

eBenefits How To

Instructional tutorial YouTube video URL

<https://www.youtube.com/watch?v=szbYUKhbB7A>

Instructional DOI.GOV FactSheet

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FAQ's

I'm a Veteran. How do I get a **DS** Logon?

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To get a **DS** Logon, go to www.ebenefits.va.gov and use the registration wizard. If you are unable to complete registration through the wizard, please refer to the table below

IF...	THEN...
you receive any type of VA benefits monies (disability, pension, education payments),	call 1-800-827-1000 for assistance
you do not receive any type of VA benefits,	please go to a Regional Office. Find a VA Regional Office http://benefits.va.gov/benefits/

What are the requirements for getting a Premium eBenefits account?

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- You must be registered in the Defense Enrollment Eligibility Reporting System (DEERS).
- Enrollment in DEERS is automatic for all service members and veterans who have served since 1982. Those who served prior to 1982 are being added from VA/DoD records.
- Veterans and Service members can obtain a premium account online by visiting the eBenefits website and using the **DS**Logon Registration Wizard's online identity authentication tool.
- Veterans and Service members holding DoD Common Access Cards (CAC) may use these cards to obtain a **DS** Logon premium account online.
- Military retirees can use their DFAS MyPay logon and password to self-authenticate and obtain their **DS** Logon premium account online.
- Upgraded MyHealtheVet users with a **DS** Logon now have instant access to eBenefits (via single sign on).
- Veterans in receipt of monetary benefits from VA via direct deposit can obtain a **DS** Logon account by calling 1-800-827-1000.
- You can visit a VA Regional Office to verify your identity in person. Bring the following with you:- A government-issued photo ID such as a driver's license, identification card, or U.S. passport (expired or unexpired)- A secondary form of identification such as a birth certificate, social security card, or picture ID- An original or certified copy of your DD-214

What are the requirements for getting a Basic eBenefits account?

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To get a Basic account, you must meet the following requirements:

- You must be registered in the Defense Enrollment Eligibility Reporting System (DEERS). Enrollment in DEERS is automatic for all service members and veterans who have served since 1982. Those who served prior to 1982 are being added from VA/DoD records.
- You must have a DoD Self-Service Logon (**DS Logon**). A **DS Logon** is a secure identity (username and password) that is accepted by various DoD and VA self-service websites. If you are already registered in DEERS, you are eligible for a **DS Logon**. Once you have a **DS Logon**, it's valid for the rest of your life

What's the difference between a Basic and a Premium eBenefits account?

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A **Basic account** enables you to view general eBenefits information and customize it to suit your needs. With this type of account, you can apply for some VA benefits, but you cannot view your personal information from VA and DoD systems.

A **Premium account** gives you the highest level of access to eBenefits. You can do everything you can do with a Basic account. You can also view secure, personal information from VA and DoD systems.