# Response Strategy (25 March 2020)

## Problem:
How to keep mission going during uncertain times?

### CULTURE
- Organization values, mission and company culture

- What is the best role our organization can play? (superpowers)
- What is our time-frame for response? (short, mid-term, long)
- How do we maintain community inside and out?

### OPERATIONAL
- Day to day activities, processes and procedures

- Can we create agile processes for response?
- Can we coordinate our processes with our peers for cohesive response?
- Can we use data and intelligence to monitor our response?

### DIGITAL
- Right-sized tools to support your operations and mission

- What tools can best support this work?
- What tools do we know?
- What tools can we try?
- How do we rollout these tools in a wise way?

## Solutions:
Tactics and strategies to enable mission

### CULTURE
- Determine internal and community assets and pivot strategy accordingly
- Activate and execute on communities of care
- Use multiple ways to institute regular check-ins and town halls

### OPERATIONAL
- Spin-up rapid response processes, but audit other processes for medium to long-term granting
- Expedited grant approvals and allow for automation where possible
- Extended grant deadlines and pro-rated grant values

### DIGITAL
- Immediately prioritise, procure and implement technology against strategy
- Check-in on strategy and technology frequently during times of change
- Immediately elevate tech to the strategy level
- How to keep tech roadmap on track