



Final Program

#grüezifint2019

Wednesday, January 9, 2019

9:00 – 9:30 Congress Lobby / 1.0 Congress Foyer (Coffee)	REGISTRATION (DOCTORAL & EARLY CAREER COLLOQUIUM) & COFFEE AND TEA
9:30 – 16:30 Room: Einsteinsaal	DOCTORAL & EARLY CAREER COLLOQUIUM
9:30	Welcome by the convenors of the doctoral & early career colloquium Prof. Dr. Mark Saunders & Prof. Dr. Cecily Cooper
9:40	Keynote by Audrey Korsgaard: “On becoming a scholar” Q&A
10:20 1.0 Congress Foyer	REFRESHMENT BREAK (COFFEE AND SNACKS FOR BREAKFAST)
10:40	Breakout Sessions with Journal of Trust Research (JTR) Editorial Review Board Members and Senior Scholars Roundtable Chairs: Mark Saunders, Nick Wheeler, Shay Tzafir, Michele Williams, Senior Scholars joining the Roundtables: Kirsimarja Blomqvist, Sim Sitkin, Guido Möllering
12:30 1.0 Congress Foyer	LUNCH
13:30	Mid-Career Scholar Keynote by Craig Crossley: “Publishing war stories”


14:15	<p>Editors' and Researchers' Panel: "Publishing your research and navigating the peer review process" Moderator: Mark Saunders Panellists: Guido Möllering, Cecily Cooper, Sim Sitkin</p>
15:15 1.0 Congress Foyer	<p>REFRESHMENT BREAK (COFFEE AND SNACKS)</p>
15:30	<p>Scholarly Life Panel: "How to manage all the aspects of a scholarly life: Research, teaching, service, impact on practice, family, and (last and often least), leisure" Moderator: Cecily Cooper Panellists: Michele Williams, Mark Saunders, Shay Tzafrir, Kirsimarja Blomqvist</p>
16:15	<p>Closing Remarks and Final Questions to the Speakers and Panellists</p>
16:30 – 19:00 Congress Lobby / 1.0 Congress Foyer (Drinks)	<p>REGISTRATION (MAIN CONFERENCE) & WELCOME DRINKS</p>
17:40 – 18:00 Room: Einsteinsaal	<p>FINT Opening Welcome Speech by Prof. Dr. Antoinette Weibel FINT President, Professor of Human Resource Management at University of St. Gallen & Director of the Research Institute of Work and Employment Research</p>
18:00 – 19:30 Room: Einsteinsaal	<p>SYMPOSIUM: "BUILDING AND REBUILDING TRUST IN FINANCIAL INSTITUTIONS: PREPARING THE INDUSTRY FOR THE FUTURE"</p>
19:30 – 21:00 1.0 Congress Foyer	<p>WELCOME RECEPTION (DRINKS AND CANAPES)</p>

<p>08:00 – 09:00 Congress Lobby / 1.0 Congress Foyer (Coffee)</p>	<p>ADDITIONAL REGISTRATION & COFFEE AND SNACKS FOR BREAKFAST</p>		
<p>09:00 – 09:30 Room: Einsteinsaal</p>	<p style="text-align: center;">Welcome Speeches</p> <p style="text-align: center;">Prof. Dr. Kuno Schedler Vice-president of the University of St.Gallen</p> <p style="text-align: center;">Prof. Dr. Antoinette Weibel FINT President, Professor of Human Resource Management at University of St. Gallen & Director of the Research Institute of Work and Employment Research</p>		
<p>09:30 – 10:15 Room: Einsteinsaal</p>	<p style="text-align: center;">Keynote by Prof. Dr. Roberto A. Weber Professor of Economics, University of Zurich</p>		
<p>10:30 – 12:00</p>	<p>Parallel Paper (Full Conference) Session: Trust & Leadership Room: 3.5.1. "Spisegg" Session Chair: <i>Roger Mayer</i></p>	<p>Parallel Paper (Full Conference) Session: Trust & Ethics: Trust Repair & Trust as an Organizing Principle for CSR Room: 3.5.2 "Friedegg" Session Chair: <i>Nicole Gillespie</i></p>	<p>Parallel Paper (Full Conference) Session: Trust, New Work, & Digitalization Room: 3.5.3 "Buchegg" Session Chair: <i>Deanne Den Hartog</i></p>
<p>10:30</p>	<p>Who moved the big cheese? Trust transference, social influence, and the development of trust in a new executive leader</p>	<p>Breaking the self-amplifying cycle of organizational distrust through communication. Some experimental evidence <i>Jörn Basel, Rolf Brühl, & Franziska Hoberg</i></p>	<p>In Blockchain Veritas: On Professionals' Trust in the Ledger <i>Anna Katharina Heid</i></p>

	<i>Cecily Cooper, Craig Crossley, & Sharon Sheridan</i>		
11:00	Bound by Blood in the Family Firm? Examining the Effects of Trusting and Feeling Trusted in the Family Firm Top Management Team <i>Catherine Faherty & Eric Clinton</i>	Causal Attributions and Justice Perceptions: A Cognitive Process Model of Trust Repair <i>Edward Tomlinson, Christopher Nelson, & Luke Langlinais</i>	The evolution of trust in the expert co-creation platform <i>Kirsimarja Blomqvist & Karen Cook</i>
11:30	A Female Leadership Trust Advantage in Times of Crisis: Under What Conditions? <i>Ioana Latu, Corinne Post, & Liuba Belkin</i>	Collective corporate social responsibility: The role of trust as an organizing principle <i>Leona Henry & Guido Möllering</i>	
12:00 – 13:25 Room: 3.0 Foyer “Egg”	“REGULAR” LUNCH		
12:10 – 13.25 Room: 2.0 Congress Galerie	LUNCH & LEARN: WRITING TRUST MINI CASES <i>Organized by Grace Johnson</i>		
13:30 – 14:30	Parallel Paper (First Cut) Session: Trust & New Work / Digitalization Room: 3.5.1. “Spiseegg” Session Chair: <i>Pri Shah</i>	Parallel Paper (First Cut) Session: Trust & Human Resource Management Room: 3.5.2 “Friedegg” Session Chair: <i>Anne-Marie Nienaber</i>	Parallel Paper (First Cut) Session: Trust & Teams Room: 3.5.3 “Buchegg” Session Chair: <i>Audrey Korsgaard</i>
13:30	A dream job as a freelancer? The intensifying roles of virtual community trust and job engagement on person-job fit	The Impact of Stereotype Threat on Organisational Justice and Trust: Recruitment and Selection of Muslims in the UK Banking Sector	Trust development among culturally diverse start-up teams: enhancing the impact of new ventures on job creation in Post-Apartheid South Africa

	<i>Ilona Toth, Sanna Sintonen, & Kirsimarja Blomqvist</i>	<i>Rami AlSharif & Rosalind Searle</i>	<i>Badri Zolfaghari</i>
13:50	Trust Research in the Sharing Economy: A state-of-the art review <i>Søren Jagd</i>	Trust Development in New Employees during Organisation Socialisation Training <i>Colette Real, Lisa van der Werff, & Finian Buckley</i>	Unfolding Trust as predictor of Intrateam competition and Attitudes <i>Laliv Egozi, Shay Tzafir, & Daniel Tzabbar</i>
14:10	Building trust to create crowdsourcing acceptance <i>Pearl Malhotra</i>	Diversity management: the mediating role of trust <i>Monica Grosso & Sandro Castaldo</i>	The coexistence of trust and control in the top management team <i>German Cespedes</i>
14:40 – 15:40	Parallel Paper (First Cut) Session: Trust Repair Room: 3.5.1. “Spiseegg” Session Chair: <i>Guido Möllering</i>	Parallel Paper (First Cut) Session: The Trust Dynamics in Times of Crisis Room: 3.5.2 “Friedegg” Session Chair: <i>Sharon Sheridan</i>	Parallel Paper (First Cut) Session: Trust Building Room: 3.5.3 “Buchegg” Session Chair: <i>Kirsimarja Blomqvist</i>
14:40	Trust violation and recovery in inter-organisational relationships: Preliminary insights from the Taiwanese Electronics industry <i>Hung Jui-Wu</i>	The process of trusting in relationships where distrust is omnipresent: industry and regulators during a food crisis <i>Edel Kelley, Seamus O’Reilly, & Mary Mccarthy</i>	Perceived and received trust antecedents <i>Tracey Hirst</i>
15:00	Repairing Trust in Financial Institutions – the Role of Controls <i>Kira Gruenewald</i>	Applying Trust Research to Understand Community Narratives from the Flint Water Crisis <i>Joe Hamm, Jennifer Carrera, Karen Calhoun, Ismael Byers, Vanessa De Danzine, E. Hill De Loney, , Luther Evans, Yvonne Lewis, Athena</i>	The price you pay: The role of facework for trust in quality assurance systems <i>Lovisa Näslund</i>

		<i>Mckay, Patricia Piechowski, Dewaun Robinson, Arlene Sparks, Don Vereen, Kaneesha Wallace, Susan Woolford, & Kent Key</i>	
15:20	Spaces of Trust Repair <i>Gareth Owen</i>	Collaboration and Outcome of Emergency Management Exercises <i>Ensieh Roud, Ali Asgary, Anne H. Gausdal, & Eric Carlstrom</i>	Balancing Accountability, Trust, Control and Responsibility in Research Management <i>Andreas Hoecht</i>
15:40 – 16:00 3.0 Foyer “Egg”	REFRESHMENT BREAK		
16:10 – 17:30	Parallel Paper (First Cut) Session: Trust & Leadership Room: 3.5.1. “Spisegg” Session Chair: <i>Craig Crossley</i>	Parallel Paper (First Cut) Session: Trust, Business, & Stakeholder Relationships Room: 3.5.2 “Friedegg” Session Chair: <i>Sandro Castaldo</i>	Parallel Paper (First Cut) Session: Trust in the Public Sector & Distrust Room: 3.5.3 “Buchegg” Session Chair: <i>Jörn Basel</i>
16:10	Laugh it up? Interpersonal and Career Effects of Humor <i>Jamie Gloor & Agnes Bäker</i>	Customers Trust Salespeople, but Do Salespeople Trust their Customers? Evidence from B2B Relationships under Uncertainty” <i>Maria Rouziou, Itzhak Gilboa, Dominique Rouzies, & Riley Dugan</i>	Understanding the Role of Perceived Vulnerability in Predicting Trust in the Police <i>Joe Hamm, James Carr, & Rosalind Searle</i>
16:30	More than a feeling? Managers’ reactions to feeling trusted	An empirical exploration of the connection between corporate reputation and consumer trust	Public governance, trust and social learning – a new framework and comparative study of hybrid healthcare systems in Finland, England and Scotland

	<i>Maike Buckes, Daniel Westmattmann, Lisa Moeller, & Gerhard Schewe</i>	<i>Polly Black & Mark Saunders</i>	<i>Frédérique Six, Tony Kinder, Jari Stenvall, & Ally Memon</i>
16:50	An experimental study of trust motivation in leader-follower dyads <i>Alison Legood, Lisa van der Werff, Antoinette Weibel, Finian Buckley, & David de Cremer</i>	Courts are for the rich : Trust and Cross Border Networks <i>Kingsley Obi Omeihe, Isaac Oduro Amoako, Veronika Gustafsson, & Mohammad Saud Khan</i>	The dynamics of trust and distrust in street-level bureaucracy <i>Frédérique Six</i>
17:10			Distrust as A Weapon in the Fight Against Opportunism <i>Chris Yenkey</i>
19:00 – 23:00	 <p>APÉRO & CONFERENCE DINNER</p> <p>HTTPS://WWW.SCHAUKAESEREI.CH/EN</p> <p>18:15: Bus departure at Einstein to Appenzeller Schaukäsererei</p> <p>23:15: Bus departure for return to Einstein (I)</p> <p>00:15: Bus departure for return to Einstein (II)</p>		

<p>08:00 – 09:00 Congress Lobby / 1.0 Congress Foyer (Coffee)</p>	<p>ADDITIONAL REGISTRATION & COFFEE AND SNACKS FOR BREAKFAST</p>		
<p>09:00 – 10:25 Room: Einsteinsaal</p>	<p>Keynote Speeches & Panel Discussion</p> <p>Prof. Dr. Nicholas J. Wheeler Professor of International Relations and Director of the Institute for Conflict, Cooperation, and Security, University of Birmingham</p> <p>Dr. h.c. Yves Daccord Director-General of the International Committee of the Red Cross (ICRC) in Geneva</p>		
<p>10:40 – 12:10</p>	<p>Parallel Paper (Full Conference) Session: Trust in the Public Sector Room: 3.5.1 Spiseegg Session Chair: <i>Finian Buckley</i></p>	<p>Parallel Paper (Full Conference) Session: Trust Relationships Room: 3.5.2 Friedegg Session Chair: <i>Karen Cook</i></p>	<p>Parallel Paper (Full Conference) Session: Trust Building: Examinations of Trustworthiness Room: 3.5.3 Buchegg Session Chair: <i>Edward Tomlinson</i></p>
<p>10:40</p>	<p>Towards a New Understanding of Political Trust <i>Joe Hamm, Roger Mayer, & Corwin Schmidt</i></p>	<p>Reconceptualising the Factors Influencing Trust in Intra-organisational Relationships <i>Neve Isaeva, Mark Saunders, & Aneil Mishra</i></p>	<p>When our friends make us trust less: A social network approach to understanding judgments of trustworthiness <i>Stephen Jones & Pri Shah</i></p>

11:10	Trajectories of Juvenile Offenders' Attitudes Toward Police: The Role of Re-Arrests and Parental Attitudes <i>Caitlin Cavanagh</i>	The dynamic nature of patient-doctor reciprocal trust relationships: Towards an initial theorization and exploration <i>Emily Morrison & Mark Saunders</i>	Are you passionate? – Are we trustworthy? A dyadic view on affective and cognitive passion in trustworthiness <i>Anna-Marja Nisula, Mika Vanhala, & Kirsimarja Blomqvist</i>
11:40	Paradigm Change in a University Management – Trust and Suspicions <i>Sari-Johanna Karhapää & Taina Savolainen</i>	Understanding stakeholder trust within a controversial industry <i>Nicole Gillespie & Don Lange</i>	How gender influences trust assessments in sales negotiations <i>Anna Rozumowski, Bettina Beurer-Züllig, & Jürg Hari</i>
12:10 – 13:20 Room: 3.0 Foyer “Egg”	LUNCH		
12:45 – 13.20 Room: 2.0 Congress Galerie	OPEN EDITORIAL REVIEW BOARD MEETING - JOURNAL OF TRUST RESEARCH (JTR) Everybody invited to participate		
13:30 – 14:50	Parallel Paper (First Cut) Session: Trust Building: Examinations of Trustworthiness Room: 3.5.1 “Spiseegg” Session Chair: <i>Shay Tzafir</i>	Parallel Paper (First Cut) Session: Trust & Cooperation Room: 3.5.2 “Friedegg” Session Chair: <i>Alison Legood</i>	Parallel Paper (First Cut) Session: Trust Processes & Relationships Room: 3.5.3 “Buchegg” Session Chair: <i>Lovisa Näslund</i>
13:30	Antecedents of trustworthiness: International versus domestic entrepreneurs <i>Carmen Virues, Maria Velez, & Jose Sanchez</i>	Trusting the people and the system, About the interrelation between interpersonal trust and institutional trust in collective action	Trust Reciprocity: Exploring Both Sides of Workplace Relationships Over Time <i>Colette Real, Lisa van der Werff, Finian Buckley</i>

		<i>Jasper De Vries & Eva Van Der Zee</i>	
13:50	Keep calm and negotiate: The role of low activation emotions and trust in negotiations <i>Brooke Gazdag, Alexandra Mislin, & Rachel Campagna</i>	Trustworthiness in a Trust Game: How information asymmetry and unexpected outcomes affect the willingness to reciprocate given trust <i>Manon Schutter, Eric Van Dijk, Erik De Kwaadsteniet, & Wilco Van Dijk</i>	:Remembering Trust Relationships: A Cross-Cultural Study of Autobiographical Memory <i>Arzu Wasti, Çağla Aydin, Betül Altunsoy, Tugce Baykent-Beyhan, Hwee Hoon Tan, & Ashley Fulmer</i>
14:10	Why does Senior Management Trust Internal Auditors? The case of the Israeli Public sector <i>Yovav Eshet & Nathan Yoran</i>	Tacit Knowledge transfer and trust <i>Helena Bulinska Stangrecka</i>	The Role of Trusting Relationships in the Propagation of Innovative Instructional Methods in Higher Education <i>Eszter Simon & Gabriela Pleschova</i>
14:30	Contextualizing Trustworthiness <i>Catherine Kwantes, Suzanne McMurphy, Yuichiro Kanazawa, & Ben Kuo</i>		Trust, Language and Reality <i>Svein Tvedt Johansen, Bjarne Espedal, Marcus Selart, & Kjell Grønhaug</i>
14:50 – 15:05 3.0 Foyer “Egg”	REFRESHMENT BREAK		
15:10 – 16:40	Symposium: “Trust in Organizations: A Multilevel Perspective” Room: 3.5.1 “Spisegg”	Symposium: “Shadows of Distrust: Advancing Trust Research” Room: 3.5.2 “Friedegg”	
16:50 – 17:20 3.5.1 “Spisegg” & 3.5.2 “Friedegg”	CONFERENCE WRAP-UP & CLOSING ADDRESS BY FINT PRESIDENT		