SURVEY ON PROPOSED COMMUNITY ENGAGEMENT CHANGES

These recommendations focus on creating a consistent community meeting experience for all residents regardless of who they are and where they live in our city. To find out more about this process or to take this survey online visit:
https://www.urbancorecollective.org/engagement-survey
Thank you for taking the time to provide your feedback. It should take about 10 minutes to complete. Please complete this survey by December 14, 2018.

I. PREPARING COMMUNITY

This section includes recommendations intended to prepare community members to attend a meeting about a proposed development project. Please indicate your level of support for each recommendation, along with any detailed feedback.
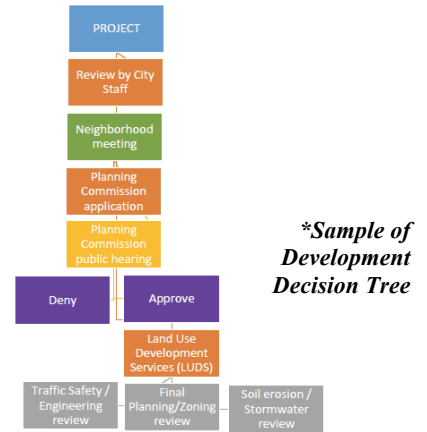
1. Recommendation: Provide a "Frequently Asked Questions" sheet on what to expect and how to participate at community meetings. Include definitions of common development terms

- ☐ I like it. Let's move forward.
- ☐ I like it but with the following changes (list in comment box)
- ☐ I do not like it for the following reasons (list in comment box)

COMMENTS:

2. Recommendation: Provide a Development Decision Tree as a visual aid to help participants determine where the meeting they are attending is in the development process.

- ☐ I like it. Let's move forward.
- ☐ I like it but with the following changes (list in comment box)
- ☐ I do not like it for the following reasons (list in comment box)

COMMENTS:

*Sample of Development Decision Tree

3. Recommendation: Provide a list of ways to engage with the City of Grand Rapids

- ☐ I like it. Let's move forward.
- ☐ I like it but with the following changes (list in comment box)
- ☐ I do not like it for the following reasons (list in comment box)

COMMENTS:

II. INFORMING COMMUNITY

This section includes recommendations to inform community members about development project meetings so they can attend. Please indicate your level of support for each recommendation, along with any detailed feedback

4. Recommendation: Send an informational mailer (flyer) with project details, photos, meeting dates, applicable neighborhood association, and participation opportunities to residents living within a 300 feet radius

- ☐ I like it. Let's move forward.
- ☐ I like it but with the following changes (list in comment box on next page)
- ☐ I do not like it for the following reasons (list in comment box on next page)

RECOMMENDATION 4 COMMENTS:

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5. **Recommendation: Posting of project and meeting information on the City's website, social media, and on signage at proposed development**
   - ☐ I like it. Let's move forward.
   - ☐ I like it but with the following changes (list in comment box)
   - ☐ I do not like it for the following reasons (list in comment box)

COMMENTS:

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6. **Recommendation: Provide multiple channels, including social media and the City's 311 Customer Service number, for residents to comment on the development project**
   - ☐ I like it. Let's move forward.
   - ☐ I like it but with the following changes (list in comment box)
   - ☐ I do not like it for the following reasons (list in comment box)

COMMENTS:

III. ENGAGING COMMUNITY

This section includes recommendations for ways in which development project meetings can be run well. Please indicate your level of support for each recommendation, along with any detailed feedback

7. **Recommendation: Have the City organize development project meetings, with residents and the developer invited. The meeting would be facilitated by a third party, in collaboration with the applicable neighborhood association, with professional planning staff present should there be any questions**
   - ☐ I like it. Let's move forward.
   - ☐ I like it but with the following changes (list in comment box)
   - ☐ I do not like it for the following reasons (list in comment box)

COMMENTS:

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8. **Recommendation: Meeting notes would be created by the same third-party facilitator, and made available to the public and decision-makers. These notes can separate participant feedback by "resident," "stakeholder," "business owner"...**
   - ☐ I like it. Let's move forward.
   - ☐ I like it but with the following changes (list in comment box)
   - ☐ I do not like it for the following reasons (list in comment box)

COMMENTS:

IV. EQUIPING COMMUNITY

This section includes recommendations about how to increase consistency and inclusion in development project meetings. Please indicate your level of support for each recommendation, along with any detailed feedback

9. Recommendation: Sign-in sheet template that includes name, email, address, race and ethnicity

☐ I like it. Let's move forward.
☐ I like it but with the following changes (list in comment box)
☐ I do not like it for the following reasons (list in comment box)

COMMENTS:

10. Recommendation: Meeting Tool Kit - including instructions, requirements, templates of all documents for any Neighborhood Association/organization/residents in community to hold their own meeting

☐ I like it. Let's move forward.
☐ I like it but with the following changes (list in comment box)
☐ I do not like it for the following reasons (list in comment box)

COMMENTS:

---------------ABOUT YOU -------------
Items with an asterisk are required/ all others are encouraged

*Which of the following applies to you?   ***Your Zip Code** _____

☐ Grand Rapids Resident
☐ Stakeholder or community Based Organization
☐ Developer

*Race, Ethnicity (Choose all that apply)
We ask this for accountability as we strive for proportionate responses from all demographics

☐ Asian   ☐ Native American/ American Indian
☐ Black   ☐ Pacific Islander
☐ Hispanic or Latino   ☐ White
☐ Native Hawaiian   ☐ Other_____

Encouraged

Your Name _____

Your Address: _____

Email/Phone: _____   **If stakeholder/developer list Organization** _____

Thank you for your feedback. We welcome additional comments on the back of this sheet.
Please return this survey to the person or location where you received it. For a list of additional locations to return this survey or to obtain more hard paper copies or to download more please visit: *https://www.urbancorecollective.org/engagement-survey*