C, and the **landlord** accepts what **you** have said in response to the disputed parts of the claim, **you** will not have to make a payment for those parts of the **landlord's** claim. If the **landlord** does not accept what **you** have said, the dispute will be referred to Canopy's expert evaluation partner, The expert will consider what **you** have said, and what the **landlord** has said, before deciding whether to uphold some or all of the **landlord's** claim. If the expert:
 - a. agrees with the **landlord**, **you** must settle the rest of the **landlord's** claim and pay the expert's fees within 2 working days of the date of the its decision;
 - b. agrees with **you**, **you** will not have to pay the **landlord** anything for the parts of the disputed claim that were determined by the expert; and the **landlord** will have to pay its fees instead.
8. If the expert agrees with the **landlord**, and **you** do not settle the disputed parts of the **landlord's** claim in full, the **insurer** will settle them instead. If the **insurer** does this, it might exercise its rights of recovery against **you** (see "*The insurer's right of recovery against you*" above).

NOTE: if the **insurer** settles some or all of the **landlord's** claim, that might affect **your** RentPassport. If the **insurer** exercises its right of recovery against **you**, **you** might also have to pay the **insurer** more than **you** would have paid to the **landlord**. It might therefore be in **your** interest to settle the **landlord's** claim directly, rather than waiting for the **insurer** to settle it first. There is more information about this, in "*The insurer's right of recovery against you*" section of this **Policy** (see below).

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Claims conditions

The following claims conditions apply to the whole of this **policy**.

1. The **insurer** will not make a payment under this **policy** unless **you** or **your landlord**:
 - a. give Canopy prompt notice of an **insured event** or anything which is likely to give rise to a claim under this **policy**;
 - b. give Canopy, at **your** or **your landlord's** expense, any information which Canopy or the **insurer** may reasonably require and co-operate fully in the investigation of any claim under this **policy**;
 - c. make every reasonable effort to minimise any loss, damage or liability and take appropriate emergency measures immediately if they are required to reduce any claim;
 - d. give Canopy and the **insurer** all assistance which any one or more of them may reasonably require, in seeking to recover any amounts that may become due and payable under the terms of this **policy**.
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Policy definitions	Words shown in bold have the same meaning wherever they appear in this policy .
Cancellation period	The period that (a) starts when the tenancy agreement takes effect, or when you receive this policy (if later); and (b) ends 14 days later.
Confiscation	Confiscation, nationalisation, requisition, expropriation, deprivation or destruction of or damage to property by or under the order of any government or public or local authority.
Endorsement	A change to the terms of the policy .
Excess	The amount you must bear as the first part of each agreed claim or loss, except in respect of non-payment of rent, in which case no excess applies.
Infectious disease	Any infectious disease, virus, bacterium or other microorganism (whether asymptomatic or not), including but not limited to Coronavirus (COVID-19) including any mutation or variation thereof, or a pandemic or epidemic event, as declared by the World Health Organization or any governmental authority, including all related measures taken by any authority.
Insured event	<ol style="list-style-type: none">Any damage to or loss of the landlord's property, which occurs during the tenancy agreement, and is either caused by you or is damage or loss for which you are responsible under the terms of the tenancy agreement;your failure to comply with your obligations under the tenancy agreement to remove your possessions from the landlord's property at the end of the tenancy agreement, if the landlord has to pay a reasonable charge to remove, store and/or dispose of your possessions;your failure to comply with your obligations under the tenancy agreement to pay for any electricity, gas, water, sewerage, telephone, satellite, cable or broadband services supplied to and/or used at the landlord's property during your tenancy, if the landlord has to pay a charge to have the relevant services reconnected; ornon-payment of rent due under the tenancy agreement, but only where the tenancy agreement has expired, and 60 days had passed since the rent first became due under the tenancy agreement. <p>(For the purposes of insured event (b), "<i>possessions</i>" does not include rubbish. See paragraph 3 in the "<i>What is not covered</i>" section of this policy.)</p>
Insurer	Wakam (formerly La Parisienne Assurances).
Inventory	A full and detailed inventory of the fixtures, fittings and contents within the landlord's property and their condition, prepared by the landlord and provided to you at the start and/or end of the tenancy agreement .
Landlord	The landlord named in the tenancy agreement .
Landlord's property	<ol style="list-style-type: none">The whole (or part) of the residential property owned by the landlord, as identified and/or described in the tenancy agreement;any part of a building containing such residential property and any land or premises, which you are entitled to use under the tenancy agreement in common with others;any items listed in any inventory.
Nuclear risks	<ol style="list-style-type: none">Any sort of nuclear material, nuclear reaction, nuclear radiation or radioactive contamination;any products or services which include, involve or relate in any way to anything in a. above, or the storage, handling or disposal of anything in a. above;all operations carried out on any site or premises on which anything in a. or b. above is located.
Policy	This document, the Schedule , and any endorsements .
Premium	The amount shown in the Schedule .
Schedule	The schedule to this document.

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Sum insured	The amount stated in the Schedule as being the sum insured, being the equivalent of 8 weeks rent under the tenancy agreement .
Tenancy agreement	The signed and executed assured shorthold tenancy or other agreement between you and your landlord in respect of your occupation of the landlord's property , excluding any renewals or extensions thereof.
Terrorism	An act, or the threat of an act, by any person or group of persons, whether acting alone or on behalf of or in connection with any organisation or government, that: <ul style="list-style-type: none">a. is committed for political, religious, ideological or similar purposes; andb. is intended to influence any government or to put the public, or any section of the public, in fear; andc.<ul style="list-style-type: none">i. involves violence against one or more persons; orii. involves damage to property; oriii. endangers life other than that of the person committing the action; oriv. creates a risk to health or safety of the public or a section of the public; orv. is designed to interfere with or to disrupt an electronic system.
War	War, invasion, act of foreign enemies, hostilities (whether war be declared or not), civil war, rebellion, revolution, insurrection, military or usurped power.
We / us	Canopy and/or the insurer (as the case may be).
You / your	The tenant(s) named in the Schedule , who are proposing to enter (or who have entered) into a tenancy agreement with a landlord .

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Complaints about the sale of the policy or Canopy's service

If **you** have any questions or concerns about the sale of **your policy** or the service offered by Canopy, please:

- write to:
The Customer Relations Department
Canopy
First Floor, Buckhurst House,
42/44 Buckhurst Avenue, Sevenoaks, Kent,
England, TN13 1LZ
- email: customer.support@findyourcanopy.com

Complaints about the policy or a claims decision

If **you** have any questions or concerns about the terms of **your policy** or a claims settlement decision, please:

- write to:
Wakam
120-122 Rue
Réaumur
75002 Paris
France

email: reclamation@la-parisienne.fr

NOTE: claims decisions taken by Canopy's expert evaluation partner are final.

What to do if you are not satisfied with the final response to your complaint

If **you** are not satisfied with the final response **you** receive from Canopy or the **insurer**, **you** might be entitled to complain to the Financial Ombudsman Service (**FOS**). There is more information about the FOS at www.financial-ombudsman.org.uk.

You may also wish to:

- write to:

The Financial Ombudsman Service
Exchange Tower
Harbour Exchange
London
E14 9SR

email: complaint.info@financial-ombudsman.org.uk
- Consumer helpline: 0800 023 4567

What to do if Canopy or the insurer cannot meet their liabilities to you or the landlord

If you or the landlord has a valid claim against Canopy or the insurer, and Canopy or the insurer (as the case may be) cannot pay that claim, you or the landlord might be entitled to compensation from the Financial Services Compensation Scheme (FSCS). There is more information about the FSCS at www.fscs.org.uk

You may also wish to:

- write to:

The Financial Services Compensation Scheme Limited
10th floor
Beaufort House
15 St Botolph Street
London EC3A 7QU

email: complaint.info@financial-ombudsman.org.uk
 - telephone: 0800 678 1100
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Introduction

In the context of the services and products that Wakam and its partners (together "we", "us", "our") provide you with, you are required to communicate your personal data ("personal data" or "data") to others. This Privacy Notice is made available to you in order to help you better understand how we collect, process and protect your personal data.

We are committed to comply with applicable data protection regulations, and in particular Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation), as well as the French Data Protection Law (*Loi n°78-17 du 6 janvier 1978 relative à l'informatique, aux fichiers et aux libertés, modifiée*) (together the "Data Protection Legislation").

About us

Wakam is a public limited company with a share capital of €4,452,016, registered with the Paris Trade and Companies Registry under N° 562 117 085. Its head office is located at 120-122 rue Réaumur, 75002 Paris, France.

Categories of personal data collected

In the course of providing our products and services, we may collect and use personal data about you, such as:

- Information relating to your identity (surname, first names, postal address, telephone number, e-mail address...)
- Policyholder information (insurance policy number, bank account number, payment card details, billing, payment history, etc.)
- Claim information (claim number, date and reason for loss, call history, loss details, policy reference number and supporting documents)
- Information about the insured service (make, model, serial number, registration number, identification number, date of purchase, etc.)

As part of the processing of these data, we may collect data relating to offences, convictions and security measures at the time of your subscription to the insurance contract, during the execution of this contract or as part of the dispute management process.

Some of our products may involve the processing of so-called "sensitive" personal data, such as health data. This data will be processed solely for the purpose of fulfilling our commitments to you and in strict compliance with the legal provisions applicable to such data.

You can choose whether or not to provide us with this data. We may not be able to provide you with specific products or services if you do not provide us with certain data.

Why we process your personal data

Your personal data is used for the following purposes:

- The management of your contract and insurance policy, the execution of contract guarantees (including claims management) and the management of claims and disputes, such processing being necessary for the execution of your contract;
- Risk control and monitoring, which enables us to prevent fraudulent activities and ensure the recovery of sums due and is therefore necessary based on our legitimate interests;
- The elaboration of statistics and actuarial studies, which enables us to improve the offers and services offered and is therefore necessary based on our legitimate interests;
- Preventing insurance fraud and money laundering in order to comply with our legal obligations.

Disclosure of your personal data

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Your personal data may be disclosed to the following third parties:

- To our group companies such as our parent company and its affiliated companies;
- To our service providers and subcontractors, for the purposes of managing and executing your contract;
- To other insurance companies (intermediaries, reinsurers);
- To public authorities, in order to prevent or detect fraud or any other criminal activity and to meet our legal and regulatory obligations.

International transfers of your personal data

We may transfer your personal data outside the European Union, particularly to countries that are not considered to provide a sufficient level of protection according to the European Commission. In order to ensure an adequate level of security, such transfers will be governed by the Standard Contractual Clauses established by the European Commission, or by other appropriate safeguards in accordance with the Data Protection Legislation.

Personal data retention period

Your personal data will be kept for the time strictly necessary for the provision of the service and the execution of the contract, and in accordance with our data retention policy. Your personal data may also be retained for any additional period required or permitted by applicable legal provisions, including the statute of limitations to which we are subject.

Your rights

In accordance with the Data Protection Legislation, you have the right to access, rectify, delete, limit, oppose, request data portability, not to be subject to an automated individual decision-making (including profiling), as well as the right to give instructions regarding the use of your personal data posthumously. Please note that the exercise of these rights is however not absolute and is subject to the limitations according by applicable law.

If you consider that the processing of your personal data constitutes a violation of the Data Protection Legislation, you also have the right to file a complaint with the *Commission Nationale de l'Informatique et des Libertés*, at the following address: CNIL - 3 Place de Fontenoy - TSA 80715 - 75334 PARIS CEDEX 07.

To obtain a copy of your personal data held by us, for more information or to exercise your rights relating to your personal data, please contact us at the address or email address indicated in the section below.

Contact us

If you have any questions or queries regarding the use of your personal data, or to exercise your rights relating to such personal data, please contact our Data Protection Officer at the following address:

Délégué à la Protection des Données, Wakam
120-122 rue Réaumur
75002 Paris, France

Or by email to: dpo@la-parisienne.fr
