



Company Values

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As a member of the AER team, we expect from you:

1. Reliability

We must be able to count on you. This entails the following:

- Push Communication: You reach out to us regarding information or resources that are needed.
- Punctuality: You finish your work in time. In the case of a delay, you communicate this as soon as possible.
- Honesty: You are completely honest in all regards.
- Openness: You directly communicate any doubts or problems that occur, even when this might be uncomfortable.
- Mistakes: They happen. If you make a mistake, you directly communicate it, take responsibility for it and learn from it.

2. Quality

Everything we do, we do to the best of our abilities and don't settle for anything less. This entails the product itself but also the customer service and all other fields.

3. Connection

In order to understand our customers and product, we expect you to always have a close connection to them. We expect you to actively use our products at least once per month and communicate the results internally.

