

# NEBRASKA PUBLIC POWER DISTRICT

Schedule: CS Issued: 06/14/16  
Supersedes Schedule: CS Issued: 11/18/15  
Sheet No.: 1 of 5 Sheets

## GENERAL CUSTOMER SERVICE CHARGES RATE SCHEDULE

### (Name of Schedule)

AVAILABLE: To all retail service Customers for miscellaneous service operations.

APPLICABLE: To any Customer which purchases retail power and energy from the District.

### CUSTOMER SERVICE CHARGES:

#### Same Day Service Termination Charge:

Applicable to existing accounts requesting meter disconnection to be completed on the same day as the request is made during the District's normal working hours. \$60

#### Connect Charge (when meter is currently disconnected):

Applicable during the District's normal working hours.

A. Same day service \$60

B. Other than same day service \$25

#### Connect Charge (when meter is currently connected):

Applicable to every new account, move, transfer, etc., during the District's normal working hours, except for the two landlord options as follows herein. Charges for self-service options apply only when Customer complies with the District's policy and procedures titled Read Only Connect Fee Options governing said option.

A. Accounts with an advanced meter \$25

B. Accounts without an advanced meter:

1. Same day service \$60

2. Same day service utilizing customer self-service option \$25

3. Other than same day service \$25

4. Other than same day service utilizing customer self-service option \$20

Landlord Option 1 - Applicable to landlords who have a landlord agreement on file agreeing to have electric service put into their name without District notification when a tenant disconnects from electric service. \$5

Landlord Option 2 - Applicable to landlords who have a landlord agreement on file agreeing to have electric service put into their name but requires notification by the District when a tenant disconnects from electric service. \$10

**TAX CLAUSE:** In the event of the imposition of any new or increased tax or any payment in lieu thereof, in excess of that provided for under Article VIII, Section 11 of the Nebraska Constitution, by any lawful authority on the production, transmission, or sale of electricity, the rate provided herein may be increased to reflect the amount of such tax or in lieu of tax increase.

Effective : August 1, 2016

Approved: 06/10/2016

Resolution No.: 16-34

Issued By: Judd L. Amy

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## GENERAL CUSTOMER SERVICE CHARGES RATE SCHEDULE

**(Name of Schedule)**

Afterhours Connect Charge: Applicable to new accounts requesting service connection after the District's normal working hours. \$200

Late Payment Charge:

Applicable to accounts on or after the sixth calendar day from the due date. The late payment charge shall be \$15 or 3% of the Customer's amount past due, whichever is greater.

Collection Fee:

Applicable to delinquent accounts in which there is a personal visit made to the Customer's premises to collect on an amount that is in arrears. (Not to be charged in addition to a reconnect fee.) \$60

Reconnect Service after Disconnect for Nonpayment of Bill:

Applicable during the District's normal working hours. \$80

Applicable after the District's normal working hours. \$180

Insufficient Funds Check Fee:

Applicable to accounts when a Customer's check is returned to the District from a banking institution due to insufficient funds. \$35

Temporary Service Charge:

Applicable to the installation (and subsequent removal) of single-phase temporary service requiring an extension from existing distribution secondary of one span or less in accordance with the District's General Extension Policy for Retail Electric Services and Facilities. Includes installation of a meter on a Customer supplied service pole and meter loop. \$195

Advanced Metering Opt-Out Program (residential accounts only):

Applicable to a residential Customer that elects to opt-out of the District's advanced metering program and instead take service at its premises through an analog mechanical meter. Customer must choose from the following two options for obtaining monthly meter readings:

Option 1: Customer reads own meter each month and provides meter reading to the District in accordance with District policies and requirements. District personnel read meter every third month.

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*Vodd S. Swartz*

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Option 2: District personnel read meter every month.

Meter Replacement Charge:	\$160
Monthly Meter Reading Charge (Option 1):	\$25/mo.
Monthly Meter Reading Charge (Option 2):	\$50/mo.

### CUSTOMER DEPOSIT CHARGES:

All Customer deposit charges shall be administered in accordance with established District policies and the District's Retail Service Rules and Regulations.

#### Residential Deposits:

Applicable to new residential Customers who are tenants.

Option 1 - \$225 or a favorable current credit reference from any U.S. utility. Deposit may be paid in two installments with the first installment of \$125 due at time service is requested and the second installment of \$100 due with the first bill.

Option 2 - \$125 if a Customer elects to enroll in and pay electronically via Automated Clearing House (ACH) for a period of 12 consecutive months. Deposit will be due at the time service is requested. If an insufficient funds check fee is imposed on the District during the 12 month period, an additional \$100 deposit will be required and due immediately.

Applicable to existing residential Customers with a poor credit history (that is, non-sufficient fund check, disconnection of service for non-payment, collection of payment at Customer's premise, or meter tampering or theft of services).

\$225 deposit upon an event resulting in a poor credit history determination.

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## GENERAL CUSTOMER SERVICE CHARGES RATE SCHEDULE

### (Name of Schedule)

#### Nonresidential Deposits:

Applicable to new nonresidential Customers.

Two (2) times the highest estimated monthly bill (but not less than \$225). If the deposit amount exceeds \$500, 50% will be due at the time service is requested with the remainder billed to the Customer. A deposit is not required if the Customer has an existing account with the District which has the same Federal Tax ID as the new account, and the existing account has established an excellent credit history for the past twelve (12) months.

Applicable to existing nonresidential Customers with a poor credit history (that is, non-sufficient fund check, disconnection of service for non-payment, collection of payment at Customer's premise, or meter tampering or theft of services).

Two (2) times the highest actual or estimated monthly bill (but not less than \$225). If the deposit amount exceeds \$500, 50% will be due immediately with the remainder billed to the Customer.

Alternatives to cash deposits for new non-residential customers include surety bonds and irrevocable letters of credit. Dunn & Bradstreet ratings and audited financial statements may also be used in-lieu of a cash deposit if, in the District's sole judgment, such information demonstrates sufficient credit worthiness of the Customer.

Residential Customer deposits will be held for a period of one (1) year and nonresidential Customer deposits will be held for a period of four (4) years. Deposits shall earn interest at a rate equal to the One-Year U.S. Treasury Bill effective on the first working day of the year, less one (1%) percent, but not less than zero (0%) percent. Customers who have had deposits held by the District for the period indicated above and who have established an excellent credit history for the past twelve (12) months will have their deposit, including interest, applied to their account.

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**GENERAL CUSTOMER SERVICE CHARGES RATE SCHEDULE**

**(Name of Schedule)**

**RESERVATION OF AUTHORITY AND RIGHT TO AMEND:**

The District retains and reserves the right, power and authority to modify, revise, amend, replace, repeal or cancel this rate schedule, at any time and in whole or in part, by resolution adopted by the District's Board of Directors.

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