1.0
Introduction

Gold Coast Airport, the gateway to Australia's premier tourism destination.

1.1 WELCOME TO THE GOLD COAST AIRPORT 2017 MASTER PLAN

The Gold Coast Airport 2017 Master Plan sets a bold future for the Airport that will see it expand in its role as an economic and aviation hub in the south east Queensland and northern New South Wales regions.

As the gateway to Australia's premier tourism and lifestyle destination, Gold Coast Airport has come a long way from its humble beginnings in 1936. Since then Gold Coast Airport has continued to provide south east Queensland and northern New South Wales with infrastructure and services that support and grow tourism and business activities.

Gold Coast Airport is operated by Gold Coast Airport Pty Ltd (GCAPL), a company wholly owned by Queensland Airports Limited (QAL), a 100 per cent Australian-owned, Queensland-based company. Since GCAPL acquired the long term lease on the Airport, annual passenger numbers have increased from 1.8 million in 1998 to over six million passengers in 2016.

Gold Coast Airport continues to be one of Australia's fastest growing airports and is the fifth busiest international airport in Australia. Forecast passenger growth is expected to continue to exceed average growth rates for other Australian airports.

The Gold Coast is the host city for the 2018 Commonwealth Games. This has initiated significant investment in a range of new sporting facilities and the Commonwealth Games Village. The event is expected to attract over 6,600 athletes and officials from 71 Commonwealth nations and territories, and over 117,000 visitors.

To respond to the needs of the region's community, tourism and business, this Master Plan focuses on growth in new quality aviation infrastructure and commercial facilities over the next 20 years.
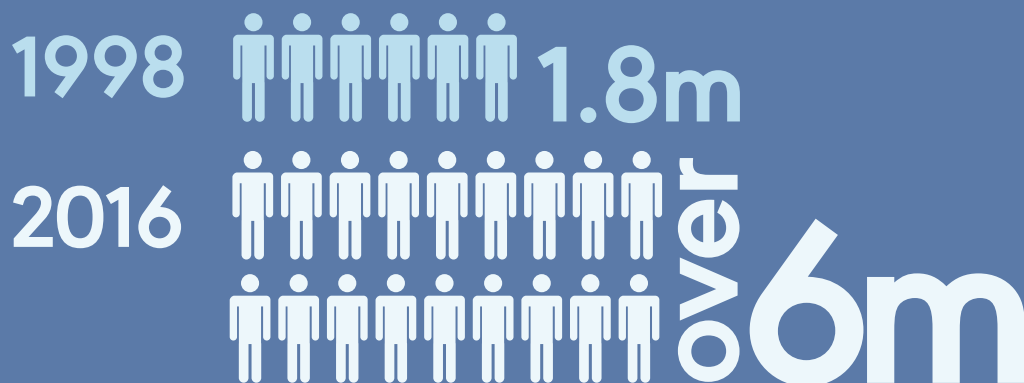
This Master Plan presents design concepts for the period covering the next 20 years to the year 2037, including the forecast growth, and facilities required to accommodate this growth. The 2017 Master Plan focuses on the development requirements over the

next five years. It is a key document used as a guide for the:

» Development of airport facilities for both aviation and non-aviation uses
» Assessment of the economic effects of airport development in terms of airport related employment and influence on the local and regional economy

» Assessment of the environmental effects of airport activities, including construction and operation of airport facilities
» Development of land use controls for areas surrounding the Airport
» Review of airport access requirements.

Passenger Growth

1998 🯅🯅🯅🯅🯅🯅🯅 1.8m

2016 🯅🯅🯅🯅🯅🯅🯅🯅🯅🯅🯅🯅 over 6m

Vision: Engaging customers, connecting communities, exceptional experiences.

1.2 VISION AND DEVELOPMENT OBJECTIVES

Our vision of "Engaging customers, connecting communities, exceptional experiences" is supported by a set of development objectives organised into four strategic pillars — Economic growth, Environmental sustainability, Aviation operations and People. These pillars represent key themes in the Master Plan and are organising elements for the development of the Airport for the next 20 years. The objectives are directly linked to the strategic planning outcomes outlined in later chapters including land use, aviation, ground transport and environment.

Gold Coast Airport has made great progress in achieving this vision. Testament to this, Gold Coast Airport won the award as the best regional airport in the Australia–Pacific region at the Skytrax World Airport Awards in 2017. This marks the third Skytrax award win for Gold Coast Airport, having also won the coveted award in 2011 and 2015.

As required under the *Airports Act 1996* (Airports Act), Gold Coast Airport's development objectives are:

Economic growth

» Provide aviation infrastructure to drive growth in the regional tourism sector;
» Manage the business responsibly to develop the Airport site for future growth;
» Grow non-aero revenue through the property business.

Environmental sustainability

» Achieve an acceptable balance between the development of the Airport and mitigation of environmental impacts;
» Encourage responsible management of energy, water, waste and environment;
» Encourage environmentally responsible development.

Aviation operations

» Ensure the safe, secure, reliable and efficient movement of passengers and aircraft;
» Protect the airspace of the Airport from incompatible land use, development and potential obstacles;
» Ensure the timely delivery of new and improved airport capacity.

People

» Actively and honestly engage with the community and key stakeholders;
» Provide high quality guest facilities that are hassle free;
» Maintain commitment to quality of service monitoring.